



Warranty Claim Form

FAILURE TO OBTAIN PRIOR APPROVAL BEFORE ATTEMPTING ANY REPAIRS WILL VOID THE WARRANTY CLAIM.

Work performed without prior authorization of the Warranty Administrator will not be paid under any circumstances.

HOW TO FILE A CLAIM

1. Notify Dorsey Warranty Administrator at 334-897-2525, Fax 334-897-2526 or email warranty@dorseytrailer.net immediately upon discovery of a defect. Have the following information ready before making the call:

- a. Serial number of the equipment
b. Name of the company, contact name, telephone number, and email address submitting claim; if not the owner, all of the same information of the owner
c. A complete description of the problem
d. Location of equipment so it can be inspected
e. Photographs of problem area, where applicable
e. Dorsey Labor Rate is \$60 per hour allowable

Do not proceed with work until WRITTEN authorization is obtained.

Date of Claim: _____ Registration Service Date: _____

If trailer has been sold and a warranty registration is not on file, one must be returned with proof of purchase

Trailer Serial Number: _____

Owner's Information:

Table with 4 columns and 4 rows for Owner's Information: Name, Address, Phone #, Relationship, Contact, Email.

Company Submitting The Claim If Different:

Table with 4 columns and 4 rows for Company Submitting The Claim If Different: Name, Address, Phone #, Relationship, Contact, Email.

Full Description of the Issue: