

## How can eBenefits help you?

As a registered eBenefits user, you can set up a personalized space where you can complete various tasks:

- ★ Check the status of compensation and pension claims
- ★ View payment history of received VA benefits
- ★ Obtain or submit an application for the home loan certificate of eligibility
- ★ Access and retrieve copies of official military personnel records to include DD214s and active/reserve orders

- ★ Access personalized VA and DoD information
- ★ Apply for benefits online
- ★ Check VA claim status
- ★ Access other VA and DoD websites using Single Sign On
- ★ Get your DD-214
- ★ Download VA letters

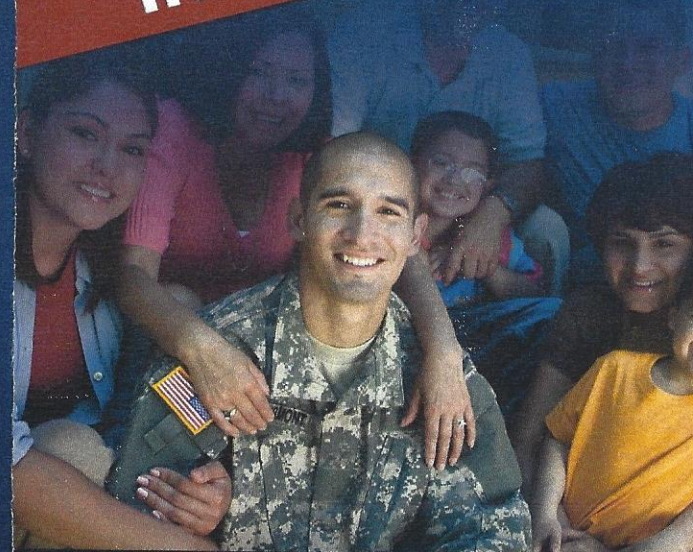
**eBenefits**  
My Gateway to Benefit Information

[www.ebenefits.va.gov](http://www.ebenefits.va.gov)



**eBenefits**

**MY GATEWAY  
TO BENEFIT  
INFORMATION**



[www.ebenefits.va.gov](http://www.ebenefits.va.gov)



VA Pamphlet 27-12-04  
March 2012  
P96536

Veterans Benefits  
Administration  
Washington, DC 20420



## What is eBenefits?

The eBenefits web portal is an online resource for tools and benefits-related information. The portal serves Veterans, Service members, their families, and their caregivers.

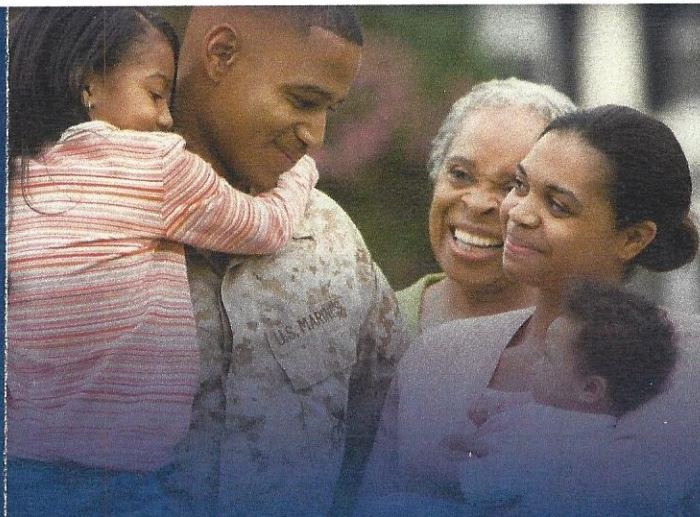
eBenefits provides two main services:

- ★ A catalog of links to military and Veteran benefits on other sites
- ★ A personalized workspace giving quick access to online tools that enable you to apply for benefits, download your DD214, see your benefits status online, and more

The eBenefits portal enables you to take charge of your own life and make sure you're getting everything you deserve.

**“I can think of no higher responsibility than ensuring that the men and women who have served our nation in uniform are treated with the care and respect that they have earned.”**

— Secretary of Veterans Affairs Eric Shinseki



## How do you register for eBenefits?

eBenefits offers two levels of registration: Basic and Premium. Both require a DoD Self-Service (DS) logon.

With a DS logon, you can use a single user name and password to log on to various websites, including many VA and DoD sites. All DoD sponsors, Veterans, spouses, and other beneficiaries who are registered in the Defense Enrollment Eligibility Reporting System (DEERS) can get a DS logon.

### About Basic Registration

Basic registration (Level 1 access) enables you to view general eBenefits information and customize it to suit your preferences. You can complete this type of registration entirely online. With this level of access, you cannot view information about yourself from VA and DoD systems.

### About Premium Registration

Premium registration (Level 2 access) gives you the highest level of access to eBenefits. To get a Premium account, use the method that applies to you:

- » **Veterans:** Verify your identity online, by telephone\*, by visiting a VA Regional Office, or TRICARE Service Center.
- » **Service Members and Family:** Use your CAC, or request an account while renewing your identification cards at a RAPIDS Station.
- » **Retirees:** Use your MyPay account identity.
- » **Veterans (DoD employees or contractors):** Use your CAC.
- » **Veterans (MyHealtheVet Account Holders):** Use your MyHealtheVet Account identity.

You will then have a secure, personalized eBenefits account that pulls information from your VA and DoD records.

### Ready to get an account?

Visit [www.ebenefits.va.gov](http://www.ebenefits.va.gov) and click the Register link on the right.

## Need More Information?

To learn more about the services that eBenefits offers, visit the Frequently Asked Questions (FAQS) page. You can access the FAQs from any eBenefits page by clicking Help → FAQs.

If you need assistance, call the VA Help Line at 1-800-827-1000.

\*To verify your identity by telephone, you must be receiving benefit payments from VA by Direct Deposit.