

HIGH RELIABILITY PROGRAMS FALL 2017



For additional information, contact:
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Breakfast or lunch will be provided at each session.
Registration and appropriate meal begin at the start of each event.

Disclosure: The speakers and the members of the Planning Committee do not have any commercial or financial interest which would bias the presentation.

RI SAVES LIVES TRAINING

Thursday, September 7, 2017

8:00 a.m. to 12:00 p.m. Held at Roger Williams Medical Center, Kay C Auditorium, 825 Chalkstone Ave., Providence RI 02908

12:30 p.m. to 4:30 p.m. Held at Fatima Hospital, Conference Room A 200 High Service Ave., North Providence RI 02904

RI SAVES Lives Training is to reacquaint organizations with behaviors that support high reliability. The session is designed to teach the concepts of high reliability science and behaviors. The sessions are structured for leaders at the manager level and above. Medicine and nursing, continuing education credits are being offered for these sessions.

The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians and has designated the educational activity for 3.75 AMA PRA Category 1 Credits (CMEs). Doctors should submit request for CMEs only for those programs attended in entirety.

Safety Starts with Me Train the Trainer

Tuesday, October 24, 2017 – 8:30 a.m. to 4:30 p.m.

Held at Roger Williams Medical Center, Kay C Auditorium, 825 Chalkstone Ave Providence RI 02908

The model for sharing high reliability training with the rest of the staff is train-the-trainer. The training is scripted. It requires an enthusiastic participant who is willing to make time to train others within your organization. Hospitals in Connecticut and Rhode Island have trained educators, front-line managers, and senior leaders, including the CEO, as part of their training contingent. Train-the-trainer sessions are for hospitals and ambulatory practices. We are offering medicine and nursing continuing education credits for these sessions.

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Using High Reliability to Improve the Patient Experience

Thursday, November 16, 2017 – 9:00 a.m. to 4:30 p.m.

Registration is site specific. Hospitals will be provided with details.

This program focuses on highly-reliable staff behaviors that enhance patient satisfaction and HCAHPS scores. Lynn Pierce of HPI, an alumna of Baptist Hospital in Pensacola, FL (home of the 2003 Malcolm Baldrige Quality Award), will be back as the instructor. Nursing continuing education credits are offered for this session.

CLICK TO REGISTER

[Sept. 7 \(morning\)
RI Saves Lives Training](#)

[Sept. 7 \(afternoon\)
RI Saves Lives Training](#)

CLICK TO REGISTER

[Oct. 24
Train the Trainer](#)

REGISTRATION IS SITE SPECIFIC

Hospitals will be provided with details.