

# PROGRAM MANAGER – SANTA CLARA, CALIFORNIA

**WEBCO HR, Inc.** is seeking a Program Manager for one of our clients located in Santa Clara, California.

# **SUMMARY:**

Our client is looking for leaders at all levels of the organization who are passionate about making an impact on our members and the communities they serve. You will thrive in a complex and collaborative environment where you take action and ownership to solve problems and lead change. Do you want to be part of a larger purpose and an evolving high-performance culture that empowers you to make an impact?

Responsible for the development and ongoing management of one or more multi-year external client facing programs within a business unit. Program managers typically support business strategies through an integrated portfolio of external client facing projects or initiatives. A program manager may have responsibility for a piece of a larger enterprise/regional external client facing program.

#### **RESPONSIBILITIES:**

- This position plays a key role in driving the Health Plan's local engagement in Alameda, Contra Costa, San Francisco, and Santa Clara Counties.
- Responsible for managing relationships with County Public Health and Mental Health Departments and leads Memorandum of Understanding (MOU), Community Advisory Committee (CAC), and Regional Center meetings in each county on a quarterly basis.
- Represents Health Plan during health care related public meetings and forums.
- Enhances relationships with local elected officials and local stakeholders.
- Build and maintain provider relationships, support local and community health collaborative initiatives, and serve on managed care related committees.
- Function as a resource in assigned program areas and help resolve non-routine questions, situations, and provider, member, and regulatory/compliance issues.
- Support development and execution of key marketing strategies that help grow membership while complying with state and federal regulations.
- Develop and implement initiatives/projects that streamline complex processes across.
- Develop and deliver highly engaging visual presentations on program performance and projects/initiatives to external and internal leaders.

#### **REQUIREMENTS:**

• Requires a BA/BS and minimum of 5 years external client facing experience in program/project management; or any combination of education and experience, which would provide an equivalent background.

- Graduate degree preferred.
- Project management certification preferred.
- Experience in managing relationships with County Public Health and Mental Health Departments and leads Memorandum of Understanding (MOU), Community Advisory Committee (CAC).
- Healthcare experience

Our client offers a range of market-competitive total rewards that include merit increases, paid holidays, Paid Time Off, and incentive bonus programs (unless covered by a collective bargaining agreement), medical, dental, vision, short and long term disability benefits, 401(k) +match, stock purchase plan, life insurance, wellness programs and financial education resources, to name a few.

The health of associates and communities is a top priority for our client. They require all new candidates to become vaccinated against COVID-19. If you are not vaccinated, your offer will be rescinded unless you provide – and the company approves – a valid religious or medical explanation as to why you are not able to get vaccinated that the company is able to reasonably accommodate. They will also follow all relevant federal, state and local laws.

# **COMPENSATION:**

- Base Salary
- Full Benefits

# THE COMPANY:

Our client has been named as a Fortune Great Place To Work in 2021, is ranked as one of the 2021 World's Most Admired Companies among health insurers by Fortune magazine, and a Top 20 Fortune 500 Companies on Diversity and Inclusion.

WEBCO HR, Inc. is an Equal Opportunity Employer

# <u>APPLY</u>