

# APPLICATION FOR WATER SERVICE

\_\_\_\_\_ New Customer

\_\_\_\_\_ Existing Service with Meter

\_\_\_\_\_ Existing Customer

\_\_\_\_\_ New Service Installation

## CUSTOMER INFORMATION

Name: \_\_\_\_\_ Requested Date of Service: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Driver's License Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Home/Cell Number: (\_\_\_\_) \_\_\_\_\_ Work Number: (\_\_\_\_) \_\_\_\_\_

Emergency Contact Person: \_\_\_\_\_ Emergency Contact Number: (\_\_\_\_) \_\_\_\_\_

Employer: \_\_\_\_\_

Service Address  
(911 Address): \_\_\_\_\_

## **BANKDRAFT AVAILABLE: FORMS @ FRONT DESK**

### **\*OFFICE USE ONLY\***

Account/Route Number: \_\_\_\_\_ Customer ID Number: \_\_\_\_\_

Meter Number: \_\_\_\_\_ Electronic ID Number: \_\_\_\_\_

Deposit Number: \_\_\_\_\_ Date Paid: \_\_\_\_\_

Comments/Notes: \_\_\_\_\_

## CUSTOMER SERVICE AGREEMENT

I, as the above named customer of the Water Works and Sewer Department of the Town of Eclectic, Alabama, do hereby agree to comply with all policies, rules, regulations and requirements of the Mayor and Town Council of the Water Works and Sewer Department of the Town of Eclectic, Alabama, as well as any and all Federal, State and Local requirements as set forth by law. I agree to immediately notify the Water Works and Sewer Office of any failure to receive monthly bill statements until such time that service is no longer required. I agree to pay a minimum bill for twenty-four consecutive months whether water is used or not if a service tap and meter installation is required to provide service. I agree to notify the office of any changes in service requirements, billing locations, billing address or any questions requiring billing of service in a timely manner. **I understand that any balance owed to Eclectic Water Works and Sewer Department of the Town of Eclectic, Alabama, after termination of service must be**

OVER

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paid in full, and failure to do so will affect eligibility for water service in the future. I understand any default after thirty days, Eclectic Water Works and Sewer Department of the Town of Eclectic, Alabama, shall have the right to demand payment in full and the customer will be responsible for any and all fees charged as a legal and lawful debt and agree to pay said fee, including any/all collection agency fees, (33.33%), attorney fees and/or court costs, if necessary. I waive now and forever my right of exemption under the laws of the constitution of the State of Alabama and any other state. I understand that if it becomes necessary to disconnect my service for non-payment, and account Reinstatement Fee, plus the total balance must be paid in full before service will be restored. I understand that the required activation fee, impact fee and tap-in fee for service initialization are non-refundable. I agree not to damage, tamper or attempt to perform any maintenance or repairs to any part of the water service line from the main to the meter, including the meter and the meter box, but will report all maintenance and service problems to the office immediately upon discovery. I understand theft of services or tampering with utilities is unlawful and that the Mayor and/or Town Council reserve the right to take legal action should any unlawful use, misuse or damage occur. I understand water service lines shall serve only **ONE** residence per service tap. I further agree to provide all necessary easements, agreements, surveys, legal property descriptions or documentation as may be required by the Mayor and/or Town Council for new service lines, main installation or replacement, upon request. I understand should any questions arise regarding billing or charges included in my monthly statements, the office shall be notified immediately in order that a timely investigation of service may be conducted. I agree to pay a minimum monthly charge for residential of \$17.50 plus tax for 0-2500 gallons, and a minimum charge for commercial of \$35.00 plus tax for 0-2500 gallons, plus sewer fees if applicable.

I agree, in order for us to service this account or to collect monies I may owe, Eclectic Water Works and Sewer Department of the Town of Eclectic, Alabama, and/or our agents may contact me by telephone at any telephone number associated with this account, including wireless telephone numbers, which could result in charges to me. We may also contact you by sending text messages or emails, using any email address provided for this account. Methods of contact may include using pre-recorded/artificial voice messages and/or use of automatic dialing device, as applicable.

I have read this disclosure and agree that Eclectic Water Works and Sewer Department of the Town of Eclectic, Alabama, its employees and/or agents may contact me as described above.

\_\_\_\_\_  
**Signature of Applicant**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Signature of Approver/Acceptance of Application**

\_\_\_\_\_  
**Date**

**List of Required Fees/Documents:**

**Activation Fee:** \$ \_\_\_\_\_

**Tap in Fee:** \$ \_\_\_\_\_

**Impact Fee:** \$ \_\_\_\_\_

**Bore Fee:** \$ \_\_\_\_\_