System Office Update

October 26, 2010

* G/L Security Update – Arthur Hohnsbehn
	1. First Part is released in SCR 200707
	2. Second part is scheduled for February – This will enforce new security
	3. Need to have new security in place by that date
* SSN Removed from Pay Advices – Arthur Hohnsbehn – A SCR removed SSNs from the data stream for pay advices last summer. Several colleges were using the SSN as an index for store images of the pay advices. Because of our understanding of state rules, we will not be adding the SSN back.
* e-Commerce 4.0 Release –Arthur Hohnsbehn
	1. Datatel has released the software but we need to work out how to install
	2. While Datatel is PCI compliant, PayPal and Official Payments are not fully compliant – both need to address hand card readers attached to Datatel
	3. It looks like you will need two servers to support the implementation
	4. Web Advisor 3.1.6 must be installed
	5. We need seven colleges to test
		+ Two who use PayPal
		+ Two who use Official Payments
		+ One who uses hand readers not attached to the system
		+ One who manually enters credit cards
		+ One college that does not use credit cards
* U/I 4.2 – Arthur Hohnsbehn
	1. U/I 4.2 must be implemented by July 2011 – U/I 2.3 end of support
	2. Query Builder will not be part of U/I 4.2
	3. U/I 4.1 is still supported
	4. Paragraphs will work in U/I 4.2
	5. We need four colleges to Pilot the implementation
* Datatel’s Operational Data Store (ODS)
	1. U/I 2.3 will remain after July 1, 2011 but is not supported
		+ Any change in Windows, Unidata, or Unix may break it
	2. The CIS Template must have a standard ad hoc report process
	3. Datatel’s ODS will allow maintenance of a standard set of data views
	4. Microsoft Reporting Services is a set of reporting tools that is free with each license of SQL Server
	5. The frequency and need of data will be a key issue to work through
	6. Plan to build using review teams to make it part of the template
	7. We will need eight colleges to be a part of the Pilot
	8. Plan to take license, maintenance, and service to build template to the November State Board with the project starting in late January
* CFI – Datatel Interface – Arthur Hohnsbehn – Working with Datatel to build a interface between Datatel and CFI for the transfer of State Financial Aid Data
* E-Mail Status – Stephen Reeves – Plan to remain on GroupWise for the foreseeable future
* State Auditor Update – Stephen Reeves
* CCL Segment 3B – Rick Bundy
* Support for Optional Modules – Danny Gilcrhist
* Report on Training – Annette Busby
* System-wide Collaborative Agreements – Working with Microsoft to create a system-wide agreement to reduce cost for all 58 colleges – We will need several colleges
* Datatel Portal
	1. Datatel has listed Portal as a critical component of Colleague
	2. The portal will provide seamless integration of Web Advisor into the web pages and will soon off load some functions from Web Advisor
	3. Will provide online announcement, files, groups sites and college information to targeted groups such as Curriculum, Adult High School, Staff, and Faculty
	4. It is the base for smart phone apps with MOX and Moodle integration through the Intelligent Learn Platform interface
	5. Plan to build using review teams to make it part of the template
	6. We will need eight colleges to be a part of the Pilot and serve on review teams
	7. Plan to take license and maintenance to the November State Board with the services to build the template going in January
	8. Plan is to implement a version of Portal for the System Office starting in March/April and build the CIS Template Version for the colleges
	9. Active Directory is a required part of the implementation
* Report on break down of SCRs for the past three months
* The following projects and upgrades were completed 2010-2011
	1. U/I 4.1
	2. New version of Registration and ISSORR Merge
	3. CCL/POS Changes – Segment 2B – Split course maintenance
	4. LEIS Screens are in place and operational
* The following projects are on going or will start in 2010-2011
	1. U/I 4.2
	2. Solaris 10 Baseline – Technical Review Team and Security Standards
	3. CCL/POS Changes – Working on Segment 3B – Program of Study Entry and Approval, Segment 2A – Curriculum Standards, Segment 6A – CE Segment 3A – College Approval Status
	4. Changes to LEIS in response to Federal Audit – Development in progress for Reporting Segment
	5. Assignment Contracts – Developing Detail Design
	6. New Ethnic Codes –Working on reporting requirements
	7. Migration State-Level Finance System –Monthly Reporting in Development
	8. Migration of GED – In Development
	9. Datatel Work Flow – Processed developed using the tool kit are pending
	10. New GL Account Security
	11. Minority Male Mentoring Reporting
	12. Basic Skills Plus Reporting
	13. PDF Printing for W2, 1099, 1098
	14. Datatel Portal
	15. Datatel ODS
	16. E-Commerce 4.0

System Change Request (SCR) Released

July 2010 – September 2010

Number of SCRs – 236

* Datatel SUs – 41
* Bug Fixes – 11
* Minor Change – 4
* Major Changes – 6
* State Reporting Changes – 3
* Sub-System Up Grades – 1
* Other Changes – 2

Number of Datatel SU Released – 54

Number of Datatel SU Released in 45 days – 25

Percentage of Datetel SUs release in 45 days – 46%

Help Desk Tickets (HDTs) by the Numbers

July 1, 2010 thru September 30, 2010

* Open HDT’s as of June 30, 2010 – 933
* HDT’s Submitted – 1,273
* HDT’s Closed – 1,290
Closed in 10 days: 968 (75%)
* Open HDT’s as of June 30, 2009 – 916