

Hi! Thank you for contacting Rummy's Beach Club! WooHoo! Let's have some FUN!

But first.....the serious stuff. Below, please find our new client information, which will hopefully answer your questions: [PLEASE read this email](#) so you won't be lost when you get to Rummy's.

Rummy's is an exclusive, PRIVATE facility. When you come to Rummy's, you and your dogs are the only ones using the facility. You will be accompanied by a staff member while you are here, but no other people or dogs are using the facility while you are here. You have access to our one-acre PRIVATE dog park with a PRIVATE custom-built dog pool and bathroom facilities and dressing rooms. Your dogs are going to have so much FUN!!!

**FORMS** - Attached, are Rummy's new client forms and instructions. Complete a new client form for each dog you are bringing & email to us BEFORE your appointment. The vet referral form is NOT mandatory, but is preferred. The photography release form is mandatory if you want pictures taken.

**Vaccinations** – Please send us proof of current vaccinations or titers for Rabies (RV), Bordetella (BV), Distemper, Parvovirus (DHPP), etc. If you no longer vaccinate your dog, please explain why and send us the last vaccinations they received.

**MAKE YOUR APPOINTMENTS** – After we review your new client forms and proof of vaccinations, we will contact you to let you know you can make your appointment. It's easy! Just go to our web site: <http://www.rummysbeachclub.com/> click on "Schedule Now", create an account and follow the links. If you want to come on the weekend, Rummy's is often booked with a waiting list during the summer, so just ask to be put on our weekend waiting list - we will get you in.

**CANCELLATIONS** – We have a 24-hour cancellation policy - If you cancel your appointment with less than 24 hours' notice, you are responsible for payment of that appointment. We hate to do this, but we won't stay in business long if we don't. If there is bad weather where you are and you don't want to drive through it, call or text us and let us know. If there is bad weather here and we can't swim, we will contact you. You are not charged for weather related cancellations. We don't swim if there is thunder or lightning.

**PREPARATION** -- DO NOT FEED your dog 3 hours BEFORE swimming or you may see it again in the pool or in your car. No treats at Rummy's please. Eating stimulates the GI tract and significantly increases chances of vomit, aspiration or poop in the pool. Protect your skin from dog claws & sun. Workout clothes or a bathing suit covered with a t-shirt works fine. Don't forget towels for your dogs. In the winter, you may want to bring old comforters for your dogs to sleep in and stay warm after swimming. There is a heated dressing room next to the pool so you can change your clothes. We have dog life jackets, toys & ear cleaner for ears after swimming to prevent ear infections (like swimmer's ear for people).

**DOGS / PEOPLE** – You can bring up to 3 dogs and 4 people age 16 or older for the prices quoted on our web site here: <http://www.rummysbeachclub.com/rates---services.html> If you bring 3 dogs, they MUST know each other and play nicely. Do not bring dogs and leave them in the car. **Sorry - NO CHILDREN under age 16 allowed on the property for liability reasons.**

**PARKING** -- Rummy's is PRIVATE! We have aggressive dogs, scared dogs, handicapped dogs, dogs with medical or surgical issues, etc. Please park in the street near our driveway and stay in your car with your dogs so you don't interrupt the dog swimming before you. When it is your appointment time, the large drive-in gates open and the dog swimming before you drives out. We will wave you in. Once inside of Rummy's & the gates are closed, let your dogs out to RUN all around, pee and poop. **Please don't walk your dogs while waiting. Our neighbor breeds pit bulls and does not leash them. AGH!!**

**PHOTOGRAPHY** – If you sign our photography release form, this gives us permission to take pictures & videos of your dogs and share them with you on social media and use them in our advertising, etc. We don't email pictures or videos, but we share them on social media for no charge. It can take up to 4 weeks to get your pictures & videos. If you send Lisa Goebel, owner of Rummy's Beach Club, a Facebook friend request, we will tag you when your pictures & videos are uploaded to facebook. Otherwise, just look through the pictures & videos on Rummy's Beach Club's facebook page. We are happy to try to get underwater pictures of your dog, but please know that good underwater photography requires a lot of things to be perfect – lighting, background, etc.

**DOCK JUMPING** – Rummy's has a beginner dock to help teach dogs to jump in the pool April - November. Dogs must know how to swim before learning dock jumping. If your dog does not know how to swim, we are happy to teach your dog to swim. If your dog swims, but doesn't jump into a pool, Rummy's is a good beginner place for your dog to learn. If your dog already jumps into a pool, Rummy's is a great place to practice dock jumping.

**PAYMENT** – We offer private hourly swims only. Our swim packages are called Season Passes. When you buy multiple hour season passes you can use the hours once a week, once a month – however you want to use them. You can pay with a credit card online here: <http://www.rummysbeachclub.com/rates---services.html> -- or you can pay with cash, check or credit card during your appointment. We accept all major credit cards. Here are the prices:

1 Private Swim	\$120	\$120 / hour
3 Private Swims	\$300	\$100 / hour
5 Private Swims	\$450	\$90 / hour
10 Private Swims	\$750	\$75 / hour
14 Private Swims	\$1000	\$71 / hour

**TESTIMONIALS** -- Testimonials: <http://www.rummysbeachclub.com/testimonials.html> and on Facebook: <https://www.facebook.com/RummysBeachClub/notes>

Please let us know if you have any questions. See you soon!

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