

Triton Status Codes

Status Code	Description	Status Code	Description
0	No Errors	95	Multiple cassettes of same type installed
1	Unsolicited Note Channel 1	101	Error (2 sec. Timeout waiting for Pick)
2	Unsolicited Note Channel 2	102	Error (Pick motor over-current)
3	Unsolicited Note Channel 3	103	Thickness sensor unstable
4	Unsolicited Note Channel 4	104	Unable to clear width sensor during reject
9	Stream Feed Channel 1	105	Insufficient notes to learn
10	Stream Feed Channel 2	106	FIFO error
11	Stream Feed Channel 3	107	Suspect reject accountancy
12	Stream Feed Channel 4	107	Timeout waiting for FIFO
17	Feed Failure Channel 1	108	Unexpected Note at thickness sensor
18	Feed Failure Channel 2	109	Timeout at exit sensor
19	Feed Failure Channel 3	110	Trailing edge timeout at exit
20	Feed Failure Channel 4	111	Diverter Timeout
25	Note Jam Before DDM Channel 1	112	Timeout waiting for leading edge at reject
26	Note Jam Before DDM Channel 2	113	Timeout waiting for trailing edge at reject
27	Note Jam Before DDM Channel 3	114	Exit blocked at purge
28	Note Jam Before DDM Channel 4	115	Diverter timeout on purge
32	Good Operation	118	Exit sensor blocked on start of dispense or learn
33	Feed Failure	119	Diverter in dispense position on start of dispense or learn
33	Note Jammed Between DDM And Exit Sensor	120	Reject Cassette not present
34	Mistracked note at feed	121	Note Cassette not present
34	Note Jammed Between DDM And Reject Sensor	122	Unexpected note at exit
35	Mistracked note at double Detect	124	Diverter moved to exit position during Reject/Purge
35	Denomination Error, Cassette Absent	125	Initial status check failed
36	Mistracked note at exit	126	Diverter moved to reject position during dispense
36	Unidentified Cassette Code	128	Error in reply from dispenser
37	Note too long at exit	129	Dispenser not responding
37	Diverter 1 did not go to reject Position	130	No acknowledge from dispenser
38	Blocked exit	131	No CTS (Ready) from dispenser
38	Diverter 2 did not go to reject Position	132	Status reported bad double detect in previous dispense
39	Too many notes	133	5 volts not present from dispenser
41	Miscount Channel 1	134	Status reported exit blocked
42	Timing wheel error	135	Status reported feed sensor blocked
42	Miscount Channel 2	136	Modem initialization failed
43	Miscount Channel 3	137	Print failure to Journal
44	Bad roller profile	138	Print failure to receipt
44	Miscount Channel 4	139	Print controller not responding
45	Diverter error	140	Time out waiting for printer to be ready
46	Exit quantified	141	Status reported paper jam
47	Note missing at double detect	142	Dispenser returned bad command error
48	Reject rate exceeded	143	PTDF error
49	Jam at exit	144	Security module not responding
49	Too few notes dispensed Channel 1	145	Security module bad reply
50	Interference recovery	146	Electronic Journal not responding
50	Too few notes dispensed Channel 2	147	Electronic Journal bad reply
51	Suspect exit accountancy	148	Electronic Journal write failed
51	Too few notes dispensed Channel 3	149	Electronic Journal read failed
52	RAM error	150	Electronic Journal status failed
52	Too few notes dispensed Channel 4	151	Electronic Journal full
53	Eprom error	152	Electronic Journal corrupt
54	Operation timeout	153	Electronic Journal download failed
55	RAM corruption	154	Electronic Journal bad
56	Link error	155	EJ module failed
57	Invalid Data Command	156	No Cassette
58	Too many notes dispensed	157	EJ erase failed
59	Timing wheel error	158	EJ format failed
60	Counting sensor blocked	159	EJ test feature failed
61	Loss of power during payment or purge	160	EJ set feature failed
62	Loss of power during payment	161	EJ clear feature failed
63	RAM error	162	EJ get serial number failed
64	Damaged USART	163	Terminal did not answer Triton Connect
65	Cassette shuffled	164	Terminal did not return call to Triton Connect
66	RAM access locked	165	EJ not present
67	Diverter 1 not energized at start of dispense	166	Bad dispense
68	Diverter 1 at wrong position at start	167	Reported Low Cash to Triton Connect
69	Diverter 2 did not go to reject position	168	Software Download to Terminal failed
70	Diverter 2 did not go to payment position	182	Currency cassette low
71	Diverter 2 did not energize	183	Receipt printer paper low
73	Diverter 2 in wrong position at start of dispense	184	Journal printer paper low
75	Journal Database corrupted in Triton Connect	185	Phone number not configured
78	Reject box filled	186	Bill size not configured correctly
79	Reject box absent	187	Maximum withdrawal not configured correctly
80	No cassette in feed channel for test dispense	188	Communications key not configured
81	Dispense Time-out (approximately 2 minutes)	189	Terminal ID not configured
82	Purge did not occur before first dispense	190	Master key not configured
83	LVDT Double Detect out of tolerance	191	Feed failure
84	Purge error following dispense error	192	CD communications error
90	Reject Box absent or not detected	193	The Baud rate setting for the EJ failed
91	Dispenser Sensor failure	194	An attempt to dispense bills is being made when the cassettes are not locked
92	Error in last dispense	195	Receipt printer out of paper
93	Error in double detect	196	Card reader error
94	Cash Dispenser purge failed upon power-up		

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197	Dispenser has detected a blocked stacker during a dispense	383	Dispenser - All cassettes low
198	Dispenser did not detect note going in stacker	384	Dispenser - All Cassettes Empty
199	Cash dispenser width errors	385	Dispenser - Dev Found No Reject No Hoppers
200	Dispenser fed extra note into its stacker	386	Dispenser - Dev and Reject Found No Hoppers
201	Dispenser detected more than 6 errors in dispense	387	Dispenser Offline - Err Validating Config
202	Dispenser is busy	388	Dispenser - NMD Requires Reject and 1 Cassette
203	SPED keypad is not replying to main board	389	NMD Detected Offline Err Check Op Status
204	Number of bills dispensed not equal to bills requested	390	Dispenser Offline - Storing Config Record
205	SPED keypad reported tamper condition	391	Dispenser Sensor Failure
206	SPED could not perform a successful command within SPED_MAX_ATTEMPTS tries	392	Error in Last Dispense
207	SPED not detected	393	Error in Double Detect
208	Dispenser did not reply after a dispense command	394	Cash Dispenser Purge Failed Upon Power Up
209	Check Number of notes delivered command failed	395	Multiple Cassettes of Same Type Installed
210	The Dispenser Type is unknown	396	Dispenser Offline Dev Found No Reject Bin
211	The reply from the dispenser was invalid	500	SPED - Read error
212	Wrong SPED for SuperScrip	501	SPED - Invalid return record
231	Card Reader Error (Smart Card)	502	SPED - Invalid reader type
232	Quad Port Module not Installed or not Communicating	503	SPED - Invalid command
233	Smart Card Reader not Installed or not Communicating	504	SPED - Invalid return ID
234	Incompatible SPED version	505	SPED - Device busy
235	MAP stack over	506	SPED - Invalid request
236	Last TCP Host	507	SPED - Sequence error
237	No TCP/IP device	508	SPED - LRC error
300	Successful command	509	SPED - No data
301	Low level	510	SPED - Invalid message ID
302	Empty cassette	511	SPED - Device data overflow
303	Lifts are down	512	SPED - Device idle
310	Feed cassette not present	513	SPED - Device offline
311	Configuration Record Size Invalid	514	SPED - Device bit stuck
312	No notes retracted	515	SPED - Device attention stuck
313	Cassette Hopper Map Invalid	516	SPED - Device no attention
314	Cannot Resolve Dispense Count	517	SPED - Device timeout
315	Reject cassette not properly installed	518	SPED - Command sequence error
316	Delivery failure	519	SPED - Invalid command data
317	Reject failure	520	SPED - Device reset
318	Too many notes requested	521	SPED - Clear Key
319	Jam in note transport	522	EJ Error
320	Reject cassette almost full	523	EJ - Data size error
321	Cassette data corrupted	524	EJ - Bad command
322	Main motor failure	525	EJ - Invalid ID
323	Dispense Count Check Error	526	EJ - Device busy
325	Note qualifier faulty	527	EJ - Invalid request
326	Cassette exit sensor failure	528	EJ - Sequence error
327	Shutter failure	529	EJ - Device offline
329	Notes in delivery throat	530	EJ - ETX Error
330	Communications time-out	531	EJ - SOH Error
332	Cassette may have been changed	532	EJ - STX Error
333	Reject cassette full	533	EJ - BCC Error
339	Error in throat	534	EJ - Device Reset
343	Sensor error or sensor covered	535	Card Reader - Data size error
348	NMD internal failure/Data corrupted	536	Card Reader - Device read error
349	Cassette lock faulty	537	Card Reader - Invalid record
350	Jam in Note stacker	538	Card Reader - Reader type error
351	Module need service	539	Card Reader - Invalid track
353	No message to resend	540	Card Reader - Invalid message
356	Error in note transport	541	Card Reader - Com error
357	Dispenser - Data size error	542	Card Reader - Device busy
358	Dispenser - Read error	543	Card Reader - Sequence error
359	Dispenser - Record error	544	Card Reader - Invalid request
360	Dispenser - Invalid return ID	545	Card Reader - LRC Error
361	Dispenser - Sequence error	546	Card Reader - No data
362	Dispenser - Device write error	547	Card Reader - Start sentinel not found
363	Dispenser - Device not found	548	Card Reader - End sentinel not found
364	Dispenser - Device offline	549	Card Reader - Parity error
365	Dispenser - BCC Error	550	Card Reader - Card not removed
366	Dispenser - Cassette disabled	551	Card Reader - Card removed too slow
367	Dispenser - Comms error	552	Card Reader - Device received invalid request
368	Dispenser - Cannot dispense request	553	Card Reader - Device offline
369	Dispenser - Device reset	554	Card Reader - Device reset
370	Dispenser - SDD EOT error	555	Card Reader - System timeout
371	Dispenser - SDD Comm error header-trailer	556	Triton ATM System Timeout
372	Dispenser - Item value error	557	System Device Reset
373	Dispenser - Machine not opened	558	System Sync Error
374	Dispenser - Rejected cheque	559	O/S - O/S Error
375	Dispenser - Invalid Request	560	Unknown Device Error
376	Dispenser - Multiple Errors	561	Terminal software error
377	Dispenser - Device Error	562	The SPED keypad cannot be found or is not online
378	Dispenser - Cassette Low	563	The hard disk space is low
379	Dispenser - Invalid Status	564	Cannot access the hard drive
380	Dispenser - Setup Incomplete	565	Door1 Open
381	Dispenser - Cassette map invalid	566	Door2 Open
382	Dispenser - All cassettes disabled	567	Security Module not Found

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568	Security Module Com Failed	595	SPED returned invalid amount of data
569	Security Module Attached Dev Com Failed	596	Invalid SPED type
570	Security Module Dev Port Setup	597	Invalid SPED COMMS protocol
571	Invalid Default Transaction	598	Invalid SPED class
572	SPED Key from Pad Cmd Aborted by User	599	SPED reported unrecognized command
573	SPED Key from Pad Cmd Verify Failed	600	SPED reported Block does not exist
574	SNA COMMS ERROR	601	SPED reported invalid encrypt
575	TIMEOUT WAITING TO SEND COMMAND TO DISPENSER	602	SPED reported unsupported clear option
576	TIMEOUT WAITING TO RECEIVE RESPONSE FROM DISPENSER	603	SPED reported tamper present
577	TTL CARD READER DISABLED	604	SPED reported invalid key index
578	TTL CARD READER CARD PRESENT TIMEOUT	605	SPED reported parent key not loaded
579	SPED ENABLE KEYPAD CMD FAILED	606	SPED reported wrong data length
580	SPED DISABLE KEYPAD CMD FAILED	607	SPED reported PIN retry too soon
581	SPED ENABLE KEY FRM PAD MODE FAILED	608	SPED self test CRC failed
582	SPED DISABLE KEY FRM PAD MODE FAILED	609	SPED self test Cryptographic error
583	SPED ENABLE PIN ENTRY MODE FAILED	610	SPED self test Battery low status
584	SPED DISABLE PIN ENTRY MODE FAILED	611	SOED self test serial number error
585	SPED ENABLE JETCO PIN ENTRY MODE FAILED	612	SPED tamper status cold
586	SPED DISABLE JETCO PIN ENTRY MODE FAILED	613	SPED tamper staus front
587	NMD 50 required Cassette in TOP hopper	614	SPED tamper status back
588	Printer presenter offline	615	SPED tamper staus grid
589	Printer presenter motor stalled	616	SPED tamper status voltage
590	Printer presenter exit jam	617	SPED tamper staus CRC
591	Printer presenter paper not detected	618	SPED serial number changed
592	SPED reported Command failed	619	NMD 100 Shutter FAILED after reset
593	SPED in use	620	NMD100 Shutter OK after reset
594	SPED reported COMM error		