

## Active Software & Hardware Systems

799 Stephenson Hwy. Suite C Troy, Michigan 48083 Phone (248) 577-9000 Fax (248) 577-9009

# Web Shipping ODBC Connection and Process

Create an ODBC connection from UPS, FEDX or Endica to the webship.dbf. These programs will update the webship file as orders are processed and shipped with shipping information and tracking numbers. As orders are invoiced in the Management System, a record is created in the webemail and invship files. These files are then updated with data from the webship file during the process below.

### **Daily Procedure:**

### Select: "Import Shipping Data & Email Web Order Status" from the Web Orders Menu

### Click on: "Import & Email"

This will update the invoice history files and files listed above with the tracking number, package type, shipping weight and shipping method.

It will then update the web orders on the website with the shipping status, date and time.

The customers are then sent an email with the status of their order.

Status and Email Message:

### COMPLETE

Thank you for ordering from (company name). This is a confirmation that your order has been shipped complete. The Tracking Number is (tracking number). Click on the following url to track your shipment. A copy of your invoice has been attached.

### CANCELBO

Thank you for ordering from (company name). This is a confirmation that your order has been shipped with the items in stock, the remaining items have been cancelled. The Tracking Number is (tracking number). Click on the following url to track your shipment. A copy of your invoice has been attached.

### SEPARATE

Thank you for ordering from (company name). This is a confirmation that your order has been shipped with the items in stock, the remaining items are on backorder. The Tracking Number is (tracking number). Click on the following url to track your shipment. A copy of your invoice has been attached.

### DECLINED

We are sorry your order cannot be completed. This may be due to a typing error - when you entered your credit card number or expiration date, or other reasons - which we recommend you contact your credit card company to find out more information. You can resubmit your order online or call to correct the problem.

At the end of this process you will have an option to print a list of unsuccessful emails if any.



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## Setup in UPS Worldship

ODBC	ASHWEB	Configure: Z:	ASHPSDAT (where Z	= Data file path)							
UPS	Import/Expo	ort									
	Keye	d Import	More								
	Create/Edit Map										
		Drop Down:	Shipment								
		Name:	ASHIMPORT	(Create)							
		Select ODBC:	ASHWEB	(OK)							
		ODBC Tables:	WEBEXPORT								
	Edit ASHIMPORT Map										
	<u>Column Nam</u>	<u>1e</u>	Drop Down	<u>Field</u>							
Connect:	Invoice (Prin	nary Key)									
	Inv_ref		Shipment Info	Reference 1							
	Cust_num		Ship To	Customer ID							
	Initials		Shipment Info	Reference 2							
	Codamount		Shipment Info	COD Amount							
	Shipname		Ship To	Company or Name							
	Shipadd		Ship To	Address1							
	Shipadd2		Ship To	Address2							
	Shipcity		Ship To	City or Town							
	Shipstate		Ship To	State/Province/Country							
	Shipzip		Ship To	Postal Code							
	Custemail		Ship To	Email Address							
	Phone		Ship To	Telephone							
	Phone_w		Ship To	Fax Number							
UPS	Import/Expo	ort									
	Auto	Export During En	d of Day More								
		Create/Edit Ma	р								
		Drop Down:	Shipment								
		Name:	ASHEXPORT	(Create)							
		Select ODBC:	ASHWEB	(OK)							
		ODBC Tables:	WEBSHIP								
	Edit ASHEX	PORT Map									
	FIELD		COLUMN NAME	<b>CONNECT</b>							
	131		Shipper Number	Invoice_no							
	5		Lead Tracking Number	Track_num							
	181		Package Type	Pack_type							
	8		Actual Weight	Weight							
	6		Shipment ID	Ship_id							
Automatic ]	Export During E	nd of Day:	ASHEXPORT								

UPS: Import/Export Data Keyed Import Select ASHIMPORT (After End of Day, data will be exported to the Management System)



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### Setup ODBC Connection to Website

### Step 1

Go to: Control Panel, Administrative Tools, Data Sources (ODBC) On the User DSN tab, Click "Add" Select: SQL Server (or MySQL Server for some websites) Enter a Name: (ASHWEB) Enter the Server: IP Address or URL Click "Next" Select: With SQL Server authentication using a login ID and password entered by the user Check: Connect to SQL Server to obtain default settings for the additional configuration options Enter: the Login ID and Password provided by your web host

### <u>Step 2</u>

In the Management System, from the Management Utilities Menu,

select "Web Site Setup & Update"

Click "Setup"

Enter the Data Source / ODBC Name from Step 1 above

Enter the User ID and Password provided by your host

Enter the FTP Address, FTP Login and FTP Password provided by your host

Enter the FTP Directory where JPG Images will be transferred to on the host

### Check the appropriate boxes as needed:

Send Customer Pricing by Item to Web Site Don't Send Item Pfield Data to Web Site Send Vendor Company Name in Pfield5 Leave all Web Descriptions as Entered (Don't set to Proper Case) Display Quantity in Stock on Web Site Send Matrix Item Data Create Picking Manifest when Orders are Downloaded Maximum Number of Orders per Manifest:								
Data Source / (	DDBC Name:	ASHWEB	U	ser ID:	ash_use	r	Password:	****
FTP Address: ftp.address.com			FTP Login: ftp_log		ftp_login		Send Images 3 & 4 to Web Send Images 5 - 8 to Web	
FTP Directory: images		FTP Password: ***********		*****		Add Line Feeds to Desc. Send Description 2		

#### To Update the website, Click Steps 1 through 3 below:

↑€ Employee Maintenance         Employee Activity Report         □ Employee Commission Report         Employee Qepartments         Employee Job / Work Order Times         □ Employee Labels         Employee Promotional Bonus Report					
Menu Button Maintenance Table Maintenance	🖉 Web Site Update				
Table Types Daily / Hourly Price Levels	Web Site Update				
- ∯ <u>R</u> eindex / File Maintenance	Inventory picture files to be updated on your Web Site must be				
Security Settings - Global	item sku for easier reference. (Sku: 7890123456 Picture File: 7890123456.jpg)				
System settings - Global	Step1: Create Web Inventory File				
Import Data	Step2: Update Web Database (Requires an				
Setup Advertising Module	Step3: Iransfer Picture Files Connection				
9 Review QuickCharge Transactions	Setup Close				

#### To Import Web Orders, Click "Import Web Orders"

