

Carers' Advisory Partnership Meeting

Thursday 27th October 2016

Learning Development Centre, Scunthorpe

Minutes of Meeting

Present:

Sandra Barker (Chair)
David Wilding (Vice Chair, Carer)
Richard Judd (Former Carer)
Barbara Imre (Carer)
Jayne Simpson (Service Lead, Integrated Services, NLaG)
Haydee Barrett (NLC, Commissioning Team)
Jo Loughborough (NLaG Patient Experience Practitioner)
George Ducker (Carer)
Diane French (NLC, Case Manager)

Emma Robinson (Financial Support Team, NLC)
Belinda Clarke-Vessy (Service Manager and Head of OT at RDaSH)
Carol Powell (NLC, Family Carer Team)
Richard Bellamy (Carer)
Susan Rumary (Carers' Support Centre, Minutes, Carer)
Liz Webster (NLC Operational Housing)
Julie Poole (Partnerships, NLC)

	Action By:
<p>1. Welcomes and Apologies.</p> <p>Sandra Barker welcomed everyone to the September meeting, she especially welcomed Jayne Simpson.</p> <p>Jayne Simpson introduced herself to the meeting and talked about her roles.</p> <p>Apologies were received from:- Pam Ducker, Andy Holden, Pat Taylor, Helen McLeod, Denise Drinkall, Malcom Reed, Angela Waite, Racheal Greenbeck, Rebecca Buss, Ann Eland, and Helen Wilson.</p>	
<p>2. Notes from September meeting and actions.</p> <p>Richard Judd asked for the reference to the stair lift installation be taken out as this was from personal experience.</p> <p>No other amendments.</p> <p>The minutes were proposed by Richard Judd and seconded by George Ducker.</p>	

<p><u>Actions</u></p> <p>Contenance: Sandra reported that Helen Davis had given her contact details for the people in NLaG now managing the Contenance Service. Sandra will contact them to pick the issues up.</p> <p>Sandra has been in touch with Helen Mumby, Interim Operational Matron and will be meeting with her during November.</p> <p>Memory Services: Belinda Clark-Vessey confirmed that she had asked for the out of hours message for the Memory Service to be amended as discussed at the last meeting and will be checking to see that it is done.</p> <p>CCG Health matters: Sandra reported that she had invited Sally Czabanuik to attend the January meeting for an update on CCG engagement.</p> <p>List of Acronyms: Sandra reported that she had compiled a list of acronyms which will be sent out with the minutes.</p> <p>Clinical Waste: Sandra reported that CAP now has a contact for the District Nurse Service, Sarah Garton. Sandra has sent Sarah a list of issues raised at CAP re: the Clinical Waste Service and Sarah will be attending the November meeting to discuss that and any other queries re: the District Nurse service.</p>	<p>SB</p> <p>BCV</p> <p>SB, SR</p>
<p>3. Update on All Age Carers' Commissioning Strategy.</p> <p>Haydee Barrett informed the meeting that the All Age Carers Strategy Action Plan is now 80% complete. The Action Group meets on a quarterly to discuss the progress of the plan.</p> <p>Haydee gave details of actions completed-</p> <ul style="list-style-type: none"> • A new referral process is now in place • A new carers fact sheet has been written • Better Links between Carers teams has been established • A new Carers Guide has been designed • The enabling of young carers to access more services. <p>Liz Webster asked if the strategy was available via the council's website, Haydee confirmed that it was.</p> <p>Haydee stated that more work needs to be done with the GP practices.</p> <p>Sandra Barker asked whether the ELearning package has been completed,</p>	

Carol Powell stated that this was nearly complete and should hopefully be ready for Carers Rights Day. Sandra asked if the hospital staff would find it useful, Jo Loughborough said that the ELearning would be beneficial to hospital staff. Julie Poole believes that it would also be advantageous to the Adult Partnership. The meeting will look at the ELearning package at the January meeting.

Work is now starting on the second year of the strategy,

4. Independent Living Services: Keeping People Safe and Well at Home.

Sandra introduced this agenda item by recalling previous discussions about the Disabled Facilities Grants (DFG) process and the work that CAP has done with Liz Webster to support the improvement of that service. Sandra explained that during that work it had become apparent that DFGs are just one part of a bigger Independent Living Service that is aimed at keeping people safe and well at home.

There followed a discussion led by Liz Webster and with contributions from Jayne Simpson, Belinda Clark-Vessey and Diane French about the various services, equipment and facilities that can be called upon, all depending on the individual needs of the people concerned.

During the discussion it was noted that the Better Care Fund, which brings funding together across the Health and Social Care sectors is now known as the Accountable Care Partnership.

There was a lot of discussion about the Handyman Service with members being very positive about the value and impact of the service along with concerns about lack of capacity. It was agreed that Sandra would write as Chair to Liz to formally recognise the value of this service. CAP members feel very strongly that this service should be expanded.

Jayne Simpson made the point that although a lot of services and equipment are available it is important to recognise that provision of equipment etc should be proportionate. The official view is that people's homes should not be full of equipment that isn't necessary should other options be more appropriate. CAP members agreed with this and there was some discussion about instances where members felt that equipment had been put in place that wasn't required. Jayne explained that OTs and other professionals do have to be mindful of health and safety issues and have to adhere to professional codes of conduct, whilst recognising common sense.

Belinda Clark-Vessey showed the meeting some examples of current technology that is available to help families to ensure that loved ones are safe in the home.

Liz Webster has will send a link for the council's Telecare / Care Call service:
<http://www.northlincs.gov.uk/people-health-and-care/services-for->

<p>adults/staying-independent/care-call/</p>	
<p>5. Update on Adult Partnership.</p> <p>Julie Poole informed the meeting that there was an Adult Partnership meeting last week, several issues raised related to the hospital including problems around discharge. This had also been raised at the NLaG Patient Panel and Jo Loughborough agreed that there are issues..</p> <p>Jayne Simpson informed the meeting that NL has a rating system in place that shows that hospital bed spaces are in high demand but are not showing as high when compared to other counties, Jayne also commented that the discharge rate has improved.</p> <p>Julie Poole reminded the meeting about the Local Account.</p>	
<p>6. Issues Arising from Carers.</p> <p>Richard Bellamy asked the meeting if anyone had any information about blue badges, Richard's son will be changing benefits from DLA to PIP however Richard has been told that his son may lose his blue badge. Sandra Barker stated that a lot of people are losing services when transferring to PIP. Richard Judd stated that the council would be able to confirm, Richard Judd will look at the national Carers UK view on this issue.</p> <p>Sandra asked Diane French to look in the councils policies and see what that process is.</p> <p>George Ducker enquired about the Well Person Clinic, whether this would be available as a Carers Wellbeing Clinic, Jayne Simpson will look into this.</p> <p>George Ducker said that it is difficult getting GP's to be more helpful, Carol Powell stated that there needs to be more clarification of what the Carer will get when they register at the GP.</p> <p>Barbara Imre stated that her daughter has MS and needs to have an assessment for occasional Carers, Diane French said that she would speak to Barbara after the meeting.</p>	<p>RJ</p> <p>DF</p> <p>JS</p> <p>DF</p>
<p>7. Any Other Business.</p> <p>Sandra asked the meeting whether they would prefer their emails to be received with all address information shown or would they prefer the information hidden by use of blind copy emails. The meeting decided that the emails should be received with information shown.</p> <p>Liz Webster asked if CAP would set up a Facebook page to try and reach more carers, Richard Judd stated that if the meeting would find it useful he would look into setting up a page. Susan Rumary stated that CSC have both a</p>	

<p>Facebook and Twitter page which have been used to promote recent courses held by the CSC and distribute information that would find useful to Carers.</p> <p>Jayne Tibbs will be coming to the next meeting to update on the podiatry services.</p>	
<p>8. Close of meeting</p> <p>Sandra Barker closed the meeting and thanked everyone for attending.</p>	
<p>Next Meeting: Thursday 24th November 2016, 10am at Carers' Support Centre, Brigg.</p>	