



## HOTEL INFORMATION



### Riu Reggae - Adults Only

Montego Bay, Jamaica

Riu Reggae is an all-inclusive, 454-room, adults-only property located in Montego Bay and just minutes from the Montego Bay-Sangster International Airport. Positioned on beautiful Mahoe Bay Beach, this all-inclusive hotel features two infinity swimming pools, a spa and gym, daily and nightly entertainment, numerous restaurants and bars and complimentary Wi-Fi throughout the resort.

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## Information

**Hotel Rating:** 4 (Deluxe)

**Number of Rooms:** 454

### Room Category Descriptions:

All guest rooms are equipped with a balcony or terrace, iron and ironing board, electronic in-room safe, satellite TV, liquor dispenser, minibar, air-conditioning and ceiling fan, complimentary Wi-Fi, hairdryer and bathroom with double sink and amenities kit.

- **DDJB - Double Room**  
Spacious rooms featuring a lovely view.  
Occupancy: 3 adults / 3 total  
Bedding: 1 king bed or 2 double beds
- **DDEB - Double Courtyard View**  
Comfortable rooms feature a view of the lush courtyard.  
Occupancy: 3 adults / 3 total  
Bedding: 1 king bed or 2 double beds
- **DDSM - Double Room Mobility Accessible (Available upon request) (Available December 24, 2017)**  
Offers the same features as the Double Room, plus guaranteed mobility accessible features including, handrails in the bathrooms and roll in showers.  
Occupancy: 3 adults / 3 total  
Bedding: 1 king bed or 2 double beds
- **DDLB - Double Partial Ocean View**  
Modern rooms feature a partial view of the ocean.  
Occupancy: 3 adults / 3 total  
Bedding: 1 king bed or 2 double beds
- **DDMB - Double Ocean Front**  
Spacious and modern rooms featuring an ocean front view.  
Occupancy: 3 adults / 3 total  
Bedding: 1 king bed or 2 double beds
- **SJMB - Junior Suite Ocean Front**  
This spacious suite features a lounge area with sofa, along with a gorgeous oceanfront view.  
Occupancy: 2 adults / 2 total  
Bedding: 1 king bed
- **F2SB - Two Bedroom Family Room (Minimum occupancy of 4 adults)**  
This spacious room features two separate bedrooms for added comfort. This room must occupy a minimum of four adults. (If minimum occupancy is not met, guests will be moved to another appropriate room type and will be required to pay the difference.)  
Occupancy: 5 adults / 5 total  
Bedding: 1 king bed with sofa bed and 2 double beds

### Room Details:

- Adjoining Rooms: No
- Air Conditioning: Yes
- Bathroom Amenities: Hair dryer and bathrobes
- Balcony / Patio: Yes
- Cribs: No
- Internet Access: Yes, complimentary throughout the hotel
- Iron / Ironing Board: Yes
- Kitchen Facilities: No
- Non-Smoking Rooms: Yes
- Rollaway Beds: Yes, no charge, upon request
- Safe Deposit Boxes: Yes
- Smoke Alarm / Sprinklers: Yes
- Telephone: Yes
- Television / Radio: Yes/No, satellite TV

**Hotel Details:**

- Check-in / Check-out: 3:00 pm / 12:00 noon
- Concierge: Yes
- Courtesy Room / Day Room: Yes, based on availability
- Elevators: Yes
- Housekeeping Service: Daily
- Luggage Check / Storage: Yes
- Luggage Porter / Bellhop: Yes
- Number of Floors: 3 floors
- Other Guest Services: Gift shop

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**Dining/Entertainment**

Unlimited reservation-free dining (theme restaurants on a first come-first serve basis), within customary operation hours. Advance reservations are not required, nor accepted, at any a la carte theme restaurant. Guests are seated in the order they arrive at the a la carte restaurant and seating is limited. A la carte restaurants operate on select days which vary by location. Please check the daily schedule for available dining options and times upon arrival at the resort. It is recommended that you plan ahead for your desired dining time, seating is not guaranteed.

Note: Dress code: Main restaurant-gentlemen no sleeveless T-shirts; a la carte theme restaurants- gentlemen no sleeveless T-shirts, long trousers required

**Dining Facilities:**

- Ackee Restaurant - Buffet restaurant with cooking stations and theme buffets. Dress code is shirts with sleeves for men.
- Bambu Restaurant - Buffet-style dining with a variety of Asian selections. Dress code is shirts with sleeves for men.
- Dolce Vita Restaurant - À la carte Italian dining, reservations required. Dress code is shirts with sleeves for men.
- Kulinarium Restaurant - offering a la carte dining featuring international cuisine. Dress code is shirts with sleeves for men.
- Poolside Restaurant - À la carte steakhouse, reservations required. Dress code is long pants shirts with sleeves for men.
- Snacks available 24 hours a day
- Room Service - No

**Cocktail Lounges or Bars:**

- Lobby bar
- Lounge bar
- Two Poolside swim-up bars

- Plaza - Outdoor bar

**Entertainment:**

- Disco at Riu Montego Bay - Complimentary entry. Beverages included
  - Nightly shows
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**Activities**

- Pool: Yes, two infinity swimming pools
  - Whirlpool: Yes
  - Beach: Yes
  - Watersports: Windsurfing, sailing, water polo, kayaking, body boards, snorkeling equipment and one introductory scuba diving lesson in the pool
  - Spa: Body and beauty treatments, massages (additional charge), sauna and whirlpool
  - Fitness Center: Yes, complimentary gym with a wide variety of options
  - Golf: No
  - Tennis: Yes, two floodlit tennis courts
  - Shopping: Boutique shop available on property
  - Other: Laundry service, photo studio, beauty salon and pharmacy.
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**Accessibility**

Details on hotel facilities for the physically challenged are available through our reservations sales staff. All ADA handicap room requests must be processed through our reservations center on a special request basis with the hotels to confirm availability of rooms prior to arrival. Please call for details.

**Handicapped rooms:** Yes

**Preconfirmed handicapped rooms:** Yes

**TDD rooms:** No

**Wheelchair accessible:** Yes

**Wheelchairs available at hotel:** Yes, additional fees apply

**Handrails in bathroom:** Yes

**Roll-in showers:** Yes

**Bars in shower/chair:** Yes

**Shower lift:** Yes

**Alert Plus - audio/visual alert system:** No

**Smoke detectors with flashing light:** No

**Lamps that flash on/off if phone rings:** No

**Shake alarms/pillows:** No

**Closed-captioned TV:** Yes

**Braille:** No

**Seeing eye dogs allowed:** No

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**Policies**

- Minimum check-in age is 21 years old during the months of March, April and May. Minimum check-in age is 18 years old during the months of June through February. Passport must be presented with proof of age at check-in. Reservations made without regard to the minimum check-in age will result in non-acceptance of guest (s) upon arrival at the hotel. No refund allowed.
  - Riu Hotels and Resorts will allow Supervised Family Student Groups on request, subject to individual hotel approval.
  - Groups must be contracted directly through a Delta Vacations Group Specialist by calling: 1-800-800-1504
  - Resort reserves the right to charge for damage caused by guest and/or remove guest without refund for inappropriate behavior or excessive boisterousness, in order to maintain the comfort and security of all guests.
  - Guests will be removed from the property, at their own expense, if any disturbance or complaint from other guests or hotel staff arises. Parties in rooms are not permitted. Unruly behavior by individuals or groups is not allowed at any property, at any time during the year.
  - Credit Card Deposit Required Upon Check In: Yes, Visa and MasterCard are accepted
  - Some restaurants may require a dress code.
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**All-Inclusive**

**All-Inclusive Plan Rating: Full All-Inclusive****All-Inclusive Features Include:**

- All meals and snacks
- All national and international drinks (wine, beer, alcoholic drinks and cocktails, and non-alcoholic drinks) in the restaurants of the hotel
- Welcome glass of sparkling wine
- Concierge service (for over the phone dinner reservations)
- Refilling of the in-room minibar and the alcohol dispenser
- Sports, activities and games, such as table tennis, aerobics, water polo, volleyball, gym, one trial scuba dive in the pool, use of four floodlit tennis courts, windsurfing, sailing and kayaking
- Entertainment program with daytime and nighttime entertainment featuring live music and nightly shows
- Entrance to the disco

**Dining Details:****Breakfast Options:**

- Ackee Restaurant

**Lunch Options:**

- Ackee Restaurant

**Dinner Options:**

- Ackee Restaurant
- Bambu Restaurant
- Dolce Vita Restaurant
- Kulinarium Restaurant
- Poolside Restaurant

**Room Service:** No

**In-room Food Options:** No

**Restaurant Reservations Required:** Yes, at all à la carte restaurants

**Dining Restrictions or Limitations:** No

**Dining Surcharges:** Yes, additional charge on special wines and dinner on the beach

**Beverage Details:****Drinks Included:**

- Unlimited local, imported and premium beverages 24 hours a day
- Drink service at the pool

**In-room Beverage Options:**

- Minibar and regularly restocked liquor dispenser

**Beverage Restrictions or Limitations:** No

**Beverage Surcharges:** Yes, additional charge for special wines and wine by the bottle.

**Entertainment Details:****Daytime Entertainment Options:**

- Daily entertainment program

**Evening Entertainment Options:**

- Daily live music, RIU evening program or shows
- Nightclub

**Activity Details:****Daytime Activity Options:**

- Table tennis, water polo, volleyball, gym, sauna, tennis, windsurfing, sailing, kayaking, body board, snorkeling and one introductory scuba diving lesson in the pool

**Evening Activity Options:**

- Daily live music, RIU evening program or shows
- Nightclub

**Activity Restrictions or Limitations:** No**Activity Surcharges:** No**Other Services or Amenities Included:**

- Waiter service for drinks in pool and beach area
- Taxes and gratuities
- Entrance to the nightclub

**Exchange Privileges:**

- Guests have access to neighboring Riu Montego Bay for breakfast and lunch and the use of the Pacha Disco. Dinner is not included

**Hotel Services or Amenities NOT Included in the All-Inclusive Program:**

- Transfers to partner hotels
  - Spa and beauty products, treatments and services
  - Motorized watersports
  - Scuba diving courses, certification and trips
  - Snorkeling trips
  - Deep-sea fishing
  - Wave runners and banana boats
  - Parasailing
  - Medical services
  - Video and photo services
  - Laundry and dry cleaning
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**Location/Transportation**

Located on Mahoe Bay Beach.

**Distance from Airport:** Located 10 minutes from Montego Bay-Sangster International Airport.

**Distance from Downtown:** Located 20 minutes from downtown

**Distance from Attractions:**

- 1/4 mile from shopping
- 5-40 miles from various tours and activities

**Distance from Beach:** Located on the beach

**Local Transportation Options:** Taxi and public buses

**Car Rentals at Hotel:** No

**Parking:** Yes, complimentary parking

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**Wedding Information**

Available only through the Romance program.

**The complimentary wedding package includes:**

- Services of an on-site wedding coordinator
- Decoration set up for the ceremony location
- Bridal bouquet
- Matching boutonniere for the groom
- CD or recorded music during the ceremony

- Semi-private reception dinner for the wedding group at one of the specialty restaurants
- Wedding cake
- Sparkling wine (during the main toast only)
- Special decoration in the room
- Spa surprise gift

**Hotel restrictions and qualification:**

- To qualify for this complimentary wedding any room category must be purchased through the Romance program
- The couple and 80% of the total amount of the wedding guests must stay at the Riu Hotel where the wedding will be performed.
- If restrictions are not met additional fees will apply for the wedding ceremony.
- Details on how to confirm the date, time, and location for your complimentary wedding will be provided to you by a Romance travel specialist after your reservation is confirmed with deposit or final payment.

**Other information:**

- Only ceremonies performed by a Justice of the Peace are legally binding and couples must fulfill the required government documentation prior to the wedding date. Please verify all requirements with the wedding coordinator of the hotel.
- Wedding ceremonies performed by a Minister are not legally binding and it is the couple's responsibility to get married legally in their home country pre/post travel.
- Not included is the Justice of the Peace or non-denominational Minister document arrangements, document translation fee and any registration fees. Contact hotel for up-to-date listing of costs.
- Wedding ceremony days: Monday through Saturday only, no Sunday services.
- Wedding ceremony times: Consult your wedding coordinator for times.
- Wedding dress code: Consult your wedding coordinator for advice.
- Non hotel guests will be required to purchase a day pass to attend ceremony. Consult your wedding coordinator for current fees.

Other wedding inclusions are also available at an additional cost and Delta Vacations can help you select and customize your special celebration. Please contact a Delta Vacations Wedding Specialist at 866-238-5378 to confirm your wedding date and time. Hours of operation are: 8:00 am-6:00 pm (Central Time) Monday-Friday.

## Honeymoon/Anniversary Information

Available only through the Romance program

Honeymoon couples staying at this resort receive complimentary honeymoon amenities including:

- Surprise welcome gift
- King bed (subject to availability at time of check-in)
- Small bottle of Rum
- Late check-out (subject to availability at time of departure)
- Complimentary upgrade to next available room category (subject to availability and upon request)
- \$35 Spa Credit towards a couple's massage (not combinable with other promotions or discounts)

Restrictions apply including:

- Honeymoon couple must present proof of marriage within the past year upon check in. Wedding certificate or marriage license will qualify.
- Services are valid per room per stay unless otherwise noted
- Services are subject to change or substitution based on availability at the discretion of the hotel
- No cash value for unused services

## Construction

- Year Built: 2016
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### Good to Know

- Enhance your clients' vacation at participating RIU Hotels & Resorts properties by including a Social Package, where friends and family can celebrate special events. They'll live it up with added inclusions, such as a private party on the beach with open bar and DJ, exclusive group dinner at a specialty restaurant, celebration cake and wine for a toast, surprise gifts, organized group games and a designated group coordinator to take care of all the details. Packages are available for up to 20 people; 5-room minimum required. Call a Delta Vacations specialist at 1-800-727-1111 to get more details and confirm this special request.
  - Adults-only, all-inclusive resort
  - Located directly on the beach
  - Minibar and alcohol dispenser refilled daily
  - Great for singles and couples
  - Very active resort
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We strive to maintain the most up-to-date information about hotel properties. However, as hotels may change the information about their properties at any time without notice, we cannot be held responsible for any omissions or errors in this section.

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