# Planned Gifts: How Donor Relations Intersect with Client Services

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WISCONSIN PLANNED GIVING COUNCIL MARCH 4, 2014

## General Thoughts/Ideas

#### Interaction with the Donor

- Contributions
- Communication
- Social/Electronic Communication
- Internal Recordkeeping
- Relationship Building



## General Thoughts/Ideas (cont.)

#### **Upon Death of the Donor**

- Responsiveness
- Documentation
- Family Interaction
- Follow Up



### **Donor Profile**

## Meet Zach Johnson



### **Donor Profile**

## Meet Elizabeth Smith



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#### THANK YOU!

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