



Welcome,

Thank you for choosing *Building Bridges Therapy Center*. Here is what to expect as you begin services with us. We begin with an evaluation so that we understand your child's needs as well as strengths. Therapy goals and/or recommendations are then created for your child. We utilize a variety of assessments and treatment procedures to provide a customized plan for learning. We believe in collaborating with parents and other professionals both at Building Bridges and elsewhere, because shared knowledge leads to the best therapy. All our therapists are certified or licensed and qualified in their respective fields.

Our goal is to provide excellent care. If you have any questions or concerns regarding your services, please make your therapist aware—they look forward to working closely with you. Additionally, please feel free to contact me anytime, you can reach me at jpagano@bridgestherapy.com or 734-372-1965.

Welcome to Building Bridges!

Sincerely,
Janice Pagano, M.A., CCC-SLP
Clinical Director



REGISTRATION for INSURANCE COVERAGE: PSYCHOLOGY

To get started, **ALL** the below information must be completed and received in our office to receive a call to schedule your child's therapy session(s).

- Complete our welcome packet
- Make a copy of your insurance card (front and back)
- Make a copy of your driver's license (front and back)

- **When you have all the above information**, please scan/email, fax, mail or drop off to:
 - Building Bridges Therapy Center
46200 Port Street
Plymouth, MI 48170
 - Fax# 734-454-1744
 - office@bridgestherapy.com

- Our Psychologist will contact you after receiving all of the information to schedule your child's therapy session(s).

- Please contact your insurance to verify benefits. An insurance verification form is included in the welcome packet. For more information regarding insurance, please see our website at www.bridgestherapy.com.



CLIENT INFORMATION

Today's Date ____/____/____

CHILD'S INFORMATION

Child Name: _____ Sex: _____

Date of Birth ____/____/____

Address _____ City _____ State _____ Zip _____

Referred By (Doctor): _____

PARENT/GUARDIAN'S INFORMATION

Parent/Guardian Name: _____ Sex: _____

Address (if different from above) _____

Phone #'s (indicate primary) Home _____ Cell(mom) _____ Cell(dad) _____

Work(mom) _____ Work(dad) _____

Email: _____ Soc Sec # _____

We require a parent's social security number. This is for delinquent account purposes only. If you do not wish to provide a parent's social security number we require payment at the time of each service. Please check in with the office to submit payment before each of your child's scheduled therapy appointment(s).

INSURED'S INFORMATION

Insured's Name: _____ Sex: _____

Address (if different from above) _____

Employer Name and Address _____

Phone #'s (indicate primary) Home _____ Cell _____ Work _____

Insurance Company _____ Policy #: _____ Group# _____

Email: _____ Soc Sec # _____

We require the primary insured parent's social security number. Since payment cannot be made the same day of service for insurance clients, the insured's social security number is a requirement with no exceptions.

Whom can we thank for referring you to Building Bridges?

- Dr: _____
- Friend: _____

No referral; we found Building Bridges through ...

- Social Media
- Internet Search
- Other: _____



PAYMENT POLICY

Thank you for choosing Building Bridges Therapy Center...we welcome you to our clinic. Our goal, first and foremost, is to provide you with the highest quality care. Following is our payment policy, which enables us to best focus our resources on providing services. Please review carefully, and return a signed copy prior to your child's first therapy session.

1. Each client is solely and individually responsible for all fees for services provided. It is up to the client to determine if therapy is a covered benefit under his or her particular plan. Clients' contracts with their insurance company are agreements between the clients and insurance company, and we are not a party to it. We urge clients to check the particulars of their policy prior to beginning treatment.
2. In the event that an outside organization or agency fails to provide the planned payment for your services for any reason, the client is solely and individually responsible for all fees for services provided.
3. Each client must establish a weekly or monthly payment schedule. Bills are sent at the end of each month. Note that certain programs may have an established payment schedule; if this is the case, clients will be informed of the applicable payment schedule.
4. All initial evaluations are to be paid on the date of service.
5. Payment can be made by cash, check or credit card. Payments can be made directly at the front office or left in the locked payment drop box through the window to the front office.
6. Please note that there is an Attendance policy (enclosed). Under this policy, if a client is a no show / late cancellation, the client may be charged 50% of the scheduled therapy fee to compensate the therapist for preparation and wait time. In situations of an emergency or illness, the above fee will not apply. If a client is late for a therapy session, the client is responsible for the fee for the entire scheduled session.
7. Prior to the last scheduled day of services, accounts must be paid in full or an alternate payment plan must be established.
8. In situations of divorce, separation, or other situations of shared custody, the adult who signs this policy shall be responsible in full for payment.
9. I agree, in order for Building Bridges Therapy Center to service my account or to collect any amounts that are due, Building Bridges Therapy Center and debt collection service providers may contact me by telephone at any telephone number or email address associated with my account.
10. In the event that: (a) no payment is made by a client receiving ongoing services for over sixty (60) days, or (b) that an account is not paid in full by the last day of services, Building Bridges Therapy Center reserves the right to assess a 2.0% late penalty per month from the last date of zero balance until the account is paid in full. This charge is to offset the cost and efforts required for collection of extremely delinquent accounts and to encourage timely payment of accounts.
11. The terms of this payment policy apply for all services currently being provided to as well as any future services provided by our clinic.
12. Building Bridges Therapy Center reserves the right to modify or replace this policy at any point in the future. Clients will be notified of any such changes.

We recognize that therapy services, while often essential to your child's development, are costly. If the financial considerations are prohibitive, please speak with Lauren Macuga to see if you are eligible for alternative arrangements. It is our desire to provide services to all who would benefit from them.

I have read this policy and consent to its terms and provisions. I agree to pay for services on a weekly/monthly schedule, or according to any established payment plan that may be applicable. I understand that I am directly responsible for payment for services, and that it is my responsibility to submit any claims to my insurance company for reimbursement.

Child Name _____ **Parent Name** _____

Parent Signature _____ **Date** _____



Non-Covered Services Consent

It is recognized that patients might request non-covered and/or non-authorized services that are, therefore, payable by the patient's family. By signing below, I acknowledge that I am aware of such non-covered and/or non-authorized services and that my insurance company will not be responsible for the cost of such services.

Child Name _____ **Parent Name** _____

Parent /Guardian Signature _____ **Date** _____



INSURANCE VERIFICATION

We urge you to call and verify your benefits before your child begins therapy. It is extremely important to understand your deductible amount, out of pocket maximum cost, co-payment/co-insurance and visit limitations. Building Bridges only receives limited information regarding your insurance plan.

- What is your primary health insurance company? _____
- Please indicate if you have a secondary insurance company _____
- Effective date: Primary _____ Secondary _____
- Co-pay: Primary _____ Secondary _____
- Co-Insurance: Primary _____ Secondary _____
- Deductible: Primary _____ Secondary _____
- Out of Pocket Max: Primary _____ Secondary _____

- Visit Limitations per year:
 - Primary Insurance: YES OR NO
 - If yes, # of visits: _____

 - Secondary Insurance: YES OR NO
 - If yes, # of visits: _____

- Is an authorization required for Evaluation? YES OR NO
- Is an authorization required for Therapy? YES OR NO

Insured's Signature _____ Date: _____

Print Name _____

INSURANCE CHANGES

Please inform us immediately if any part of your insurance changes or if you have a new health insurance. Verification of your benefits will need to be completed before continuing therapy. Often insurance companies require pre-approval or authorization. They may not retro-date authorizations, which may result in a period in which you are personally responsible for payment for services.

_____ initial



ATTENDANCE POLICY

Our office should be notified 24 hours in advance when a child cannot keep a scheduled therapy appointment other than for illness or emergencies.

Recurring *No Shows, late cancellations and/or late arrivals and late parent pick-ups* are subject to fees. Parents will be provided with a warning before these fees are incurred.

Recurring cancellations will result in the client being removed from the therapy schedule. Any potential removals will first be discussed with the parent. The child may resume services, pending availability, once it is possible to commit to attending during another time slot.

FEES:

- Recurring No Shows, late cancellations and/or late arrivals and late parent pick-ups or chronic cancellations may result in a charge of 50% of the therapy fee.
- If you have an outside source of funding such as an insurance company, these fees will be charged directly to you and not the outside agency.
- We will send an invoice to you once fees have incurred.

NOTICE FOR SPEECH-LANGUAGE THERAPY 30-MINUTE SESSIONS ONLY

For BCBS, BCN, Priority Health, Aetna.

Please be aware that we are unable to bill insurance if you are more than 7 minutes late for a 30-minute speech-language session. If you are more than 7 minutes late we can either bill you directly at our private pay rate of \$64.00 or you can choose to not have your child seen that day.

Our staff is dedicated to work diligently to help your child reach his/her fullest potential. We ask your cooperation in helping us achieve that objective. If you have any questions, please do not hesitate to speak to the office or Clinical Director. We appreciate your cooperation in this matter.

X _____ I have read this letter and
agree to the terms stated above.



HEALTH POLICY

Staff, parents, clients and siblings are advised not to come to the clinic or sit in the waiting room when the following conditions are present:

- ⌚ Oral temperature of 100.5 or higher
- ⌚ Intestinal problems with diarrhea or vomiting
- ⌚ Any type of undiagnosed rash
- ⌚ Any type of communicable illness (chicken pox, measles, impetigo, pink eye, strep throat, etc.)
- ⌚ Congestion or mucous discharge of the eyes, nose or ears
- ⌚ Body aches, headache, and feeling very tired
- ⌚ Persistent cough, sore throat

Anyone presenting with these symptoms will be asked to leave the clinic or waiting room.

A sick individual should not return to the clinic until he or she:

- ⌚ Has been free of a fever (100.5 or greater) for at least 24 hours without the use of fever reducing medications.
- ⌚ Has been free of vomiting, diarrhea, rash, eye, ear and nasal drainage for at least 24 hours
- ⌚ Has received antibiotics for strep throat or medicated eye drops for the treatment of pink eye for a minimum of 24 hours
- ⌚ An individual with chicken pox may not return to the clinic until 1 week after the eruption of first crop of lesions and after all lesions have crusted

We encourage staff and families to:

- ⌚ Wash hands often with soap and water or an alcohol-based hand rub
- ⌚ Cover coughs and sneezes with tissues or use elbow, arm, or sleeve instead of a hand when tissue is not available
- ⌚ Know the signs and symptoms of the flu
- ⌚ Report cases of flu or other communicable illness to Building Bridges staff within 24 hours of the last clinic visit
- ⌚ Be cautious and keep potentially sick individuals at home

X

I have read this letter and agree to the terms stated above.

Thank you for your cooperation.



OPTIONAL

MONTHLY RECURRING Credit Card Authorization Form

THIS CREDIT CARD IS A: VISA MASTERCARD

CREDIT CARD NUMBER: Full card number: _____

EXPIRATION DATE: _____

CARD SECURITY CODE (CV2): _____

NAME (as it appears on the credit card): _____

BILLING ADDRESS (must be the exact billing address as it appears on the Credit Card Statement):

Address

City

State

Zip

I authorize Building Bridges Therapy Center (BBTC) to charge my credit card **monthly** for payment of services for the child listed. If BBTC is unable to process my payment I will be responsible for an alternate payment arrangement and any resulting processing fees that may be incurred. This authorization is in effect until I notify them otherwise in writing. I understand that all expenses will be charged on my behalf and these may include additional charges from any previous months.

By signing this authorization, I acknowledge that I have read and agree to all of the above information and warrant all information provided is true and correct.

THIS AGREEMENT REMAINS IN EFFECT UNTIL CANCELED BY THE APPLICANT WITH WRITTEN NOTICE. This agreement may be cancelled by the applicant by providing BBTC a written notice at least 30 days in advance of the cancellation date.

Applicant's Name (print): _____

Applicant's Signature: _____ Date: _____

Child's Name: _____ Account Number: _____



MEDICAL INFORMATION

Client's Name: _____ Date of Birth: _____
Mother's Name: _____ Father's Name: _____
Address: _____ City _____ State _____ Zip Code _____
Home Phone Number: _____ Parent Work Number: _____
Alternative Phone Number: _____ E-mail: _____

In case of an emergency, please contact:

Name: _____ Phone Number: _____
Alternative Phone Number: _____
Relationship: _____

Allergies: yes/no

If yes, please list allergies: _____

Dietary considerations: yes/no

If yes, please list: _____

Medications: yes/no

If yes, please list medications: _____

Special Instructions: _____

Health Conditions: yes/no

If yes, please state condition and describe intervention that may be required by our staff during therapy, for example, epee pen or seizure medication: _____

In an emergency, I authorize Building Bridges Therapy Center to obtain emergency medical treatment, if the parent is not immediately accessible.

Parent Name (print)

Parent Signature

Date

CONFIDENTIAL EXCHANGE/RELEASE OF INFORMATION FORM

CLIENT NAME: _____

DOB: _____

Date this form was reviewed/given to parent/guardian: _____

Building Bridges requests parent/guardian permission to exchange information with the provider listed in the right column of this form.

A. BUILDING BRIDGES PROVIDER INFORMATION

Provider Name: _____
Address: 46200 Port St., Plymouth, MI 48170
Phone: 734-454-0866 Fax: 734-454-1744
Email: _____

MODES OF COMMUNICATION

(Check all modes of communication that you agree to)

All modes of communication listed

- Phone Email Fax
- In person Mail Drop off/Courier

INFORMATION/DOCUMENTS THAT BUILDING BRIDGES CAN SHARE WITH OTHER PROVIDER:

- Diagnostic Evaluation Report(s)
- Treatment Assessment Report(s)
- Treatment Recommendations
- Progress Report(s)
- Discharge Summary
- Other (specify): _____
- IFSP/IEP (most current)
- CMH Personal Plan
- Current Medication List/Regimen

B. OTHER PROVIDER INFORMATION

Agency Name: _____
Provider Name: _____
Address: _____
Phone: _____ Fax: _____
Email: _____

MODES OF COMMUNICATION

(Check all modes of communication that you agree to)

All modes of communication listed

- Phone Email Fax
- In person Mail Drop off/Courier

INFORMATION/DOCUMENTS THAT PROVIDER LISTED ABOVE CAN SHARE WITH BUILDING BRIDGES:

- Diagnostic Evaluation Report(s)
- Treatment Assessment Report(s)
- Treatment Recommendations
- Progress Report(s)
- Discharge Summary
- Other (specify): _____
- IFSP/IEP (most current)
- CMH Personal Plan
- Current Medication List/Regimen

OPT OUT

I do not wish, and do not give my permission to have information shared with:

- Other provider from above: _____
- I am not currently receiving services from any other service providers

CONSENT

I hereby freely, voluntarily and without coercion, authorize the behavioral health practitioner listed above in Section A to release the information contained on this form to the clinician/facility listed in Section B above. The reason for disclosure is to facilitate continuity and coordination of treatment. This consent will remain in place for the duration of services or until the consumer states otherwise. I understand that I may revoke my consent at any time except to the extent that action has already been taken in reliance on it.

Parent/Guardian Signature: _____ Date: _____

FOR CLIENT RECORDS APPLICABLE UNDER FEDERAL LAW 42 CFR PART 2

To the party receiving this information: This information has been disclosed to you from records whose confidentiality is protected by Federal law. Federal regulations (42) CFR Part 2 prohibit you from making any further disclosure of it without the specific written consent of the person to whom it pertains, or as otherwise permitted by such regulations. A general authorization for the release of medical or other information is not sufficient for this purpose.

NON-GUARDIAN AUTHORIZATIONS AT BUILDING BRIDGES THERAPY CENTER

Name of Child: _____

I hereby inform Building Bridges Therapy Center that the people listed below are authorized to pick up the above-named child at any time, receive private health information (PHI) feedback, and/or receive health documents. Accordingly, Building Bridges Therapy Center is hereby instructed to release my child, share PHI, or distribute health documents as indicated to the following people.

Name	Relationship to Child	Phone Number	<i>Is authorized to (check all that apply):</i>		
			<i>pick up child</i>	<i>receive PHI feedback</i>	<i>receive health documents</i>

I understand that:

- Parents/guardians must inform BBTC (call, leave a note at drop off) of the name of the person who is picking up their child on any day when they themselves are not.
- The "Authorized Pick-Up Person" must be at least 18 years old and may be asked to provide a photo ID to the staff.
- This authorization shall remain in force until edited or rescinded in writing by the signers of this authorization.

Authorized by:

Parent/Guardian Signature

Date

Parent/Guardian Signature

Date



NOTICE OF PRIVACY PRACTICES

(Effective April 1, 2003)

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOUR CHILD MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY AND SIGN BELOW TO INDICATE YOU HAVE BEEN INFORMED OF THIS POLICY.

Understanding your treatment record - A record is made each time your child is treated at our clinic. This information is most often referred to as a "treatment file" and serves as a basis for planning and monitoring your child's care at our Clinic. It also serves as a means of communication among any and all staff involved in the care of your child.

Understanding your health and treatment information rights - Your child's treatment record is the physical property of the Clinic, but the content is about your child and, therefore, belongs to you. You have the right to request restrictions on certain uses and disclosures of your information and to request amendments to this record. Your rights include being able to review or obtain a paper copy of the information and to be given an account of all disclosures. You may also request that communication of this information be made by alternative means or to alternative locations. Other than activity that has already occurred, you may revoke any further authorizations to use or disclose your treatment information.

Our responsibilities - This clinic is required to maintain the privacy of your treatment information and to provide you with notice of our legal commitment and privacy practices with respect to the information we collect and maintain about your child. This Clinic is required to abide by the terms of this notice and to notify you if we are unable to grant your requested restrictions or reasonable desires to communicate your health information by alternative means or to alternative locations. This Clinic reserves the right to change its practices and effect new provisions that enhance the privacy standards of all patient treatment information. In the event that changes are made, this Clinic will notify you at the current address provided on your medical file. Other than for reasons described in this notice, this Clinic agrees not to disclose your treatment information without your authorization.

Your child's treatment information will be used for treatment, payment, and healthcare operations -

- **Treatment** - Information obtained by your therapist in this Clinic will be recorded in your child's treatment file and used to determine the course of treatment. This consists of your therapist recording his/her own expectations and those of others involved in providing care. The sharing of this information may progress to others involved in your child's care, such as physicians.
- **Payment** - Your healthcare information will be used in order to receive payment for services rendered by this Clinic. A bill may be sent to either you or a third party payer with accompanying documentation that identifies your child, a diagnosis, and procedures performed. Information may also be shared with any organizations that may be helping with the payment process.
- **Healthcare Operations** - The medical staff in this Clinic will use your child's health information to assess the care he/she received and the outcome of treatment compared to others like it. This information may be reviewed for quality improvement purposes in our effort to continually improve the quality and effectiveness of the care and services we provide.
- **Understanding our Clinic policy for specific disclosures** - It is our policy to not disclose any of your child's information without your specific authorization to do so. We may be required by law to disclose health information to public health authorities. Also, your health information may be disclosed for law enforcement purposes as required under state law or in response to a valid subpoena.

To receive additional information or report a problem - For further explanation of this notice you may speak with Stephanie or Brad Naberhaus. If you believe your privacy rights have been violated, you have the right to file a complaint with the Secretary of Health and Human Services.

NOTICE OF PRIVACY PRACTICES AVAILABILITY: The terms described in this notice are posted in the waiting room. All clients will be given a hard copy and asked to acknowledge receipt.

By law, we must abide by the terms of this Notice of Privacy Practices until we choose to change it. We reserve the right to change this notice at any time in compliance with and as allowed by law. If we change this Notice, the new privacy practices will apply to your health information that we already have as well as to such information that we may generate in the future. If we change our Notice of Privacy Practices, we will post the new notice in our office, and have copies available in our office.

NOTICE OF PRIVACY: I ACKNOWLEDGE RECEIPT OF NOTICE OF PRIVACY PRACTICES.

Parent signature

Date



PERTINENT HISTORY QUESTIONNAIRE

Today's Date: _____

Name of Child: _____ Date of Birth: _____ Age: _____

Address: _____
Street City State Zip Code

Home Phone #: _____

Ethnicity: _____ Language Spoken in Home: _____

Father's Name: _____ Daytime Phone #: _____
Occupation: _____

Mother's Name: _____ Daytime Phone #: _____
Occupation: _____

E-mail address: _____

Emergency Contact & Phone #: _____

Who referred you to Building Bridges Therapy Center?

What is the relationship of the person completing this application to the child?
Biological Parent: Mother _____ Father _____
Adoptive Parent: Mother _____ Father _____
Step-Parent: Mother _____ Father _____
Foster Parent: Mother _____ Father _____
Other: _____

Marital Status: ___ Married ___ Separated ___ Divorced ___ Other

All persons living in the home:
Name Age Relation to patient Highest Grade Completed

BIRTH

Was the child born early? _____ Late? _____ or on time? _____

Was child born by C-section? Yes _____ No _____

If yes, please give reason for C-section _____

Approximately how long was mother in labor? _____

What was baby's birth weight? _____ length? _____ Apgar Score? _____

What was baby's condition at birth? _____

ADOPTION

Describe the circumstances surrounding the adoption:

More Specifically:

Age when adopted: _____

Prior foster homes: _____

Physical appearance: _____

Response to new home: _____

Is child aware of his/her adoption? _____

HEALTH

Has child ever had the following:

	Yes	No		Yes	No
Eye or vision problems	_____	_____	Anemia	_____	_____
Ear or hearing problems	_____	_____	Vomiting spells	_____	_____
Allergies	_____	_____	Frequent diarrhea	_____	_____
Asthma	_____	_____	Meningitis	_____	_____
Convulsions or "spells"	_____	_____	Head Injury	_____	_____

Has child had any other health problems not listed above? (describe)

Does child take medication on a regular basis? Yes _____ No _____

If yes, please list medication taken and amount:

Has the child ever been hospitalized? Yes _____ No _____

	<u>Hospital</u>	<u>Year</u>	<u>Reason</u>
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____

DEVELOPMENT AND SCHOOL HISTORY

At what age did child first:

Sit Alone	_____	Feed self finger foods	_____
Crawl	_____	Speak first real words	_____
Stand Alone	_____	Speak first real sentences	_____
Walk	_____	Become toilet trained	_____

Is child currently enrolled in a school program? Yes _____ No _____

If yes, please answer the following:

Name of School: _____

Address: _____

Grade: _____

Type of Classroom: _____

Has child ever been evaluated by a school diagnostic team? Yes _____ No _____

If yes, when was evaluation completed and what were the results?

Please describe the child's performance at school? What subjects does he/she do well in? What subjects are more difficult?

Does child receive any special services at school? If yes, please describe:

What are the presenting problems of your child:

Academic: _____

Activities of daily life (eg. Eating, dressing): _____

Relationships: _____

Sensory: _____

Motor: _____

Play: _____

Other: _____

Please use back side of paper if you need more writing space.

SOCIAL – EMOTIONAL DEVELOPMENT

Does child exhibit behaviors at home or at school that concern you? If so, please describe:

What methods are used to discipline child?

Are these methods effective? Yes _____ No _____

What does your child like to do to occupy his/her time?

Does child have regular playmates or friends? Yes _____ No _____

What are your child's strengths? _____

Is there anything else you would like for us to know about your child that was not covered above?

GOALS

What are your goals for your child's program? Please be as specific as possible.

1. _____
2. _____
3. _____
4. _____
5. _____

Parent/Guardian Signature: _____

Date: _____

BBTC has permission to send a thank you letter to my referral source indicating that my child has been seen for an evaluation and/or sending report.

Parent or guardian signature: _____

Date: _____