

THINGS EVERY RESIDENT SHOULD KNOW

The Board receives frequent questions/complaints regarding everyday issues. Here is information on some of them.

- LANDSCAPING and POOR GRASS AREAS This is an ongoing project. When as area is reseeded it must be kept watered, and it cannot be used as a doggie toilet on a daily basis. Keeping a grassy area looking good will not withstand constant dog urine and feces.
- 2. NOT PICKING UP DOG POOP Pet owners must be responsible for cleaning up after their pet and disposing of it properly. Bags of dog feces have been found at a mailbox and in front yards.
- 3. GARBAGE CANS Garbage pickup happens on Monday. Cans should be in garages Tuesday through Sunday.
- 4. WATER SPOUTS There are water spouts/faucets behind every building for unit owners use and they require a key. If you need to use one, contact the Board at <u>boardmembers@pinnaclegardens.org</u> When used the <u>SPOUTS</u> <u>MUST BE TURNED ALL THE WAY OFF.</u> The water bill is the most expensive item on the budget.
- 5. PARKING There should be <u>no parking on the street or grass areas</u>. Park in marked areas or utilize your garage and driveway. Also, the Church allows us to park in their lot when you have company.

- 6. SOUND BARRIERS Sound barriers will be installed along I265 as it is being widened from Taylorsville Road to I71. Work will begin in 2021 and the barriers will be 14-18 foot barriers.
- 7. TELEPHONE DIRECTORY There have been numerous requests for an updated telephone directory. If we have your telephone number and you do not wish to have it published, please email Dan Rapp (dr@kyrealtyonline.net) or any Board member (boardmembers@pinnaclegardens.org) by July 9th 2018. If you do not wish to have your phone number printed, only your name and address will be listed in the new directory.

Likewise, if you wish to have your email included in the directory, you can contact Dan Rapp or the Board as shown above.

Planning to add flowers to your front entrance or the patio area?

We all want our residence to look inviting, and potted plants or <u>annuals</u> (not perennials) add color and beauty.



If you want to make a more permanent change however,

remember a <u>Grounds/Landscaping/Architectural Design Replacement/Request</u> form must be completed and submitted to the Board for review and approval before the actual work is done.

REACH ALERT

If you are not signed up for this method of receiving notices and alerts, please take time to do so. We have used this when it was necessary to turn water off, street closings, lost dogs, etc.

To sign up for Reach Alert go to <u>reachalert.</u>com and create an account, follow the prompts and enter **Pinnacle Gardens** when asked for which network you want to join. You decide how you want to receive the alerts: text messages, voice advisories, and or email. All information is confidential.

You can request all three ways to contact you if you choose. AND there is NO CHARGE as this service is provided by the HOA.

Another method to keep in touch is NEXTDOOR.

NEXTDOOR is a private social network for you to stay in the know about what's going on in your neighborhood. Just go to <u>nextdoor.com</u> and it will prompt you for your street address and email address.

Please help us keep our community looking nice by picking up after your pet. There is an ordinance in Jefferson County that requires all pets be on a leash and each pet owner is responsible for cleaning up after their pet. If you witness owners violating this ordinance, you may contact Jefferson County Animal Control via Metro Call 311.

Also, the rules and regulations do not allow invisible fences. Dog urine kills grass! Please don't tether your dog.



Contact the Board at: BoardMembers@PinnacleGardens.org

Dan Rapp – dr@kyrealtyonline.net – Site Manager, Kentucky Realty

Visit our website www.PinnacleGardens.org

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THIS INCLUDES THE CHURCH PROPERTY!!

Any resident witnessing the flashing light going off at our pumping station can call Zaring Septic at 241-8080. We have a contract with them and they will come out and make the necessary repairs.



Want to report a streetlight outage? Call LG&E at 502-589-1444 Emergency outages may be called in 24 hours a day. 7 days a week. **Downed Power lines?** Call 502-589-3500 **Gas Leaks?** Call 502-589-5511

Helpful phone numbers

LG&E 502-589-1444

Louisville Water 502-540-6000

Time Warner Cable 502-357-4400

Courier-Journal Newspaper 502-582-4011

We have a contract with EnviroSafe for pest control. They treat the exterior, however if any resident calls them and makes an appointment they will treat the inside of the unit at no charge. Their number is 502-425-8110

Signs are not allowed

Security signs, for sale signs, political signs and brochure boxes are not allowed. Please put signs inside your home in the window. These will be removed during our monthly walkthrough.