

Jamshiyas Thacham Poyil

Network and Systems Engineer



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Location: Abu Dhabi, U.A.E

Skilled and well-seasoned senior-level IT, Systems and Network Engineer with more than eight years of expertise in designing, implementing, administering and managing IT systems and network infrastructure in various industries. Experienced with all stages of client focused IT Projects life-cycle, IT strategy design and development, latest IT innovations such as cloud computing, hardware/network virtualization, software defined networking, etc. Well experienced working with various server and client operating systems, software and applications, firewalls and web proxies, mail exchange servers, backup and storage solutions, corporate anti-virus products, virtualization products, routers and switches, virtual private networks, computer peripherals and other network equipment.

Personal Information

Profile: Male, Married, India
Date of Birth: 5 January 1985
Visa Status: Residency Visa
Location: Abu Dhabi, U.A.E
Driving License: U.A.E (Manual)

Employment History

Apr2011 - Present: **Systems Engineer (Head of IT)**
M.A Al-Kharafi & Sons LLC, Abu Dhabi, United Arab Emirates
Company Industry: Construction

Oct2008 - Apr2011: **IT Engineer**
M.A Al-Kharafi & Sons LLC, Abu Dhabi, United Arab Emirates
Company Industry: Construction

Oct2007 - Sep 2008: **Network Engineer**
Foodco Holding P.J.S.C, Abu Dhabi, United Arab Emirates
Company Industry: Catering/Food Services/Restaurants

Jun 2007 - Sep 2007: **Faculty for IT Courses**
Syscoms Information Technology Institute, Abu Dhabi, U.A.E
Company Industry: Education and Training

Apr 2007 - Jun 2007: **Technical Support Executive for Symantec Products**
Sutherland Global Services, Cochin, India
Company Industry: Customer Service

Aug 2006 - Mar 2007: **Faculty for IT Courses**
TIME Technologies .Net (Pvt) Ltd
Company Industry: Education and Training

Areas of Knowledge and Expertise

- IT Project Management: Consulting, selecting, initiating, planning, executing and closing client focused IT projects.
 - Information Strategy: Design and development of information strategy, software strategy and data management strategy.
 - Cloud Computing, Network Virtualization, Optical Computing and Software Defined Networks (SDN).
 - Server OS: Microsoft Windows Server 2003, 2008 and 2012.
 - Client OS: Microsoft Windows 2000, XP, Vista, Windows 7, Windows 8 and Linux Basics (RH4, Ubuntu and Debian).
 - Server Administration: Domain Controller (Active Directory, Group Policies, DNS, DHCP, Terminal Services, IIS, FTP, etc.), MS Exchange Server 2003, 2010 and 2013, MS Threat Management Gateway (TMG) 2010, MS ISA Server 2006.
 - Server Virtualization: VMware, Citrix Xen and Microsoft Hyper-V Server 2012.
 - GFI Fax Server and SMS Gateway.
 - Firewalls and Proxies: SonicWALL NSA 2400, Cisco PIX Firewall 515E, FortiGate 621B UTM and Linux (Debian)-based Internet and Email Firewalls.
 - Backup and Storage: Data Center Technologies, Storage Area Networks (SAN), Symantec VERITAS, Synology NAS, Buffalo NAS, Dell Power Vault and IBM DX 3512 Storage Hardware, RAID configurations and Enterprise Server Cluster for failover configurations.
 - Corporate Antivirus Applications: McAfee ePO, Kaspersky Endpoint/Business Space/Workspace Security, Eset, Symantec, Sophos and Trend Micro OfficeScan
 - Routers and Switches: Cisco, 3-COM, HP, D-Link, Netgear, Belkin, Ubiquiti, etc
 - IP Routing, Switching, VPN and VLAN with Cisco devices.
 - Dell, IBM and HP Servers, Ethernet Switches, LAN Modems, ISDN and ADSL Modem Routers and eLife broadband routers.
 - Design and set up complete IT infrastructure for new offices.
 - Voice and data ports administration, crimping and cabling.
 - Installation, configuration, maintenance and troubleshooting of various computer peripherals, software and applications.
 - User email configuration and administration.
 - Utilities-based network audit and security measures such as IPS.
 - Various software and tools for network and systems administration.
 - Design and implement backup and disaster recovery plans.
 - Generate reports and analyze for network utilization, bandwidth monitoring, etc.
 - Documentation of all IT activities and preparing necessary diagrams and graphs.
 - Vendor coordination for the purchase of AMCs, software and hardware assets.
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Education

Master's Degree: MSc Information Technology, (Pursuing), Anglia Ruskin University, U.K

Information Technology Infrastructure Library (ITIL) 2011 Foundation, 2014

International English Language Testing System (IELTS), Band Score: 7, 2014

Microsoft Certified Solutions Expert (MCSE) 2014 : Server Infrastructure, 2014

Microsoft Certified Solutions Expert (MCSE) 2014 : Private Cloud, 2014

Bachelor's Degree: B-Tech Electronics & Communication, 2002-2006, Government

College of Engineering, Kannur (Affiliated to Kannur University), Kerala, India

Cisco Certified Network Associate (CCNA), 2006

Associate Network Consultant Program (ANC), 2006

Higher Secondary (12th): 2002, 73.33%, Board of Higher Secondary Examination, Kerala

Secondary School (10th): 2000, 83.33%, General Education Department, Kerala

My experience of studies and work has given me the confidence to adapt myself to the rapidly changing technology and to complete the assignments on time. I believe that your organization will provide me the opportunities to further develop the necessary skills needed for tomorrow's environment in the industry.

Abu Dhabi

(Jamshiyas)