



FAQs

How long do hardwood floors last?

A properly maintained hardwood floor will last you a lifetime. Depending on the wear on your floor, you may choose to refinish your floors after many years of beautiful life.

How do I clean my floors?

We recommend using a dust mop, or vacuum daily. Debris on your wood floors is what causes the most wear on all floor coatings. Clean up daily spills quickly with a damp cloth or paper towel. For wet cleaning we recommend ProCare Citrus Cleaner, diluted in a spray bottle with a flip mop. (See pictures below –found on Amazon.com) Lightly mist the floor with the cleaner and immediately mop the floors with the pad side of the flip mop, going with the grain of the wood floors. Excessive water on your wood floors can lead to water damage and cupping. Using products such as; Mop 'N Glo, Orange Glow, Murphy's Oil Soap, or any other floor rejuvenator / polish will cause an unhealthy buildup of acrylic on your wood floors. Over time this acrylic will start to flake off, turn a milky white color and will need to be professionally stripped from your wood floors. Please do not apply waxes or other furniture cleaners to your wood floors.

How long must I wait to put my rugs back down?

We recommend waiting 7 days before you put your rugs back down on your newly finish hardwood floors.

How long does the polyurethane take to fully cure?

Both oil based and water based polyurethanes take **7 – 10 days** to fully cure. During this time we recommend that large dogs have limited access to the wood floors and smaller dogs have their nails properly trimmed. We also recommend that you do not scoot or drag furniture or heavy objects across your floor.

How often should my wood floors be refinished?

If your hardwood floors are properly maintained, the NWF (National Wood Floor Association) recommends a screen and recoat every four to seven years. This process adds another layer of polyurethane protection to your floors. Properly maintained wood floors should never get to the point where a complete sand and refinish is required.

What do I do if I scratch my wood floor?

If you scratch your new hardwood floors, you can use a stain pen found at your local hardware store to help blend the scratch to the floor. Some scratches might not blend into the floor with a stain pen; a professional repair will then be needed.

