

What do I do if I get into an accident or have an incident with my car?

- In case of an incident, call +33 (0)1 84 95 96 97, anytime, 24/7 and follow the instructions on page 4 of the Renault Guide which will be sent with your booking confirmation and pick up information.
- You MUST contact the insurance company for approval prior to paying for any car service or maintenance. Failure to do so could result in their non-reimbursement or delay in payment.
- Please have a written and signed document explaining the incident ready to send.
- Any misuse of the vehicle will be invoiced to you and immediately charged to the credit card file.

Where will I receive any traffic tickets?

- Tickets will be mailed directly to you at the non-Europe address provided on your contract. You are responsible for paying all traffic tickets.