



LORI SWANSON
ATTORNEY GENERAL

STATE OF MINNESOTA
OFFICE OF THE ATTORNEY GENERAL

May 2, 2013

SUITE 1400
445 MINNESOTA STREET
ST. PAUL, MN 55101-2131
TELEPHONE: (651) 296-7575

Ms. Lori Nease
Nease Personnel Services, Inc.
1706-B East Arlington Boulevard
Greenville, NC 27858

Re: Tempworks, Inc.
File No: JOH/2013/487457/C

Dear Ms. Nease:

I thank you for your correspondence received April 23, 2013.

You submitted Nease Personnel Services, Inc.'s staffing software data to Tempworks, Inc. for conversion to their online solution. The conversion was never completed. During the time of conversion, Nease Personnel Services, Inc. had access to unauthorized data such as social security numbers, banking information, and health records. You reported this to the project manager, but the problem remained unsolved for over two weeks.

Under Minnesota law, the Attorney General's Office has limited authority. For instance, it does not have jurisdiction to provide legal advice to individual citizens. Notwithstanding this limitation, I can provide the following comments, which I hope will be helpful.

First, I am forwarding your complaint to Mr. Charles Ferguson, the Manager of the Consumer Services Division. Mr. Ferguson will review this matter and consult with the Enforcement Division as to any further action we may be able to take.

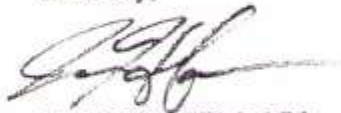
Second, you may wish to contact the Federal Trade Commission, a federal agency that works to prevent fraud, deception, and unfair business practices in the marketplace and enforces federal consumer protection laws. To report identity theft, fraud, or misuse of social security information, contact the Federal Trade Commission as follows:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue NW
Washington, DC 20580
Toll-free helpline: 1-877-382-4357

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I thank you again for your correspondence.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Hafemann', with a long horizontal flourish extending to the right.

JASON HAFEMANN
Consumer Services Division
651-355-0712 (Voice)
651-282-2155 (Fax)

cc: Mr. Charles Ferguson, Manager of the Consumer Services Division