----Original Message-----From: Michael Caputo

Sent: Wednesday, January 13, 2016 2:06 PM

To: Marina Barry; Howard Bader;

Ricardo

: Ricardo

Rodriguez; Ralph Spagnoletti Subject: RE: Thank you

Thank You for the kind words

We always gave it our best to resolve the issues

Michael Caputo President Branch Restoration, Inc.

261 W. 35th St. #1408 New York, NY 10001 Office: 212.244.8441; Mobile: 917.855.4397 24/7 Emergency Services: 800.727.4427 BRANCH SATISFACTION SURVEY (Click Here)

----Original Message----

From: Marina Barry [

Sent: Wednesday, January 13, 2016 2:03 PM

To: Howard Bader; Michael Caputo;

Rodriguez; Ralph Spagnoletti

Subject: Thank you

Dear Team,

On behalf of everyone I personally would like to thank you all for doing a job that required the patience of a saint and the guts of a gladiator.

This truly was a horrible mess and no one could have foreseen it would take as long as it did or be so complicated. You had to deal with some individuals who were relentless at times, and as a board member, I appreciate your professionalism and courage. I am certain I speak for the group as well.

Thanks so much, and hope you can finally get some rest!

Marina