



# Alicia M. Schatteman

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## Education

### ***Ph.D. Public Administration (2009)***

School of Public Affairs and Administration, Rutgers University, Newark, New Jersey

Dissertation: "Public Performance Reporting: Determinants of Excellence"

Committee: Dr. Kathe Callahan (Chair), Dr. James Garnett, Dr. Gerald Miller, Dr. Hindy Schachter

### ***Master of Science: Communications Management (2005)***

Interdisciplinary program in the Newhouse School, the Martin J. Whitman School of Management and the Maxwell School of Citizenship and Public Affairs, Syracuse University, Syracuse, New York

### ***Master of Arts: Canadian Studies (1997)***

Interdisciplinary program, Trent University, Peterborough, Ontario, Canada

Thesis: "The Bruce Trail, Ontario: Users and Their Economic Impact"

### ***Bachelor of Social Science: Public Policy and Public Management (1994)***

University of Ottawa, Ottawa, Ontario, Canada

## Academic Appointments

2016 to present	<b>Associate Professor</b> School of Public and Global Affairs, Joint Appointment with the Center for Nonprofit and NGO Studies and the Department of Public Administration	<b>Northern Illinois University, DeKalb, IL</b>
2010-2016	<b>Assistant Professor</b> School of Public and Global Affairs, Joint Appointment with the Center for Nonprofit and NGO Studies and the Department of Public Administration	<b>Northern Illinois University, DeKalb IL</b>
2009-2010	<b>Visiting Assistant Professor</b> Department of Public Administration	<b>John Jay College of Criminal Justice, New York, NY</b>
2007-2009	<b>Instructor</b> School of Public Affairs & Administration	<b>Rutgers University, Newark, NJ</b>
2004-2005	<b>Adjunct Professor</b> Department of Communications	<b>Kean University, Union, NJ</b>

## Professional Experience

2001-2005	<b>Executive Director</b> <i>Montclair Historical Society, Montclair, NJ</i> Responsible for all aspects of nonprofit operations including program development, museum management, financial management, volunteer and staff management, fundraising, and communications. Increased general operating support by 24%. Lead strategic planning efforts.
1999-2001	<b>Communications Director</b> <i>New Jersey Historical Society, Newark, NJ</i> Responsible for membership relations and media relations including donor database management.
1997 – 1998	<b>Program and Marketing Specialist</b> <i>County of Middlesex, Piscataway, NJ</i> Developed public programming and marketing for this new historic site, worked with community members to increase awareness of the site and developed a volunteer management program.
1995– 1997	<b>Tourism Coordinator</b> <i>County of Victoria, Lindsay, Ontario</i> Developed marketing strategies to promote tourism in the County.

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## Publications

### Journal Articles

- Deslatte, A., Schatteman, A., and Stokan, E. 2018. "Handing Over the Keys: Handing Over the Keys: Local Nonprofit Economic Development Corporations and their Implications for Accountability and Inclusion" *Public Performance and Management Review*
- Powell, E., Winfield, G., Schatteman, A. & Trusty, K. 2018. "Collaboration Between Practitioners and Academics: Defining the Pracademic Experience". *Journal of Nonprofit Education and Leadership*. 8(1): 62–79.
- Schatteman, A. and Waymire, T. 2017. "The State of Nonprofit Finance Across Disciplines", *Nonprofit Management & Leadership*. 28(1): 125-137.
- Schatteman, A. and Bingle, B. 2017. "Government Funding of Nonprofit Arts Organizations: Impact and Implications" *Journal of Arts Management, Law and Society*, 47(1): 34-46.
- Schatteman, A. and Bingle, B. 2015. "Philanthropy Supporting Public Agencies: An Analysis of Local Library Funding", *Journal of Nonprofit and Public Affairs*, 1(2): 74-86.
- Schatteman, A. 2014. "Academics Meets Action: Community Engagement Motivations, Benefits and Constraints" *Journal of Community Engagement and Higher Education*, Vol. 6, No 1: 17-30.
- Schatteman, A. 2013. "Accountability of Nonprofit Organizations: To Whom and For What?" *International Review of Public Administration*, 18(3): 1-6.
- Schatteman, A. 2010. "State of Ontario's Municipal Performance Reports: A Critical Analysis", *Canadian Public Administration / Administration publique du Canada*. 53(4): 531–550.
- Schatteman, A. and Charbonneau, É. 2010. "A comparative study of municipal performance measurement systems in Ontario and Québec, Canada", *International Journal of Public Sector Performance Management*, Special Issue on: "The Comparative Analysis of Local Government Performance Measurement Systems: A Global Perspective". 1 (4): 360-375.
- Schatteman, A. 2008. "Public Performance Reporting: A Bibliographic Essay" *Public Performance and Management Review*. 32(2): 307-325.
- Schatteman, A. 1999. "Trails As An Economic Development Strategy: A Case Study" *Journal of Applied Recreation Research*. 23(2): 127 - 145.

### Refereed Conference Proceedings

- Schatteman, A. 2017. "The Performance Paradox: Government Funding of Nonprofit Organizations". *Academy of Management Proceedings*. ACAD MANAGE PROC 2017 2017:1 11834; doi:10.5465/AMBPP.2017.11834abstract

### Book Chapters

- Schatteman, A. 2016. "Public, Private or Nonprofit Providers" in *Privatization in Practice: Reports on Trends, Cases and Debates in Public Service by Business and Nonprofits*, Joaquin Jay Gonzalez III, and Roger L. Kemp, Editors. Pp. 10-11.
- Cooling, A. and Schatteman, A. 2015. "Jane Isabel Jacobs" in *Encyclopedia of Public Administration and Public Policy*, 3<sup>rd</sup> edition. Melvin Dubnick and Domonic Bearfield, Editors.
- Schatteman, A. 2014. "Chapter 2: Outsourcing", in *Alternative Service Delivery*, Kurt Thurmaier, ed. ICMA Press.
- Schatteman, A. 2012. "Online Citizen Participation: A Case Study of Illinois Nonprofit Organizations" in *The State of Citizen Participation in America*, edited by Hindy Schachter and Kaifeng Yang. pp. 225-238, Information Age Publishing

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- Schatteman, A. 2012. "Citizen Participation Through Municipal Websites: A Global Scorecard" in *Active Citizen Participation in E-Government: A Global Perspective*, edited by Marc Holzer and Aroon Manoharan. IGI Global. pp. 404-416.
- Schatteman, A. 2010. "Information Technology and Public Performance Management: Examining Municipal E-Reporting" in 3rd edition of *Handbook of Public Information Systems* edited by Christopher Shea and G. David Garson, CRC Press. pp. 431-442.

### Teaching Cases

- Schatteman, A., B. Bingle, and C. K. Meyer. 2015. "Growing Support Online One Meal at a Time." In *Understanding Nonprofit Organizations: Governance, Leadership, and Management*, edited by J. Steven Ott and Lisa A. Dicke, 3rd ed., 216-20. Boulder, CO: Westview Press.

### Book Reviews

- Schatteman, A. 2017. "Philanthropy in Transition", *Voluntas: International Journal of Voluntary and Nonprofit Organizations* 28(2), 871-872.
- Schatteman, A. 2012. "Philanthropy in America", *Canadian Journal of Nonprofit and Social Economy Research*, 3(2): 101-103.
- Schatteman, A. 2011. "Local Government in a North American Context", *Public Administration Review*, 71(1): 133-136.

### Other Publications

- "Capacity Challenges of the Arts", *Philanthropy Journal* published by the Institute for Nonprofits at North Carolina State University, August 31, 2015
- Columnist for *PA Times Online* (American Society for Public Administration) March 2014-February 2015
- "The Call of the Wild: Public Service for Today's Young Adults" *PA Times* Vol. 37(2): 20
- *Literature Review and Analysis Related to Costs and Benefits of Service Delivery Consolidation Among Municipalities* (2009) Marc Holzer, John Fry, Etienne Charbonneau, Robert Shick, Eileen Burnash with Senior Research Associates: Atta Ceesay, Sunjoo Kwak, Weiwei Lin, Gautam Nayer, Alicia Schatteman
- *30 Years in the Making: A Comprehensive User and Economic Impact Study of the Bruce Trail, Ontario*. Research study and final report prepared for the Bruce Trail Association (1997)

### **International Conference Presentations**

- "The Not So Common Life: Lea Demarest Taylor and the Chicago Commons Settlement House" Urban Affairs Conference, Toronto, ON, April 4-6, 2018,
- "Fundraising: Online Relationship Management Efforts of Nonprofit Organizations", International Research Society for Public Management 2011 Conference, Dublin, Ireland, April 10-13, 2011
- "Governing by Contract: The Privatization of the American Neighborhood by Nonprofit Organizations and the Effect on Citizenship", Association for Nonprofit and Social Economy Research 2010 Conference, Montreal, Quebec, June 4, 2010
- "Citizen Participation Through Municipal Websites: A Global Scorecard", presented at American Political Science Association Annual Conference, Toronto, Ontario, September 3-6, 2009
- "State of Ontario's Municipal Performance Reports: A Critical Analysis", presented at Canadian Political Science Association Annual Conference, Carleton University, Ottawa, Ontario, May 27-29, 2009
- "Municipal Performance Measurement Reporting in Ontario", presented at the Institute of Public Administration of Canada Annual Conference, Winnipeg, Manitoba, August 26-28, 2007
- "Who Cares? Where are the Citizens in Ontario's Municipal Performance Measurement Program?", presented at the Canadian Political Science Association Annual Conference, Saskatoon, Saskatchewan, May 30-June 1, 2007
- "After the Policy is Written: Citizen Involvement in Ontario Municipal Performance Measurement Program", presented at Atlantic Provinces Political Science Association, Halifax, Nova Scotia, September 16-17, 2006

### **National and Regional Conference Presentations**

- "Out of Balance: Factors Affecting the Level of Nonprofit Financial Reserves, a Longitudinal Study" Midwest Public Affairs Conference, Chicago, IL, June 6-8, 2018

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- “Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement”, Midwest Public Affairs Conference, Chicago, IL, June 6-8, 2018
- "Building Strong Practitioner and Academic Relationships" Panelist, ARNOVA Annual Conference, Grand Rapids, MI, November 16-18, 2017
- “Equal but Separate? Truly Integrating Nonprofits into the Public Administration and Policy Curriculum”, Network of Schools of Public Policy, Affairs, and Administration (NASPAA) annual conference, Washington, DC, October 11-13, 2017
- “The Performance Paradox: Government Funding of Nonprofit Organizations”, Academy of Management National Conference, Atlanta, GA August 4-8, 2017
- “Show Me the Money: Service Learning for Fundraising Courses”, Midwest Campus Compact, Chicago, IL June 5-7, 2017
- “Handing Over the Keys: Local Government Use of Nonprofit Economic Development Corporations and the Implications for Social Equity”, Midwest Public Affairs Conference, Omaha, Nebraska, May 31-June 2, 2017
- “Measurement in Local Government: Funding of Nonprofit Human Service Organizations” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Washington, DC, November 2016
- “Local Government Funding of Human Service Nonprofit Organizations” ICMA National Conference, Kansas City, MO, September 2016
- “Use of Performance Measurement in Government Funding of Nonprofit Human Service Organizations: A Case Study” Midwest Public Affairs Conference, Columbus, Ohio, June 2016
- “Assessing the Effects of Local Government Fiscal Stress on Nonprofit Management” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Chicago, November 19-21, 2015
- “When Good Intentions Are Not Good Enough: Performance Reporting of Nonprofit Organizations”, American Society for Public Administration Annual Conference, Chicago, IL, March 7, 2015
- “By the Book: Financing of Municipal Libraries in Illinois”, presented at Midwest Public Affairs Conference, Fort Wayne, IN, March 29, 2014
- “By the Book: Financing of Municipal Libraries in the United States”, Association for Budgeting and Financial Management Annual Conference, October 3, 2014
- “Turning the Tables: Nonprofit Organizations Supporting Public Agencies”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Denver, CO, November 20, 2014
- “Developing Hybrid Models of Teaching Nonprofit Management”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Denver, CO, November 20, 2014
- “It’s All About Performance: Does Public Funding Indicate Success for Arts Organizations?”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Hartford, CT, November 21, 2013
- “State of Nonprofit Finance Research: Problems or Opportunities?” with Tammy Waymire, Association for Budgeting and Financial Management Annual Conference, Washington, DC, October 4, 2013
- “Implications of State Funding on Arts Organizations” presented at Midwest Political Science Annual Conference, Chicago, Illinois, April 12, 2013
- “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis, Indiana, November 15, 2012
- “College Student Community Service: Analysis of Volunteer Motivations and Constraints”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis, Indiana, November 16, 2012
- “State Grant Funding of Arts Organizations: Impact and Implications” Association for Budgeting and Financial Management Annual Conference, New York, NY, October 25, 2012
- “Keeping the Lights On While Planning Ahead: Strategic Planning for Nonprofits” with Gerald Gabris and Ph.D. student Eileen Setti, presented at Midwest Political Science Conference, Chicago, IL, April 12-15, 2012
- “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”, presented at Midwest Political Science Association Conference, Chicago, IL, April 12-15, 2012

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- “Financial and Performance Reporting of Community Foundations”, presented at Association for Budgeting and Financial Management Annual Conference, Washington, DC, October 13-15, 2011
- “Online Relationship Management Efforts of Illinois Nonprofit Organizations”, Midwest Political Science Conference, Chicago, Illinois, March 31-April 3, 2011
- “Useless to Useful: An Evaluation of Municipal Performance Reports”, presented at American Society for Public Administration Annual Conference, Miami, Florida, March 20-24, 2009
- “Information Technology and Public Performance Management: Examining Municipal E-Reporting”, presented at Public Performance Measurement and Reporting Conference, Newark, NJ, January 23-24, 2009
- “Online Participation and Democracy: A Case Study of Ontario’s Assembly on Electoral Reform”, presented at Online Consultation and Public Policy-making: Democracy, Identity, and New Media Conference, Moritz College of Law, Ohio State University, Columbus, Ohio, March 14, 2008
- “Results-Based Management and Public Sector Performance in Ontario: A Revolutionary Advance or Passing Fantasy?” co-authored with Dr. Frank Ohemeng, presented at the American Society for Public Administration Annual Conference, Dallas, Texas, March 7-11, 2008
- “Lessons to be Learned: Municipal Performance Reporting in Ontario”, presented at Public Performance Measurement and Reporting Conference, Newark, New Jersey, November 2-3, 2007
- “Municipal Government Collaboration: What Have We Learned?”, presented at American Society for Public Administration Annual Conference, Washington, DC, March 23-27, 2007

### Webinar Presentations

- “Board Development and Ethics”, Arts Alliance Illinois, May 30, 2018
- “Nonprofit Purpose: Values, Vision and Mission” September 13, 2017 Civic Leadership Academy Webinar
- “Nonprofit People: Board, Volunteers and Staff Roles and Responsibilities” October 4, 2017 Civic Leadership Academy Webinar
- “Nonprofit Performance: Measuring Your Impact” November 13, 2017 Civic Leadership Academy Webinar
- “Nonprofit Promote: Effective Communication Strategies”, December 6, 2017 Civic Leadership Academy Webinar
- “Nonprofit Collaboration”, American Fraternal Alliance, June 2, 2015
- “Developing a Revenue Strategy: Beyond the Special Event” March 11, 2015, Illinois CASA webinar
- “What’s Your Role? Authority and Responsibility of New Board Members and Executive Directors” January 7, 2015, Illinois CASA webinar
- “Volunteer Management: Trends and Tips”, American Fraternal Alliance, webinar March 26, 2014
- “Building a Culture of Philanthropy” American Fraternal Alliance, webinar August 6, 2014

### Invited Talks

- June 14, 2018 “Collecting and Organizing Data” for Museum Day presented by the DeKalb County Nonprofit Partnership
- May 18, 2018 “Ethics of Fundraising” for the Northern Illinois Center for Nonprofit Excellence, Rockford, IL
- May 17, 2018 “Dealing with Donor Data: Tips and Strategies” for the DeKalb County Nonprofit Partnership
- April 30, 2018 “Don’t Leave Money on the Table- AAUW Salary Negotiation Workshop” Hosted by NIU Center for the Study of Women, Gender & Sexuality and NIU Department of Anthropology
- April 24, 2018 “The Not So Common Life: Lea Demarest Taylor and the Chicago Commons Settlement House”, Center for Nonprofit and NGO Studies Research Brown Bag
- April 23, 2018 “How to Make Your Donation Count: Smart Giving to Nonprofit Organizations”, Sugar Grove Public Library
- October 23, 2017 “Nonprofit Compliance: Taxes, Audits, Reporting, and Documentation” for the DeKalb County Nonprofit Partnership
- October 20, 2017 “Aligning Your Department’s Values and Mission” Council of Councils, NIU

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- September 12, 2017 “Online Teaching”, 21<sup>st</sup> Century Institute, Chinese Delegation of Higher Education Professionals
- September 30, 2016 “Ethics Are Everyone’s Job”, for the Association of Fundraising Professionals-Rockford Chapter and the Northern Illinois Planned Giving Council
- August 6, 2016 “Lillian Gilbreth: Management Expert and Mom of the Dozen”, Waubensee College Lifelong Learning Institute
- July 28, 2016, speaker “Introduction to Nonprofit Financial Management and Accounting”, DeKalb County Nonprofit Day
- September 21, 2015, presentation to the DeKalb County Mental Health Board on performance management
- July 29, 2015, speaker “Communicating Nonprofit Performance” and “Measuring Your Mission”, DeKalb County Nonprofit Day
- May 21, 2015, speaker “Mission Drift” for the DeKalb County Nonprofit Partnership
- April 20, 2015, speaker at the School of Business, Passport series, “Knowing Where Your Taxes and Donations Go: The Murkiness of Government and Nonprofit Performance Management”
- April 25, 2015, speaker at Elgin’s Volunteer Palooza, City of Elgin on “The Right People”
- February 27, 2014: Panel Discussion “Mission Based Collaboration: Making the Most of Public-Private Partnerships with Community-Based Nonprofits”, ILCMA Winter Conference, Springfield, IL
- March 19, 2014 “Strategic Planning for Nonprofits”, Breakfast Series for NGOLD/DCNP
- April 6, 2014 “Being Smart About Your Charitable Giving: A Workshop” for Smart Money Week”, an event offered for the DeKalb County Cash Coalition as part of the national Money Smart Week (Apr. 5-12)
- April 12, 2014 “Volunteers are Not Free: Trends and Tips”, City of Elgin Volunteer Palooza
- May 12, 2014 “On the Table” event sponsored by the Chicago Community Trust, a conversation with nonprofit practitioners and academics on how to build stronger ties between nonprofit organizations and universities
- June 2, 2014: Volunteer Institute, all day workshop for the Fraternal Alliance, Illinois
- September 17, 2014: “Recruiting and Managing the Millennial Volunteer”, NGOLD Breakfast CEO series
- February 6, 2013 “Strategic Planning on a Shoestring”, for the DeKalb County Nonprofit Partnership/DeKalb County Community Foundation
- March 27, 2013 “Illinois Arts Funding: Impact and Implications”, Brown Bag lunch series for NGOLD at NIU
- May 3, 2013 “Work/Life Balance”, Women’s Conference sponsored by the NIU Division of Student Affairs
- June 13, August 22, and September 18, 2013 “Nonprofits and Relationship to Government”, 21<sup>st</sup> Century Institute, Chinese delegation, Oak Brook, IL
- August 15, 2013 “Designing/Writing a Course Syllabus” for the Fall Teaching Effectiveness Institute (TEI) sponsored by Faculty Development at NIU
- September 26, 2013 “Juggling Personal and Professional Life” for the Fifth Annual Academic Advising Summit at NIU DeKalb
- October 25 and December 6, 2013, Itasca, IL: Moderator for Legacy Project: Women in Local Government luncheon on “Leaning In to Your Career”
- November 7, 2013 The Alliance of Illinois Community Foundations overview of the Community Indicators exploratory project
- December 17, 2013 “Social Media – Connecting Government and Constituents”, Civic Leadership Academy, NIU Center for Governmental Studies at NIU Naperville
- October 19, 2012 Illinois Township Management Academy, Strategic Planning Workshop
- March 9 and 23, 2012 “Grant Workshops” for the Northern Illinois University Counseling Association, DeKalb, IL, 17 undergraduate and graduate students
- March 22, 2012 “Women's Giving: Changing the Face of Philanthropy” talk co-sponsored by the Division of Public Administration and Women’s Studies Program, Women’s History Month event
- May 15, 2012 “Effectively Using Service and Experiential Learning” for UNIV 101 Instructor Workshop, with Julia Spears, Director of Office of Engaged Learning
- October 11, 2011 “Lillian Gilbreth: Management Expert and Mom of the Dozen”, NIU Lifelong Learning Institute,

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Notables Lunch Lecture

- March 5, 2011 “Public Service in Society Today” Circle K (college Kiwanis Club) District Convention, NIU

### Media Engagement

- Listed in NIU’s Expert Guide <https://experts.niu.edu/experts/expert/b3651275-16fa-454c-a07f-a804002d81c7>
- "A primer on the giving season" *NIU Today* December 3, 2012
- Interview on WBBM Radio Chicago, December 4, 2012
- Interview on B95 radio on December 13, 2012
- “Library Board Talks Strategy” *Daily Chronicle* December 5, 2013
- “NIU students plan, lead successful conference on technology for local nonprofit organizations” *NIU Today* May 15, 2013
- "Engaged Learning Series" *NIU Today* January 30, 2018
- “Donation Tips to Support Recovery Efforts for Hurricane Harvey” Interview on Fox 32 Chicago, August 30, 2017
- Podcast Interviews
  - **Engaging Local Government Leaders (ELGL) Podcast** on the subject "Trends and Topics in MPA Programs” [Episode 120](#): April 18, 2017
  - **Jake Lawrence Podcast** [Episode 3](#): March 2017
  - **The Social Corner Podcast** [Episode 2](#): February 2017

### Grants, Fellowships, and Awards

- 2018-2018 **Scholar-in-Residence at the Newberry Library, Chicago** researching Lea Demarest Taylor and the Chicago Commons Settlement House (1922-1954)
- 2018-2019 **Fellow, Mid-American Conference Academic Leadership Development Program (ALDP)**, one of three NIU faculty/staff chosen, nominated by the Dean of the College of Liberal Arts and Sciences. This program aims to identify a select group of faculty, and administrators in an effort to develop, prepare, and enhance their ability to be effective academic leaders.
- 2018 **Outstanding Faculty Member** by the NIU Mortar Board Senior Honors Society, Pleiades Chapter  
**Engaged Learning Exemplar**, one of 33 faculty members at the University, featured at the Engaged Learning, Teaching and Scholarship Conference, March 2018  
<https://www.niutoday.info/2018/01/29/engaged-learning-series-alicia-schatteman/>
- 2016-2018 **Service-Learning Faculty Fellow**, a fellowship supported by NIU’s Office of Student Engagement and Experiential Learning, the Office of the Provost, and Faculty Development and Instructional Design Center, \$2,500 award
- 2016-2017 **Research Grant: DeKalb County Mental Health Board** to examine the accountability processes of funded agencies and conduct an in-depth analysis of three funded nonprofit organizations, \$8,500 award  
**Best Conference Paper for the Midwest Public Affairs Conference** “Collaboration Between Practitioners and Academics: Defining the Pracademic Experience” co-authored with Emma Powell, Kelly Trusty, and Georgina Winfield  
**Summer Research Opportunities Program** supervised undergraduate student for 8-week research program.
- 2014-2015 **Outstanding Faculty Member** by the NIU Mortar Board Senior Honors Society, Pleiades Chapter  
**Nominated for the Ernest A. Lynton Award for the Scholarship of Engagement for Early Career Faculty** sponsored by the New England Resource Center for Higher Education at the Center for Engaged Democracy at Merrimack College which recognizes a full-time pre-tenure faculty member who connects his or her teaching, research, and service to community engagement

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- 2013-2014 **Principal Investigator Academy for Research and Engagement at Northern Illinois University** that provides intensive and tailored, year-long training and mentoring in research, artistry, public service, and engagement  
**MPA Professor of the Year**, selected by Northern Illinois University MPA students
- 2012-2013 **Summer Research Opportunities Program**, supervised undergraduate student for 8-week research program  
**Nominated for Best Conference Paper Award** for 2012 Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”  
**Inducted into Phi Beta Delta, Zeta Gamma Chapter NIU** International Scholar Honor Society
- 2011-2012 **Outcomes-Based Performance Management Summit**. Invitation-only at NYU Wagner School of Public Service in partnership with Charity Navigator, supported by the Hewlett Foundation  
**Instructional Research and Improvement Grant** \$3,500 NIU grant for “Serving to Give: Enhance Philanthropy and Volunteerism Course with Service Learning Component”  
**Selected to Participate in NIU’s Multicultural Curriculum Transformation Institute**, by the Office of the Provost
- 2008-2009 **Rutgers Excellence Dissertation Fellowship Award** 2007-2008 and 2008-2009 offered by the Graduate School-Newark on the basis of exceptional academic merit, as evidenced by scholarly promise
- 2007-2008 **Research Assistant**, “Internal and External Perspectives: Collaborating to Strengthen the Relevance and Utilization of Performance Measurement”, \$40,000 project supported by the IBM Center for the Business of Government  
**Inducted into Pi Alpha Alpha**, National Public Affairs and Administration Honor Society
- 2006-2009 **Member of the International Working Group on Online Consultation and Public Policy Making** [www.reconnectingdemocracy.org](http://www.reconnectingdemocracy.org). Group supported by \$280,000 grant, supported by the National Science Foundation’s Digital Research Program.
- 2005-2008 **Research Associate** for the “Public Performance Measurement and Reporting Network” ([www.ppmrn.net](http://www.ppmrn.net)), a project of the National Center for Public Performance in the School of Public Affairs and Administration, Rutgers University, Newark, New Jersey.
- 2005 **Best Master’s Research Project Award** from the Foundation of Women Executives in Public Relations, S.I. Newhouse School of Public Communications, Syracuse University, Master of Science in Communications Management

### Teaching Professional Development: NIU Faculty Development and Instructional Design

- 2018 Best Practices for Delivering a Course Online  
Quality Online Course Design: Accessibility, Usability, & Student Support  
NIU Engaged Learning, Teaching and Scholarship Conference (attendee and poster presenter)  
5<sup>th</sup> Global Service Learning Summit, Campus Compact, Notre Dame University  
Online Learning Consortium Innovate 2018  
Characteristics of Effective Discussion Boards workshop on March 28, 2018  
Humanizing Your Online Course  
Quality Online Course Design: Accessibility, Usability, & Student Support
- 2017 Building Learning Communities  
Online Learning Consortium, Innovate 2017 Virtual Conference  
Classroom Simulations and Games  
Paperless Assessment of Student Performance using Blackboard



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- Using Trello for Project Management
- 2016 Spring Teaching Institute  
Quality Matters Workshop: Course Design for Online and Hybrid Courses  
Teaching with Technology Institute  
Impactful Writing Feedback to Students
- 2015 High Impact Practices: Fostering Student Engagement, Success, and Retention,  
Quality Online Course Series: Promoting Learning with Technology  
Teaching with Technology Institute  
Best Practices for Delivering an Online Course
- 2014 Teaching Effectiveness Institute  
Getting Started with Adobe Presenter  
Teaching with Technology Institute  
Electronic Portfolio Symposium, Northern Illinois P-20 Network
- 2013 Teaching in the Digital Classroom: Tools, Tips and Strategies  
Making Connections – Community, Students and Faculty  
Faculty Summer Institute University of Illinois-Champaign/Urbana  
Introduction to Live Online Classes Using Blackboard Collaborate  
Preparing to Teach Online
- 2012 Teaching Effectiveness Institute: Experiential Learning  
Facilitating Difficult Dialogues and Other Diversity Dynamics in the Classroom  
Designing Your Courses for Greater Student Engagement and Better Student Learning
- 2011 Teaching Effectiveness Institute  
Service Learning: When to, Why to, How to  
Teaching with Technology Institute: Blackboard NG Boot Camp  
Learning on the Go: Introduction to Mobile Teaching and Learning  
International Association for Research on Service Learning and Community Conference, Chicago, IL

### Community Service

- 2018 Consulting: NIU School of Nursing, Voluntary Action Center, Kendall County Soil and Water Conservation District, DeKalb County Youth Service Bureau, Midwest Museum of Natural History, Proudly DeKalb, Tails Humane Society
- 2018-2019 Board Member, DeKalb County History Center
- 2018-present Sugar Grove Public Library Foundation
- 2017 Consulting: DeKalb County Mental Health Board, Egyptian Theatre, City of St. Charles 708 Mental Health Board, Voluntary Action Center, Oak Crest Retirement Center, Family Services Agency, Kendall County Soil and Water Conservation District
- 2016-present Member of Fox West Philanthropy Network, Elgin, IL  
Member of West Suburban Philanthropic Network, Wheaton, IL
- 2016-2017 DeKalb County Nonprofit Partnership, a program of the DeKalb County Community Foundation, member of the Steering Committee for NGOLD and the Research and Advocacy Committee
- 2016 Consulting: DeKalb County Mental Health Board, Alliance of Illinois Community Foundations, Tails Humane Society, Genoa Public Library, DeKalb County Community Gardens, Community Foundation of Macon County, CASA DeKalb County, Savanna Museum and Cultural Center, DeKalb County Soil and Water Conservation District, Safe Passage

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2015-present	Board Member, St. Mary School Committee, DeKalb, IL
2015-2016	Participant, Care4Kane (Community Action, Research & Evaluation for Kane County) Aurora IL
2015	Consulting: Egyptian Theatre, Oak Crest Retirement Center, American Fraternal Alliance, Illinois CASA, City of Rochelle, DeKalb County Mental Health Board
2014	Consulting: DeKalb Public Library, Gracie Center, American Fraternal Alliance, Egyptian Theatre, Kishwaukee United Way, Illinois CASA, Rochelle Community Hospital Foundation
2014-2016	Board Member, DeKalb Area Arts Council
2013-present	Built and maintain personal website <a href="http://www.nonprofitscholar.com">www.nonprofitscholar.com</a>
2013	Consulting: Oak Crest Retirement Center, Egyptian Theatre, Sycamore History Museum, Glidden Homestead Museum, DeKalb Public Library, Gracie Center
2012-2013	Steering Committee Member of the DeKalb County Nonprofit Partnership (DCNP), a program of the DeKalb County Community Foundation
2012	Consulting: Illinois CASA
2011	Consulting: Oak Crest Retirement Center

### Department & University Service

2018-2021	College of Liberal Arts and Sciences Curriculum Committee, elected member
2018-2019	Chair, Public Administration Faculty Search Committee
2017-present	Member, Museum Studies Graduate Program Committee
2018	Member, NIU Policy Center Ad-Hoc Committee
2017-2018	Chair, Public Administration Nonprofit Faculty Search Committee Commission on the Status of Minorities
2016-present	Northern Illinois University Faculty Senate, department representative
2016	Drafted Strategic Plan for the Department of Public Administration
2012-present	Faculty Advisor for UNICEF Campus Initiative, an NIU student organization
2012-2018	IRB Authorized Departmental Reviewer
2011-present	Member, Committee of the Whole, Center for Nonprofit and NGO Studies
2013-2014	Member, Local Government Faculty Search Committee
2012-2013	Assisted with program assessment plan and performance measures for the MPA Program Member, MPA Coordinator Search Committee Member, NGOLD Director Search Committee Member, Nonprofit Faculty Search Committee MPA Colloquium Organizer
2012-2015	Presidential Commission on the Status of Women
2011-2012	Training: Ally Program to support LGBTQ students Training: Veteran Student Supporter Program MPA Colloquium Organizer Member, Public Finance Faculty Search Committee

### Professional Service

#### Academy of Management (AOM)

- Chair, Best Article Award Committee (2018-2018)
- Member, Public and Nonprofit Division (2011-present)
- Annual Conference paper reviewer (2011- present)
- Annual Conference paper presenter (2017)

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Network of Schools of Public Policy, Affairs, and Administration (NASPAA)

- Nonprofit Management Education Section, Board Member (2016-2019)
- Social Media Editor, *Journal of Public Affairs Education* (2017-2020)
- Member, Working Group Section on Budgeting and Financial Management (2011)
- Member, Accreditation Site Visit Team (2017)
- Member, Accreditation Site Visit Team (2018)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)

- Research to Practice Track Chair, Annual Conference (2017)
- Secretary, Pracademics Section (2016-2018)
- Member at Large, Board of the Pracademics Section (2014-2016)
- Local Arrangements Committee for the Annual Conference, Chicago, IL (2015)

Midwest Public Affairs Conference

- Member of Advisory Board (2014-present)

Nonprofit Academic Centers Council (NACC)

- Accreditation Process Committee (2017)

Board of Editors:

- *Journal of Public and Nonprofit Affairs* (2016 to present)
- *Collaborations: A Journal of Community-Based Research and Practice* (2016 to present)

Journal Reviewer: Nonprofit Voluntary Sector Quarterly, Public Management Review, Public Performance & Management Review, Journal of Public Affairs Education, VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations, Journal and Public and Nonprofit Affairs, International Journal of Nonprofit and Voluntary Sector Marketing, Nonprofit Policy Forum