WEST HARTFORD, CT TRANSPORTATION OPTIONS

PUBLIC TRANSPORTATION

Area Served - CTTransit Hartford Division Serves Avon, Berlin, Bloomfield, Bristol, Burlington, Canton, East Granby, East Hartford, East Windsor, Enfield, Farmington, Glastonbury, Granby, Hartford, Manchester, Marlborough, New Britain, Newington, Plainville, Rocky Hill, Simsbury, South Windsor, Southington, Suffield, West Hartford, Wethersfield, Windsor Locks and Windsor

Website - www.cttransit.com Click Here To see an instructional video on "How to Ride the Bus"

Click here to get detailed public transportation directions

Click here for an instructional video on how to use Google Transit Trip Planner

Travel Training for persons who are apprehensive about using public transportation is provided by the Kennedy Center

Local Bus Routes

- 31 Park St - New Park Ave
- 33 Park St - Park Rd
- 37 New Britain Ave via Jefferson St
  Charter Oak Marketplace/West Hartford Place
- 39 New Britain Ave via Retreat Ave
- 39W Westfarms Mall
- 60 Farmington Ave/West Hartford Ctr
- 62 Farmington Ave/Bishops Corner
- 64 Farmington Ave/Westfarms Mall
- 66 Farmington Ave/UConn/Unionville Westgate
  - 66F Unionville
  - 66H UConn Health Center
  - 66T Tunxis Community College
- 153 Flatbush Ave / Copaco via West Hartford Center (CT*fastrak*)
  - Route 153 serves all local bus stops along the route

Customer Service (860) 525-9181 (860) 727-8196 TTY/TDD

Mon.- Sat. 6:30 AM to 6:30 PM; Sunday 7:00 AM to 6:00 PM; Holidays 7:00 AM to 6:00 PM

Costs - http://buypasses.storesecured.com/

PUBLIC TRANSPORTATION CONTINUED

Area Served - New Britain / Newington / West Hartford / Hartford with 68 routes providing fast, convenient access to employment, shopping, educational, cultural and entertainment destinations throughout the region.

Type of Service - CTfastrak is a new Bus Rapid Transit system includes a 9.4-mile guideway dedicated to buses that serves as the spine of the CTfastrak system. Modern bus rapid transit vehicles with the latest environmentally-friendly technologies, including WiFi and a five-mile multi-use trails that connects New Britain & Newington

Daily service from 4:30 AM - 1:30 AM

- 101 CTfastrak Hartford / New Britain (Between downtown Hartford and New Britain, stopping at all CTfastrak stations)
- 102 Hartford / New Britain / Bristol (Operates between downtown Hartford and Bristol, stopping at all CTfastrak stations)
- 121 MCC / Hartford / UConn Health (Service between Manchester Community College, downtown Hartford, and UConn Health Center in Farmington via CTfastrak)
- 128 Hartford / Westfarms-New Britain via Stanley Street
- 140 CCSU Shuttle
- 144 Wethersfield / Westfarms via Newington Center & Brittany Farms
- 153 Flatbush / Copaco via West Hartford Center
- 161 St. Francis Hospital / Hartford Hospital via State Capitol
- 923 Bristol Express
- 924 Southington–Cheshire Express
- 925 Waterbury Express (See 928 schedule for additional service to Waterbury)
- 928 Southington-Cheshire-Waterbury Express

Cost – Click Here

DIAL-A-RIDE

SENIOR AND DISABLED TRANSPORTATION

Area Served - West Hartford, Hartford Hospital, UCONN Health Center, Big Y, Bloomfield, Stop & Shop, Elmwood Senior Center & West Harford Senior Center

Type of Service - Transportation for West Hartford residents who have difficulty using public transportation.

Website - https://www.westhartfordct.gov/gov/departments/human_services/senior_services/transportation.asp

Dial-A-Ride Brochure
https://www.westhartfordct.gov/documents/Human%20Services/DAR%20Brochure%202017.pdf

Application (65 and older)
https://www.westhartfordct.gov/documents/Human%20Services/Application%2017.pdf

Application (under 65 w/ disability)
https://www.westhartfordct.gov/documents/Human%20Services/DARada16.pdf

Companion/Aide Form
https://www.westhartfordct.gov/documents/Human%20Services/DAR%20Companion%20Fee%20Waiver.pdf

Additional Information To qualify you must be aged 65 or older or have an ADA qualified disability (MD certificate required for persons under 65). Maximum of three (3) rides per week are allowed. Dial-A-Ride cannot be used to provide transportation to the Emergency Room.

Hours - Mon. – Fri. from 8:30AM – 4:00PM

Telephone - (860) 561-7561 – Applications 1 (855) WH-RIDES (1-855-947-5337 – Reservations via Curtin Livery

Cost –$50.00 (administrative fee) per person is required. Memberships are renewed annually

MEDICAL ACCESS PROGRAM (MAP)

Area Served - Anywhere in West Hartford, local hospitals including UCONN, Hartford & St. Francis Hospitals as well as the surrounding areas. Also covers parts of Bloomfield & Newington VA

Type of Service The MAP program, which is funded through a grant from the State of Connecticut's Department of Transportation, is designed to serve West Hartford residents who require transportation for ongoing, urgent medical care (kidney dialysis, chemotherapy, etc.).

Website - Medical Access Program Application
https://www.westhartfordct.gov/documents/Human%20Services/MAP%20DAR%20Application.pdf

MAP Brochure https://www.westhartfordct.gov/documents/Human%20Services/MAP%20Flyer.pdf

Additional Information MAP is not like Dial-A-Ride. Reservations made are "standing reservations". Reservations made automatically repeat every week until specified date.

Hours - Mon. – Fri. from 8:30AM – 4:00PM

Telephone - (860) 561-7561 – Applications 1 (855) WH-RIDES (1-855-947-5337 – Reservations via Curtin Livery

Cost – There is no additional fee for the MAP program! It is FREE!

ALTERNATIVE TRANSPORTATION PROVIDERS

VOLUNTEER MEDICAL ESCORT PROGRAM

Area Served – West Hartford

Type of Service This service is provided by Volunteer Services, a part of Human & Leisure Services, and it is restricted to those who are not able to use the West Hartford Dial-A-Ride program. Volunteers transport to medical appointments and escort the older person in and out of the building.

Website - https://www.westhartfordct.gov/gov/departments/human_services/senior_services/transportation.asp

Additional Information Prior to the first ride, a social worker will meet with the potential rider to evaluate the match for this program. Ten days to two weeks' notice is required in order to find a ride, and is dependent upon the availability of volunteers.

Hours - Mon. – Fri. from 8:30AM – 4:00PM

Telephone - (860) 561-7561

Cost – Free

AIDS CONNECTICUT

Area Served - Hartford, Tolland and Middlesex Counties

Type of Service - Bus Passes for Medical Appointments.

Website - www.aids-ct.org www.aids-ct.org/pdf/assistance/haf-caf.pdf

Additional Information - Ryan White Part A & B Transportation Programs are used to enable PWHIV/AIDS to access medical or support services. Cab fare will be provided only for clients who live East of the river. Clients who are on Medicaid are not eligible for this program.

Telephone - (860) 547-1771

Cost – Free

ALS ASSOCIATION (Amyotrophic Lateral Sclerosis)

Area Served - Statewide

Type of Service - Transportation to and from treatment for people who are receiving treatment ALS with dual cancer diagnosis

Website - http://webct.alsa.org/site/PageServer?pagename=CT_homepage

Telephone - (877) 257-2281

Cost – Free

ALTERNATIVE TRANSPORTATION PROVIDERS CONTINUED

ROAD TO RECOVERY

Area Served - Greater Hartford area, parts of Tolland and Middlesex Counties

Transportation to and from treatment for people who are receiving treatment for cancer related diseases and are unable to drive.

Website - www.cancer.org/treatment/supportprogramsservices/road-to-recovery

Additional Information - Patients must be able to get in and out of a car under their own power, and be able to walk unassisted to and from the vehicle, their residence, and the treatment facility. Three business days (72 hours) advance notice is requested for all rides. Subject to the availability of volunteers.

Telephone - (800) 227-2345

Cost – Free

ELDER HELPERS

Area Served – Nationwide

Type of Service – Volunteers based service helps older adults with transportation and other services

Website - www.elderhelpers.org

Additional Information - This is a website based service so it can only be accessed through its website. Background checked volunteers help older adults with transportation, shopping, entertaining, reading, cleaning, cooking, gardening, and handiwork. This is a program of the Campaign for Aging Research a 501(c)(3) nonprofit

Telephone – No telephone listed

Cost - Free

ITN*CentralCT*

Area Served – Avon, Cromwell, Durham, E Haddam, E Hampton, Farmington, Haddam, Hartford, Middlefield, Middletown, Newington, Portland, Rocky Hill, West Hartford & Wethersfield

Type of Service – ITNCentralCT is nonprofit volunteer driver based program which is available 365 days a year for any type of ride within the service area, with no limitations on ride purpose. Rides are provided in private automobiles by trained drivers. Rides may be booked at any time

Website - www.itncentralct.org

Additional Information - Volunteers drive their own vehicles, providing "arm---through---arm" and "door---through---door" service. It is affordable and available 24/7/365 for any purpose.

Telephone - (860) 521-3600

Cost - Membership - $40 for an individual or $65 for a family. Rides - $3.00 pickup fee & $1.50 per mile

Must set up a prepaid Personal Transportation Account™ based on estimated usage.
Cash is not accepted. Tips are not accepted

ALTERNATIVE TRANSPORTATION PROVIDERS CONTINUED

LATINO COMMUNITY SERVICES

Area Served - Greater Hartford area, parts of Tolland and Middlesex Counties

Type of Service - Eligible individuals can have access to van or GHTD Ambassador Wheel Chair Services

Website - http://lcs-ct.org/index.php/en/services

Additional Information - Serving all people living with HIV/AIDS. Transportation for clients to access primary medical care and/or psychosocial support services for clients who access Ryan White services.

Telephone - (860) 296-6400, Ext. 225

Cost – Free

CT CHAPTER NATIONAL MULTIPLE SCLEROSIS SOCIETY

Area Served – Statewide

Type of Service - Financial Assistance for Medical Transportation related to MS Medical Only

Website - www.nationalmssociety.org

Additional Information - Monday-Friday (7am-5pm MT), or email them at contactusnmss@nmss.org

Will provide financial assistance for up to one ride per fiscal year. Chapter will arrange transportation. Two weeks advance notice is required and must utilize public/paratransit transportation options first.

Telephone - (800) 344-4867, Option 1

Cost – Free

Area Served – Transportation serving Avon, Canton, Bloomfield, Farmington, Newington, Simsbury & West Hartford

Type of Service - Seniors 50+ will give rides in their privately owned and insurance vehicles to others.

Website - www.seniorsjobbankct.org

Additional Information - The Seniors Job Bank (SJB) is a non-profit association dedicated to helping seniors in the Greater Hartford area.

Telephone - (860) 521-3210

Cost – $15 – $25 per hour (cost varies per driver)

ALTERNATIVE TRANSPORTATION PROVIDERS CONTINUED

Area Served – Avon, Bloomfield, Bristol, Burlington, Canton, East Granby, East Hartland, Farmington, Granby, Plainville, Simsbury, Suffield, West Hartford, Windsor and Windsor Locks

Type of Service In-home companion and transportation service where seniors are matched with seniors to help them with their needs

Additional Information – Up to a week lead time may be necessary. Driver stays with passenger. Wheelchair must be able to fold up and passenger must be able to transfer themselves from wheelchair to vehicle.

Website - www.seniorshelpingseniors.com/Granby

Telephone (860) 716-2017

Cost – $25.00 per hour with a 2 hour minimum. Mileage additional cost if over 30 miles roundtrip

RELIGIOUS ORGANIZATIONS

Area Served – Varies

Type of Service – Varies

Additional Information - Call your church, temple, mosque or other religious organization as members will sometimes provide free rides to other members.

PARATRANSIT SERVICE

GREATER HARTFORD TRANSIT DISTRICT

Area Served –All of East Hartford and Hartford, in addition to portions of; Avon, Berlin, Bloomfield, Bristol, Cromwell, Ellington, Farmington, Glastonbury, Kensington, Manchester, Meriden, Middletown, New Britain, Newington, Plainville, Rocky Hill, South Windsor, Tolland, Vernon, West Hartford, Wethersfield, Windsor, and Windsor Locks

Type of Service - Facilitator of ADA Paratransit Services

Website - www.hartfordtransit.org/adaservice.html

Click here for an online application https://www.ctada.com/

Additional Information - Personal Care Attendants (PCA) rides free. Companions may accompany ADA riders but must pay the appropriate fare. If you have already qualified for the service and wish to book a ride call (860) 724-5340 ext. 1 for First Transit

Telephone - (860) 247-5329 ext.3043

Cost - $3.50 for each one-way trip
or $28.00 for a 10-ticket book

VETERAN'S TRANSPORTATION

DISABLED AMERICAN VETERAN'S (DAV-CT) TRANSPORTATION NETWORK

Type of Service – Rides from Windsor to the Newington VA. Shuttles from Newington VA to West Haven VA

Area Served - Transportation to and from VA medical facilities for treatment.

Website - www.dav.org/veterans/i-need-a-ride

Additional Information - DAV volunteers drive disabled veterans. A five day lead time is necessary. Rides from 7 a.m. – 1 p.m. Last ride leaves Newington at 1 p.m.

Telephone - (860) 667-6759

Cost – Free

VA TRANSPORTATION

Area Served – Newington VA Shuttle Bus

Type of Service – Transportation from VA Newington to other VA locations

Website – www.va.gov

Additional Information – Afternoon schedule to return. No fee & first come, first served.

Telephone - (860) 667-6769

Cost – Free

TRAVEL REIMBURSEMENT

Area Served - National Program

Type of Service - Travel Reimbursement

Website - www.va.gov/HEALTHBENEFITS/vtp/beneficiary_travel.asp

Click here to apply - www.va.gov/vaforms/medical/pdf/vha-10-3542-fill.pdf

Additional Information - The Beneficiary Travel program provides eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated, "special mode" (ambulance, wheelchair van) transport for travel to and from VA health care, or VA authorized non-VA health care for which the Veteran is eligible. A Veteran may be eligible for Beneficiary travel services if the following criteria are met: You have a service-connected (SC) rating of 30 percent or more, or you are traveling for treatment of a SC condition, or you receive a VA pension, or your income does not exceed the maximum annual VA pension rate, or your income does not exceed the maximum annual VA pension rate, or you are traveling for a scheduled compensation or pension You qualify for special mode transportation (Ambulance, Wheelchair Van, etc.) if you meet one of the eligibility criteria listed above, and your medical condition requires an ambulance or a specially equipped van as determined by a VA clinician, and the travel is pre-authorized (authorization is not required for emergencies if a delay would be hazardous to life or health)

NON-EMERGENCY MEDICAL TRANSPORTATION – NEMT/MED CAB

LOGISTICARE NEMT

Area Served – Statewide

Type of Service - Non-Emergency Medical Transportation for Medicaid recipients covered by HUSKY A, C or D Insurance. Advance reservations are required and mileage restrictions apply.

Website - www.logisticare.com Click here to schedule or cancel a pick up online

Hours Mon-Fri. 8:00 AM-5 PM

Telephone - (888) 248-9895 Reservations
(866) 527-9934 – Where's my Ride

Cost – Free

COMMUTER SERVICES

vRIDE

Area Served – Statewide

Type of Service – Rideshare Program

A**dditional Information** - Service may not be available in your town at this time; however you can call to find out if others from your town are looking to set up a ride share program or see if you can participate in one from an adjacent town. VRide (formally easystreet) is a commuter van service intended to help people who live or work close to each other to get to work easily by offering passenger vans for car/vanpool commuting. Fares are per seat.

Website – www.vride.com

Telephone - (800) 826-7433

Cost – Fares are per seat

CT*rides*

Area Served – Statewide

Type of Service – Commuter Resource

A**dditional Information** - Service may not be available in your town at this time; however, you can call to find out options. CTRides is a commuter resource from the CT DOT. Information is available for carpooling, vanpooling, buses, trains, biking, walking and telecommuting.

Website – www.ctrides.com

Telephone - (877) CT-RIDES

Join NuRide and get rewards when you walk, bike, telecommute, carpool, vanpool, take the train, or bus. www.nuride.com

Cost – Fares are per seat

ONLINE TRIP PLANNERS

GOOGLE TRANSIT

Area Served – Nationwide

Type of Service – Online Trip Planner

A**dditional Information** - Google will use all available public transportation schedules and information (provided by participating transit agencies) to provide up to three suggested trip plans.

Website – www.google.com/transit

ROME 2 RIO INTERNATIONAL TRIP PLANNER

Area Served – Worldwide

Type of Service – Online Trip Planner

A**dditional Information** - Discover how to get anywhere by searching plane, train, bus, car and ferry routes.

Website –www.rome2rio.com

WANDERU

Area Served – Nationwide

Type of Service – Private Bus Transportation Planner

A**dditional Information** - Website searches Amtrak, Greyhound, Megabus, and hundreds of other bus and train companies to find the best deals and schedules. Smartphone app available.

Website – www.wanderu.com

SMARTPHONE APPS FOR THE VISUALLY IMPAIRED – NOTE: PLEASE USE AT YOUR OWN RISK

BLINDSQUARE

Area Served – Nationwide

Type of Service – GPS app developed for the blind and visually impaired

A**dditional Information** - App describes the environment, announces points of interest and street intersections as you travel. In conjunction with free, third-party navigation apps it is a powerful solution providing most of the information blind and visually impaired people need to travel independently.

Website – www.blindsquare.com

Cost - $29.99

SMARTPHONE APPS FOR THE VISUALLY IMPAIRED CONTINUED

NOTE: PLEASE USE AT YOUR OWN RISK

NAVIGON

Area Served – Nationwide

Type of Service – GPS App that provides walking information for the blind and visually impaired with voice guidance. Also works as GPS for driving

A**dditional Information** - Navigon transforms the iPhone, Android or Windows phone into a fully functional mobile navigation system that uses the latest NAVTEQ map material. The app offers text-to-speech voice guidance, enhanced pedestrian navigation, a turn-by-turn Route List, location sharing via email, and a Take Me Home function.

Website – wwww.navigon.com/portal/us/produkte/navigationssoftware/index.html

Cost - $59.99

THE SEEING EYE

Area Served – Nationwide

Type of Service – GPS app developed for the blind and visually impaired

A**dditional Information** - Directions are audibly announced. Intersections, cross street, points of interest and its orientation are announced and described (ex. four-way).

Website – https://www.senderogroup.com/products/shopseeingeyegps.htm

Cost - $69.99 1-year subscription
$ 9.99 30 day subscription

SMARTPHONE APPS

THE TRANSIT APP

Area Served – Over 100 Cities CTTransit lines in Hartford, New Haven, Waterbury, New Britain, Meriden

Type of Service – GPS app for public buses

A**dditional Information** - IPhone and Android Phone App for getting upcoming departure times for all nearby transit lines. Plan your trip, set reminders and get notifications about disruptions**.**

Website – For Apple Downloads https://itunes.apple.com/app/the-transit-app/id498151501?ls=1&mt=8

For Android Downloads https://play.google.com/store/apps/details?id=com.thetransitapp.droid&hl=en

Cost - Free

SMARTPHONE APPS CONTINUED

ROADIFY

Area Served – Over 70 Cities including CTTransit lines in Hartford, New Haven and Waterbury

Type of Service – GPS app for public buses

A**dditional Information** - Roadify is an IPhone and Android phone app that provides real-time arrivals, schedules, maps and service alerts from official agency sources and other riders.

Website – For Apple Downloads https://itunes.apple.com/us/app/roadify-transit-buses-subway/id395111132?mt=8

For Android Downloads https://play.google.com/store/apps/details?id=com.roadify.android

Cost - Free

Area Served – Nationwide

Type of Service – Request Rides from private drivers via smartphone app.

Website – www.uber.com

Additional Information - Uber uses their smartphone application to connect passengers with drivers of vehicles for hire. Customers use the app to request rides and track their reserved vehicle's location. No wheelchair accessible vehicles are available but drivers are required to take folding wheelchairs and service animals.

Cost – Varies (quote can be obtained via app)

Sign up using the following link and get your first ride free (up to $15) www.uber.com/invite/uberWayToGoCT

INFORMATIONAL TRANSPORTATION RESOURCES

2-1-1 INFOLINE

Area Served – Statewide

Type of Service – Free information and referral service

A**dditional Information** - Dial 2-1-1 and callers can reach knowledgeable, multilingual staff and get information, referrals or seek help in a crisis. TDD access is available.

Website - www.211ct.org

Telephone - 2-1-1

Cost - Free

INFORMATIONAL TRANSPORTATION RESOURCES CONTINUED

TRANSITNET

Area Served – Statewide

Type of Service – Information and referral

Additional Information - Website for people with disabilities, older adults, caregivers, & providers who want to learn more about what transportation options are available for them in CT by providing transportation links, instructions on how to use those links, and contact information leading directly to individuals who can offer further assistance.

Website - www.transitnet.info

Cost - Free

PUBLIC TRANSPORTATION TRAVEL TRAINING

THE KENNEDY CENTER

Area Served – Statewide

Type of Service – Travel Training

Additional Information - Nationally acclaimed program that teaches people with disabilities and seniors how to properly and safely use the local bus and rail system on a one-to-one basis.

Website - www.thekennedycenterinc.org/what-we-do/programs-services/mobility-services/travel-training.html
See a video on the benefits of Travel Training

Telephone - (203) 365-8522

Cost - Training is free but trainees are asked to pay their bus fare.

DEPARTMENT OF REHABILITATION SERVICES BUREAU OF EDUCATION AND SERVICES FOR THE BLIND

Area Served – Statewide

Type of Service – Mobility Services Travel Training

Additional Information – Program teaches individuals who are legally blind how to travel safely and independently.

Website - http://www.ct.gov/besb/cwp/view.asp?a=2848&q=331462

Telephone - (860) 602-4000

Cost - Free

RAIL SERVICE

AMTRAK

Area Served – Nationwide

Type of Service – Passenger Train Service

Additional Information – Closest Station

Hartford Station (HFD) – Wheelchair Accessible, One Union Place, Hartford, CT

Website – www.amtrak.com Click here for Accessible Travel Services & discounts tickets

Telephone – (800) 872-7245 or (800) USA-RAIL

Cost - Cost varies per route and time of travel

BUS SERVICE - PRIVATE

GREYHOUND

Area Served – To more than 2,400 service locations in North America

Type of Service – Wheelchair Lift Accessible Coach Buses

Additional Information – Closest station listed below. This station is Wheelchair Accessible:

Union Station (Hub), One Union Place, Hartford, CT

Website – www.greyhound.com

Telephone - (800) 231-2222

Cost - Cost varies per route and time of travel

5% discount for seniors
20% discount for veterans

MEGABUS

Area Served – From Hartford to Amherst, MA, Boston, MA, Burlington, VT, New Haven, CT, New York, NY and beyond.

Type of Service – Wheelchair Lift Accessible Coach Buses

Additional Information – Customers with special requirements can now make reservations through the Megabus website. Just select yes when asked if there are any passengers travelling with special requirements and answer a few questions.

All Megabus arrivals and departures are located at Columbus Blvd by Talcott Street in Hartford.

Website – http://us.megabus.com/

Telephone - (877) 462-6342

Cost - Cost varies per route and time of travel

BUS SERVICE – PRIVATE CONTINUED

PETER PAN

Area Served – Serves parts of Connecticut, Delaware, Maryland, Massachusetts, New Hampshire, New York, Pennsylvania, Rhode Island and Washington, DC.

Type of Service – Wheelchair Lift Accessible Coach Buses

Additional Information – Closest station to your town is located at: Union Station, One Union Place, Hartford, CT

Website – www.peterpanbus.com

Telephone (800) 343-9999

Cost - Cost varies per route and time of travel 5% discount for seniors 10% discount for veterans

BUS SERVICE - CASINO

JOSHUA'S LIMOUSINE BUS

Area Served – Greater Hartford

Type of Service – Wheelchair Lift Accessible Coach Bus – MUST CALL IN ADVANCE FOR WHEELCHAIR ACCESSIBLE BUS

Additional Information – Bus Service to Foxwoods Casino & Tanger Outlets

Pick up at the A Dong Supermarket, 160 Shield St. Plaza at 7:40 AM and 1:45 PM Monday – Sunday & Friday/Saturday Nights at 6:15 PM.

Return time 3:45 PM, 11:45 PM Monday – Sunday & Friday/Saturday Nights at 4:00 AM

Website – www.joshuaslimousine.com/take-the-bus.html

Telephone (866) 217-5674

Cost - $25.00 Cash Only. Bus ticket includes a $20 Bonus Slot Play and a $10 Food Coupon or Free Festival Buffet

DATTCO

Area Served – Greater Hartford

Type of Service – Wheelchair Lift Accessible Coach Bus –YOU MUST CALL DATTCO A DAY OR TWO IN ADVANCE FOR A WHEELCHAIR ACCESSIBLE BUS

Additional Information – Bus Service to Mohegan Sun Casino. Departure from West Hartford from Madison Travel, Shield Street Plaza, Pick up at New Britain Avenue Entrance

• Mondays, Wednesdays & Saturdays 8:15 AM West Hartford Departure 3:45 PM Mohegan Sun Departure	• Tuesdays, Thursdays, Fridays, Saturdays & Sundays 2:00 PM New Britain Departure 9:30 PM Mohegan Sun Departure	• Friday & Saturday Red Eye Service 6:05 PM New Britain Departure 12:30 AM Mohegan Sun Departure

Website – https://www.dattco.com/site/wp-content/uploads/2016/03/mohegansun-changes_20160330.pdf

Telephone - (800) 229-4879

Cost – $28.00 Cash Only. Bus ticket includes a $15 Food Coupon, two $10 Big Wheel Play Vouchers and one $5.00 Big Wheel Play Voucher

DEPARTMENT OF MOTOR VEHICLES

Area Served – Statewide

Type of Service – Connecticut Department of Motor Vehicles

Additional Information - Closest DMV Office is located at:

60 State Street, Wethersfield, CT 06161 (Hub)

Tue, Wed, Fri. – 7:45 AM - 4 PM, Thurs. – 9:15 AM- 5:30 PM, Sat. – 8 AM -12:30 PM

Website - www.ct.gov/dmv
Wait Times https://www.dmvselfservice.ct.gov/NemoService.aspx?dmvPNavCtr=|#55856

Telephone - (860) 263-5700

TAXI OR LIVERY SERVICE

ACE TAXI SERVICE

Area Served – Greater Hartford

Type of Service – Private Taxi Service.

Additional Information – Wheelchair accessible transportation if necessary

Website - http://ace-taxi-service.com

Telephone (860) 541-5668

Cost – Please call provider for costs

AMRIDE

Area Served – Statewide

Type of Service – Personal Driver Service using your vehicle

Additional Information – They will drive you in your vehicle.

Website - www.amride.com

Telephone - (855) 426-7433

Cost - $30.95 per hour (mention Way To Go CT for this special pricing)

TAXI OR LIVERY SERVICE

ARROW CAB

Area Served – Greater Hartford

Type of Service – Private Taxi Service.

Additional Information – No Wheelchair accessible cabs

Website - www.arrowcabct.com

Telephone (860) 558-5825

Cost – Please call provider for costs

YELLOW CAB COMAPNY

Area Served – Greater Hartford Area

Type of Service – Private Taxi Service.

Additional Information – Wheelchair accessible transportation if necessary. Please request.

Website - www.theyellowcab.com

Telephone - (860) 666-6666

Cost – Please call provider for costs

TAXI VOUCHER PROGRAM – ½ PRICE FARES FOR PARATRANSIT USERS

YELLOW CAB FREEDOM RIDE

Area Served – Each trip must either BEGIN or END in one of the following towns: Berlin, East Hartford, Bloomfield, Farmington, East Windsor, Enfield Hartford, Manchester, New Britain, Newington, Rocky Hill, Simsbury, South Windsor, Vernon, West Hartford, Wethersfield, Windsor and Windsor Locks

Type of Service – Taxi Service with 50 % Discount for pre-qualified ADA eligible passengers with pre-paid vouchers.

Additional Information – Wheelchair accessible transportation if necessary. Please request.

Website - www.theyellowcab.com/freedom-ride-program

Telephone - (860) 666-6666

Cost – Please call provider for costs

VEHICLE RENTALS

ADVANCED WHEELS FOR TECHNOLOGY

Area Served – Statewide

Type of Service – Wheelchair Accessible Vehicle/Van Rentals

Additional Information – Vehicle delivery available.

Address - 33 Bradley Park Road, East Granby, CT 06026

Website - www.advancedwheels.com

Telephone - (860) 653-8064

Cost – Please call provider for costs

ENTERPRISE

Type of Service – Vehicle Rental

Additional Information – Hand Control Vehicle Rentals available with advance notice. They will pick you up.

Mon, Tues, Wed & Fri 8:00 AM - 6:00 PM, Sat 9:00 AM - 12:00 PM, Thursday & Sunday Closed

Address - 160 Park Road, West Hartford, CT

Telephone - (860) 683-2426

Website – www.enterprise.com

Cost – Please call or visit website for costs

MOBILITY WORKS VAN RENTALS & SALES

Area Served – Statewide

Type of Service - Wheelchair accessible minivans

Additional Information – Vehicle delivery available.

Address – 104 Pitkin Street, East Hartford, CT

Website -www.ride-away.com/wheelchair-accessible-rentals

Telephone - (877) 275-4915

Cost – Please call provider for costs

VEHICLE RENTALS CONTINUED

PREMIER ACCESSIBLE VAN RENTAL

Area Served – Statewide

Type of Service – Wheelchair Accessible and Hand-control Vehicle/Van Rentals

Additional Information – Vehicle delivery available.

Address - 33 Bradley Park Road, East Granby, CT 06026

Website - www.newenglandpremiervanrental.com

Telephone - (866) 744-8267

Cost – Please call provider for costs

RIDE AWAY

Area Served – Statewide

Type of Service – Wheelchair Accessible and Hand-control Vehicle/Van Rentals

Additional Information – Vehicle delivery available – additional fees may apply

Website - www.newenglandpremiervanrental.comwww.newenglandpremiervanrental.com

Telephone - (866) 744-8267

Cost – Please call provider for costs

SIXT RENT A CAR

Type of Service – Car Rental

Website – www.sixt.com **Address -** 200 Prospect Ave, Hartford, CT (West Hartford Line)

Telephone - (860) 232-7368 **Cost** – Please call provider for costs

VEHICLE RENTALS CONTINUED

THRIFTY RENT A CAR

Type of Service – Car Rental

Additional Information – Vehicle delivery available – additional fees may apply

Website – www.sixt.com

Address - 1005 New Britain Ave, West Hartford, CT

Telephone - (860) 231-0400

Cost – Please call provider for costs

VEHICLE RENTALS CONTINUED

ZIPCAR

Area Served – Statewide

Type of Service – Car Sharing

Additional Information – Non-Wheelchair accessible hourly car rental. You must pre-register with Zipcar.

Address – Vehicles located on the campus of the University of Hartford.

Website – http://www.zipcar.com/universities/university-of-hartford

Telephone – (866) 4ZIPCAR

Cost – Please visit website for costs

SPECIAL NEEDS DIRECTORY FOR DISASTER ASSISTANCE

SPECIAL NEEDS REGISTRY

Area Served – West Hartford

Type of Service – Special Needs Registry for disaster assistance

Additional Information – Registry maintains information about residents who may require assistance in the event of a disaster. People with disabilities, people who cannot drive, and people who do not have access to transportation are included. Participation in the Special Needs Registry is voluntary.

Website – https://www.westhartfordct.gov/gov/departments/fire/emergencymgt.asp

Telephone – (860) 561-8300 Please call the West Hartford Fire Department to register.