



KENDALL COUNTY
Facilities Management
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To whom it may concern:

This letter is to affirm that Kendall County utilized Integritás Systems, LLC as a general contractor for a storage facility we added to our Public Safety Center.

I found Integritás Systems, LLC to be a competent general contractor in all aspects of their project with us. I offer specifically the following:

- Bob Browning served as the onsite project manager. Bob always informed me in advance of what was planned for the following week.
- Bob always complied with our requirements to have back ground checks done in advance of personal working at our facility.
- When “surprises” happened as they always do, Integritás was on top of the situation and offered cost effective solutions to the issues encountered.
- When we found an issue with part of the floor to not be contoured properly to allow flow to the drain, Bob was on top of the problem. He immediately got the sub contractor involved and removed the portion of the floor affected and re-pored the floor to allow proper drainage. All at no cost to Kendall County as it should have been.
- Andy’s paperwork was always correct with all partial or full waivers needed.
- Andy also always included a spreadsheet to show the percentage of completion to the work specified as well as to the overall project.
- The Project came in on time and under budget.

I have coordinated many projects in my career and find most companies severely lacking in project management and communication. This was not the case with Integritás. To me you cannot have too much communication or project management.

So, I offer my pleasurable experience working with Andy and Bob on our storage project.

Please feel free to contact me at any time to discuss my experience with Integritás.

James K. Smiley
Facilities Management Director