



Central Arkansas Section The Global Voice of Quality™

SECTION 1407 October 2016 Newsletter

www.asqcentralark.org

Monthly Meeting Topic: Change Acceptance



Make plans now to JOIN US ON Tuesday, October 11, 2016 at Larry's Pizza on Cantrell Road in Little Rock for our monthly membership meeting. The dinner meeting will begin at 6 PM with our speaker Stephen Stewart, Director – Quality Control for Ally Financial in Little Rock. He will be presenting on “***Change Acceptance***,” a relevant topic to any organization that involves people!

Stephen is a member and Past Chair of our Section and a great presenter – don't miss this opportunity to network with other quality professionals and enjoy a presentation on a topic of interest to us all.

RSVP to cwebb@harborenv.com to reserve your spot!

About the Speaker:

Stephen Stewart has over 20 years of experience in the automotive industry. Stephen has spent several years partnering with various areas of the business to increase productivity, reduce waste, and improve customer and employee satisfaction. Stephen is currently Director of Quality Control for Ally Financial. His team is a customer-focused, data-driven organization leading quality improvement projects, along with coaching and mentoring line staff on continuous quality improvement methods and tools.

Previously, Stephen was a Vice President for Nuvel Credit Corporation, a subsidiary of Ally. He led efforts to purchase contracts and expand market share, along with the development and facilitation of instructor-led and web-based training. Stephen directed and motivated teams to successfully achieve superior results while managing a territory supporting automotive dealerships. He began his quality improvement career at Nuvel, where he collaborated with instrumental business partners such as asset performance, risk management, and account servicing.

Stephen graduated from Harding University with a Master's degree in Business Administration, and from the University of Arkansas Little Rock with a Bachelor's of Business Management degree in Finance. He is a Member of the American Society for Quality and is a Past Chair of ASQ Section 1407.

Don't miss out!



**Transportation
Security
Administration**

In case you missed the September Meeting:



Jim Cooksey, Assistant Federal Security Director-Screening from TSA Arkansas gave a great presentation to the Section about the TSA operations in Arkansas. Members learned that TSA operations don't stop at the airports in the state. They also encompass the ports and highways. It was also very interesting that TSA is investing in Six Sigma training for all of its employees and currently has at least one Black Belt on staff in Little Rock. It was a great presentation!

Upcoming Meetings

Date	Speaker	Location
November 8, 2016	Hans Van Haute, Molex Quality in Design	Red Lobster, North Little Rock
December 13, 2016	Kristin Stuart, United Cerebral Palsy Abilities for Industry and Community	Bar Louie, Pleasant Ridge Town Center, Little Rock



Central Arkansas ASQ Section 1407 LinkedIn page:

<https://www.linkedin.com/groups?gid=3978669&mostPopular=&trk=tyah&trkInfo=tarld%3A1422420341302%2Ctas%3ACentral%20Arkansas%20ASQ%2Cidx%3A1-1-1>

ASQ – 2016 Section Officers and Committee Chairs

Chair:	Cathy Webb
Vice Chair:	Chris Moore
Secretary:	Larry Parker
Treasurer:	John Denney
Membership Chair:	Colleen Cafferty
Audit Chair:	Sarah Story
Nominating Chair:	Dan Frith
Past Chair:	Lee Wright
Certification & Recertification:	Lee Wright
Arrangements & Program:	Larry Parker
Recognition:	Larry Parker
Education:	Connie Satzler
Internet Liaison:	Mike Bentley
Placement:	Robert Long
Database:	John Denney
Newsletter & Publicity:	Larry Parker
VOC:	Dan Frith
Historian:	Dan Frith

Thanks for supporting your section!