

Broadsmart Record-A-Call



Broadsmart Call Recording Services

Record-A-Call allows clients to search, find and categorize recordings based on time or date of call, incoming phone number, outgoing phone number or other customer requirements. The VoIP Ready call recording enhances the user experience and integrates with any hosted Broadsmart phone system.

Access to the calls is provided with standard browsers like Internet Explorer or Mozilla Firefox, without installing any additional software. Replay of calls works with a standard Media Player. Powerful and flexible search criteria allow for immediate and accurate retrieval.

Secure login credentials for each user and an easy numerical Feature Access Code to instantly record your calls!

Key Features

VoIP Network Call Recording

- ❖ Reports
- ❖ Timestamps for Calls
- ❖ Recording Duration
- ❖ Voice Activity Detection
- ❖ Runs on a standard browser
- ❖ No installation required
- ❖ Easy Log In and Operations
- ❖ Criteria Based search methods