



# Te'Onna

Residential DSP  
1 year, 1 month



Te'Onna Madison has been a Direct Support Professional in the Residential Program with MYEP for the last year. Te'onna is the definition of "Service before Self" as she is an extremely dedicated staff who is the first to admit her wrongs, but in turn strives to learn, listen, and support the individuals she serves to the best of her abilities. She accepts feedback and development opportunities with poise. Te'Onna exemplifies all of MYEP's Core Values.

In the year that Te'onna has been at her base site, she has tailored her services to meet the needs and supports of the individuals living there, always validating their feelings, needs, and emotions and never making them feel as though they aren't being heard. Te'onna comes to her shifts always with a positive attitude and mindset, making it so the individuals living at her site look forward to their time with her. Te'onna always has the individuals' best interest at heart, she regularly finds activities for each of them to participate in and will take any chance she can to take any of them out into the community to increase their integration.

Te'onna's calm demeanor allows her to handle stressful situations with professionalism and grace. The site at which Te'onna works is a site that is very complex, with ever changing supports for the individuals living there. Te'onna always excels with taking changes and is a quick learner with new supports. Te'onna is a team player and is always willing to assist with training new employees and making them feel welcome. Te'onna's current coworkers love working with her and she is always willing to help her coworkers, giving them feedback, making them feel supported, and allowing them to learn.

