

## GRIEVANCE PROCEDURE

*NOTE: All grievances should be directed to the Local League Coordinator [srw924@gmail.com](mailto:srw924@gmail.com)*

**3.01A Grievances.** Grievances will be handled by the appropriate Grievance Committee.

**3.01A (2)** The State League Coordinator has the authority to appoint the persons who shall serve on Grievance and Grievance Appeals Committees in the place of those persons listed in the case of conflict, absence or other inability to serve. Substitute appointments will come from members of the League Council.

**3.01A (1) Grievance Committees.** All Grievance Committees shall consist of no less than three persons, including a chairman, to adjudicate grievances. The members of the Committee may be the same as or different in whole or part, from the committee first approved.

Grievance Appeal Committees

Grievance appeals will be handled by the appropriate Grievance Appeals Committee.

**3.01B Grievance Appeals Committees.** All Grievance Committees shall consist of no less than three persons, including a chairman, to consider appeals from the Grievance Committees. No member of a Grievance Appeal Committee may be a member of a Grievance Committee. The members of the Committee may be the same as or different in whole or part, from the committee first approved.

a) Kinds of Grievance

**General Grievance.** General grievances are any complaints alleging a violation of the USTA Constitution and By-Laws; the USTA Regulations; the Rules of Tennis or other USTA regulations (unless modified by these USTA LEAGUE REGULATIONS); USTA League REGULATIONS or standards of good conduct, fair play, and good sportsmanship other than

b) those defined in Sections 3.02B – *NTRP Grievance*, 3.02C – *Eligibility Grievance*, 3.02D –

e) Administrative Grievance,

**3.02D Administrative Grievance.** An administrative grievance is any complaint pertaining to administration of a league at any level below the national level.

f) Eligibility Grievance

**3.02C Eligibility Grievance.** Any complaint other than a NTRP Grievance contending that players have failed to meet eligibility requirements to participate in league tennis shall constitute an Eligibility Grievance.

g) NTRP Grievance

**3.02B NTRP Grievances.** A grievance contending that a player's stated NTRP level is lower than the actual skill level shall constitute a NTRP Grievance. Players who enter the USTA League Tennis Program by inappropriately self-rating at an NTRP level lower than their actual skill

level, and captains and others who condone such inappropriate self-rating, are considered to have violated the standards of good conduct, fair play, and good sportsmanship. NTRP Grievance may be filed against the players and/or captains

**USTA South Carolina mandates that the party(ies) that file(s) the NTRP grievance complaint must provide the documentation to support their complaint at the time**