ADVANTAGES OF CHOOSING LIFELINE

Rather than focusing on a child or parent that is in crisis, we focus on the entire family—parents, siblings, grandparents, or others within their circle of care.

- Staff on-call 24/7
- 24-hour crisis intervention
- Full continuum of care
- Accessibility through cell phones and laptop computers
- Response to referrals within 24 hours

SERVICE	Home-Based Family Centered Casework	Casework services are designed to preserve the family unit and may include conflict resolution, problem-solving, age-appropriate discipline, domestic violence awareness, setting boundaries, communication, linking to community services, and more.
	Home-Based Family Centered Therapy	Beyond the services described above, home-based therapy provides additional support for families with greater therapeutic needs such as anger management, coping skills, identifying substance abuse, connecting with mental health resources, providing trauma - informed care, and understanding family dynamics.
	Visitation Facilitation	Professional and paraprofessional staff provide supervision, teaching, guidance and role-modeling to ensure a safe visit between parents, children, and siblings. Visits can occur in the home or a neutral mutally-agreed upon environment.
	Homemaker / Parent Aid Services	Lifeline offers in-home support to help parents build the capacity to fulfill their parent and homemaking responsibilities. Such support or skills can include budgeting, childcare, house cleaning and cooking, time management, social skills, hygiene and problem-solving.
	Parent Education	Lifeline's parent education is provided in a group setting that focuses on responsible thinking skills for parents. Using this method, parents receive specialized instruction catered to their situation, while also having the opportunity to learn from other's experience and progress in a group setting.





Our Mission

For nearly 50 years, Lifeline has been strengthening children and families who have been impacted by abuse, neglect, and delinquency—arguably the most vulnerable in our community. It all began with a single group home for kids and has since grown into an organization serving over 10,000 children and families each year. Together we're "changing hearts and bringing hope to a generation at risk."



Our Approach

In most cases, we are literally working with families right in their own homes, bringing the tools and education necessary to strengthen that family into the very environment they live. In other situations, a child may need a place to stay—either for their own protection or so that they can have the concentrated attention they need to address the issues facing them. Whatever the need, Lifeline offers a full continuum of care to help kids and families grow stronger and achieve their goals.

Our Results

We're having a positive, proven impact on the lives of those we serve. We're successful in keeping 78% of the families we work with in our home-based services program together. Families that had been referred to us because the early warning signs of abuse, neglect, and delinquency were apparent—many of whom were considered high-risk. Even in our most severe situations where children have had to be removed from their homes either for their safety or their family's, 74% of these children have been able to achieve at least half of their individual treatments goals.

But that's not the end of the story. We're not only investing in *today*, but we're investing in the *future*. Many of the youth we are being asked to work with are on a path of long-term dependency on the social welfare system. Our programs offer an effective alternative. We're instilling in children and families the responsibility and tools to make healthy choices, not just for a time, but for a lifetime. When we make a difference, the whole community benefits as a result.