



EASY GUIDE TO Jacksonville's Alarm Program

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In an effort to reduce the high number of false alarms at homes and businesses in Jacksonville, we've implemented a new alarm registration system (effective May 2017).

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ALL ALARM USERS ARE REQUIRED TO REGISTER THEIR ALARMS. Please do this by THURSDAY, AUGUST 31, 2017. It's EASY. You can register online or by mail.

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Do you have a question about the new system? Please visit the "Frequently Asked Questions about Jacksonville's Alarm Program" section at www.jaxsheriff.org. **CLICK ON "REGISTER YOUR ALARM" in the center of the front page or go to your substation for help and information**

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IMPORTANT INFO:

- Every alarm in the city, residential and business, monitored or not, must register.
- There is a **one time registration fee (\$13 if completed online)** as long as you renew/verify your information each year. An annual renewal reminder will be sent out by email if one is provided or by mail if no email address has been provided. *There will be no additional fee if annually you confirm the property information is the same and update your contact information.*
- Decals are no longer used for Jacksonville's Alarm Program. The old system no longer exists.
- If you were charged for an alarm registration during May 2017 (when the new system was implemented) and August 1, 2017, please let us know by calling 1-877-883-0677.

WAYS TO REGISTER:



www.jaxsheriff.org - Select "Register Your Alarm" under the "Important Information" section in the *middle of the homepage*. You will migrate away to the registration page.

OR



Go directly to: https://www.cityalarmpermit.com/FAMS/Citizen/City/Jacksonville/ATB_Login.aspx

If you are not able to register online you may also visit any JSO substation for a print out of the application to mail in.



screenshot of the registration page

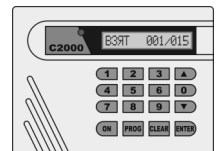
DID YOU KNOW?

JSO receives more than

45,000 alarm calls

each year and more

than 98% of them are false alarms.





WAYS TO CONNECT

with the Jacksonville Sheriff's Office



Website: www.jaxsheriff.org



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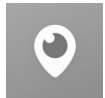
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Mobile App: JAXSHERIFF (FL) - many features of the popular jaxsheriff.org website



Neighborhood Crime "Message Board": Nextdoor—This is a free, internet—based application for Jacksonville residents. The JSO contributes Crime & Public Safety information on this channel. Go to nextdoor.com to register your neighborhood or join an existing group.

Recruitment Portal: JOINJSO.com—To learn about career opportunities at the Jacksonville Sheriff's office

JoinJSO.COM