

Date of Approval: March 15, 2003

## **CUT-OFF VALVE POLICY**

Cut-off valves installed in meter boxes are the property of Ridge Utilities, Inc. The purpose of the meter box cut-off valve is to provide Ridge Utilities, Inc., with the ability to control water flow during the removal, replacement or repair of the water meter. Meter box cut-off valves will be replaced at the sole discretion of Ridge Utilities, Inc.

Homeowners of Blue Ridge Shores may use the cut-off valve located in the meter box on their property to assist in limiting the flow of water through the owners service line and interior home plumbing during times of absence or when repairs are being made. Ridge Utilities, Inc., does not guarantee that:

- A. The cut-off valve will prevent water flow into the owners service line and/or the interior home plumbing system.
- B. The cut-off valve will turn off and on with sufficient ease to allow use by the home-owner.

## **OWNERS RESPONSIBILITY**

1. To have a cut-off valve in the owner's service line that will stop the flow of water into the house plumbing. See Section 607.1 thru 607.4, Virginia Plumbing Code for 1 and 2 family dwellings.
2. To maintain at 100% efficiency the main house cut-off valve.
3. To turn the main house valve off and drain the water from the pipes to prevent freezing and bursting of pipes.

## **RIDGE UTILITIES, INC. RESPONSIBILITIES**

1. To read the meters every quarter (approximately 3 months).
2. If the reading is unusually high to check for water flow.
3. If there is water flow and the house is unoccupied or closed, to turn the water off at the meter and notify the owner at the phone number the owner has given Ridge Utilities, Inc.

Ridge Utilities, Inc. will not be responsible for water usage, whether by faulty plumbing fixtures or leaks in the owners plumbing system. All such usage and leaks are the responsibility of the owner and no adjustment will be made to the meter reading and subsequent bill.