

# Certified Diabetes Educator (CDE) in a Primary Care Setting

Expanding the reach of diabetes education and bridging the gap between the primary care clinic and Diabetes Self-Management Education/Training (DSME/T) Programs.

### What is a Certified Diabetes Educator (CDE)?

A Certified Diabetes Educator® (CDE®) is a health professional who possesses comprehensive knowledge of and experience in diabetes prevention, prediabetes, and diabetes management. The CDE educates, supports, and advocates for people affected by diabetes, addressing the stages of diabetes throughout the lifespan. The CDE promotes self-management to achieve individualized behavioral and treatment goals that reduce risks and optimize health outcomes. (National Certification Board of Diabetes Educators. https://www.ncbde.org/. 2019)

## What are the benefits to having a CDE in a Primary Care Clinic?

There are many benefits to having a PA, NP, or MD as a CDE in a Primary Care Clinic, as listed below.



#### Benefits to the Patient

- **Timeline** the time from referral to the patient initially receiving education in the clinic
- Transition the patient experiences a smooth transition from their primary care provider, to the clinic CDE, to a local or regional DSME/T program
- Cost initial cost for diabetes education is billed for the patient as an office visit co-pay



## Benefits to the Primary Care Provider (PCP)

- Collaboration the PCP refers the patient to the in-house CDE and introduces the patient to the CDE for initial diabetes education
- Outcomes improved patient outcomes due to referral to education
- Quality Measures- improved quality measures due to referral to education



#### **Benefits to the Clinic**

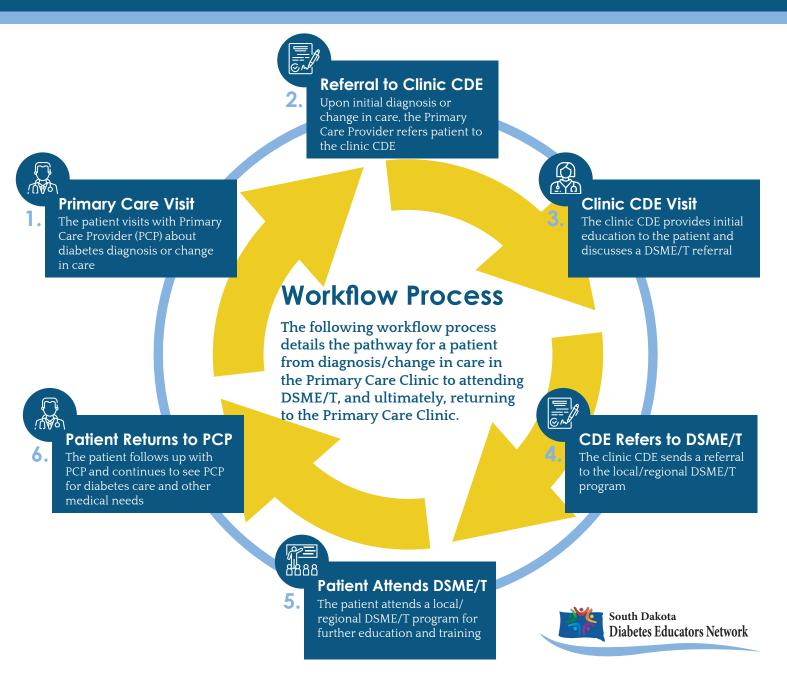
- **Revenue** the visit is billable, generating revenue for the clinic (if the CDE is a PA, NP, or MD)
- Local the patient stays within the clinic for initial education and then transitions to DSME/T
- Outcomes improved patient outcomes due to referral to education



## Benefits to the DSME/T Program

- Referrals the clinic CDE provides and manages referrals for patients to DSME/T
- Transition the patient experiences a smooth transition from their primary care provider, to the clinic CDE, to a local or regional DSME/T program
- Readiness- the patient has received some education and is ready to continue learning

## **Workflow Process for Patient Referrals to Education**



#### When to Refer a Patient to Diabetes Education

Primary Care Providers should refer their patients to diabetes education at four critical times to assess, provide, and adjust diabetes self-management education and support:

- 1. At diagnosis
- 2. Annual assessment of education, nutrition, and emotional needs
- 3. When a new complicating factor influences self-management
- 4. When transitions in care occur

#### Reimbursement

To receive reimbursement for diabetes education in the primary care clinic, the CDE must also be a PA, NP, or MD. Office visits for diabetes education are reimbursable using specific CPT codes.