

CHATEAU WOODS M.U.D.

New Customer Fees

Renter (non-owner) Deposit - \$150.00

Service Charge - \$ 50.00

1st Month Trash - \$18.91

Total due with application - \$218.91

Chateau Woods M.U.D.
Water Billing Office
27351 Blueberry Hill Drive, Suite 36
Conroe, Texas 77385-8969

Phone #281-367-0935

Office Hours
Monday through Friday 8:00 AM to 4:00 PM

CHATEAU WOODS M.U.D. BILLING INFORMATION

Billing Office: 27351 Blueberry Hill Dr. #36
Conroe, TX 77385
Phone: (281)367-0935
Drop Box: Located next to front door of billing office
Billing Information:

Meters are read on or about the 25th of each month
Bills are sent out no later than the 1st of each month
Bills are due the 20th of each month
On the 21st of each month a late fee of 10% is assessed
Service may be disconnected on or about the 25th if not paid

Connection Requirements: Completed Service application
Completed Customer Service Agreement
Photocopy of Picture ID of Applicant

\$150.00 Renter Deposit (refunded upon move out)
\$50.00 Service Charge
\$ 18.91 First Month of Trash Service
Total Due: \$218.91
(CASH/CHECK/MONEY ORDER ONLY)

Water and Sewer Rate Information:

Residential In District

Water: First 0-3,000 gallons- \$10.05 (monthly minimum)
Next 3,000 gallons- \$1.51 per 1,000 gallons
Next 3,000 gallons- \$1.76 per 1,000 gallons
Next 3,000 gallons- \$2.01 per 1,000 gallons
Next 3,000 gallons- \$2.26 per 1,000 gallons
Each 1,000 gallons thereafter-\$2.51 per 1,000 gallons
Sewer: Flat Rate- \$25.13 per month
GRP fee: \$1.92 per 1,000 gallons
LSGCD fee: \$0.11 per 1,000 gallons
Trash: Flat Rate - \$18.91 per month
Waste Management (800) 553-1902 or (713)686-6666

Chateau Woods MUD
Garbage Collection Service Guidelines



CURBSIDE SERVICE

Service days are Monday and Thursday

Please have your garbage out by 7 a.m. on your service day.

Household garbage, grass clippings, leaves, branches and tree trimmings are collected at the curb.

Important!- For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.) Containers over 45 gallons must have all trash bagged.

Due to safety concerns Waste Management will not service anything over 65 gallons.



BULK GARBAGE COLLECTION

Two (2) items on second collection day of the week (Thursday)

Acceptable items include moving boxes (please break them down and bundle them), old furniture, and appliances.

Please note! WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law.



UNACCEPTABLE ITEMS

Gasoline

Motor Oil (and used filters)

Batteries

Paint

Construction debris

HOLIDAYS

NEW YEAR'S DAY

MEMORIAL DAY

INDEPENDENCE DAY

LABOR DAY

THANKSGIVING DAY

CHRISTMAS DAY

Have questions? Our Customer Service Department is here to help:

Call us: 1.800.800.5804

E-mail us: cssatex@wm.com

Find us online: <http://www.wm.com>

Our Office is Open From 8:00 a.m. to 5:00 p.m., Monday through Friday.



THINK GREEN:

CHATEAU WOODS MUNICIPAL UTILITY DISTRICT

A-1 UTILITY/WATER BILLING OFFICE ~ 27351 Blueberry Hill Dr. #36 ~ CONROE, TX. 77385

Phone 281-367-0935 ~ Fax 281-367-5044

**RENTERS SERVICE APPLICATION
FOR WATER AND SEWER SERVICE**

Applicant Name _____ Date _____

Service Address _____

Mailing Address _____

Phone# :Home _____ Work# _____

Drivers License No: (s) _____ SS# _____

Email address: _____ Opt out of paper billing: Yes or No

Homeowners Name/Address _____

DEPOSIT AMOUNT: \$150.00

I request water and sewer service at the above premises and agree to use and pay therefore in accordance with the District's established rates and rules. I further agree to be responsible for all charges for water and sewer services for the above premises until I request discontinuance of such service and a final bill.

I agree:(1)the District shall not be liable for damage of any kind whatsoever resulting from water or the use of water on the above premises, unless such damage results directly from negligence of the District. (2)the District shall not be responsible for damage done by or resulting from any defect in the piping, fixtures or appliances on the above premises; (3)to maintain in serviceable condition all sewer lines within the boundaries of applicant's premises;(4) to furnish and maintain a private cut-off valve on my side of the water meter; and(5)the District shall not be liable for any damage or injury arising from interruption, inadequacy or non-availability of water or sewer services.

I understand that:(1)bills will be figured in accordance with the District's established rate schedule with water service based on the meter reading of the amount consumed for the period;(2) bills are due and payable upon presentation and payment may be made at the office of the district;(3)bills must be paid by the due date of the current month or a late penalty will be assessed.

The District can terminate water and sewer service for non-payment of the bill or noncompliance with District Rules. I understand that these statements are made in accordance with the established policies of the district.

Date for service to begin: _____

Applicant's Signature _____

To request confidentiality of your personal information, please check box.

***** OFFICE USE ONLY: DO NOT WRITE BELOW *****

ACCOUNT # _____

Date Paid _____ Cash/Check# _____ Total Paid \$ _____

CHATEAU WOODS M.U.D.

27351 Blueberry Hill Dr. #36
Conroe, Texas 77385
Phone (281)367-0935 Fax (281)367-5044

SERVICE AGREEMENT

- I. Purpose The Chateau Woods Municipal Utility District (District) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to insure the public health and welfare. Each customer must sign this agreement before the District will begin services. In addition, when services to an existing connection has been suspended or terminated, the District will not re-establish services unless it has a signed copy of this agreement.
- II. Plumbing Restrictions The following undesirable plumbing practices are prohibited by state regulations:
- A. No direct connection between public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or a reduced pressure-zone backflow prevention device.
 - B. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation of repairs of plumbing at any connection which provides water for humans.
 - E. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. Service Agreement The following are the terms of the service agreement between the Chateau Woods Municipal Utility District (The Water System) and X _____ (the customer)
- A. The District will maintain a copy of this agreement as long as the customer and/or Premises is connected to the Water System.
 - B. The customer shall allow his property to be inspected for the possible cross-connections and other undesirable Plumbing practices. These inspections shall be conducted by the district or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water Systems normal business hours.
 - C. The District shall notify the Customer in writing of any cross-connections or other undesirable plumbing practices which has been identified during the initial inspection or periodic re-inspections.
 - D. The Customer shall immediately correct any undesirable plumbing practices on his premises.
 - E. The Customer, at his expense, properly install, test, and maintain any backflow prevention devices required by the District. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. Enforcement If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

Customer Signature X _____ Date _____

**Chateau Woods M.U.D.
27351 Blueberry Hill Drive, Suite 36
Conroe, TX 77385-8969**

Account # _____

**The following listed persons have my consent to discuss my billing, payment
and account information with Chateau Woods M.U.D.**

Date: _____

Signature: _____