

## **Sunrise Harvest Pheasant Farm Frequently Ask Questions:**

### **Q: What are your hours of operation?**

A: We are open everyday of the year, just call to make an appointment.

### **Q: Do you raise any other gamebirds?**

A: Currently we only raise Ringneck Pheasants?

### **Q: How do I place an order?**

A: Placing an order can be done by calling/ messenger/ or email. Ordering on our website is not an option at this time.

### **Q: Do I need to bring my own containers for the birds I purchase?**

A: Any birds over 1-day old are the customers responsibility to provide their own container.

### **Q: What can I use as a container when picking up birds?**

A: Boxes (bring tape), locking totes, or cat/dog carrier (plastic) are fine (make sure to have holes so the birds can breathe) for the safety of the birds, blanket or tarps over your container is recommended to keep stress levels low during transport. Metal cages are not recommended!!

### **Q: When is the best time to order eggs or birds?**

A: Here at SHPF we plan 3-6 months in advance on every stage of our production. Pre-orders as early as 3 months is not unheard of, its actually the normal with returning customers. We produce limited numbers of eggs and birds per year and always sell out.

### **Q: Is there a list I can be put on when eggs or birds become available?**

A: To be put on our list or to hold any eggs or birds a down payment is required. Our website is updated regularly so check back frequently to see what is available.

### **Q: Do you sell your eggs and birds to other countries?**

A: Sales are only to the US. We ship eggs to all states except Hawaii and Alaska. Day Old Chicks can ship to 1-day points from our farm and anything over a day old has to be picked up on the farm.

### **Q: Are tours available on the farm?**

A: Unfortunately, we do not offer tours of the farm due to our biosecurity measures for the safety of our birds to minimize cross contamination. Behind the scene tours of our operation can be found on YouTube.

For other questions not mentioned feel free to contact us.

For more detailed questions please call for further assistance.