

# Resource Result U.S.A & Nigeria

Outsource Ethics Hotline & Whistle Blower Management (A Strategic Approach to Code of Conduct Management)

## **RRL Sustainable Risk Management Proposal**

Experience a global GRC firm with a value-added local impact.

Lagos, Abuja, Portharcourt, UK, U.S.A, U.A.E & Canada Call: 07038662078, 08093960668 / +8325733985 U.S.A.

Visit us @ <u>www.resourceresult.com</u> E-mail: info@resourceresult.com

#### A.1 FIRM OVERVIEW

Resource Result Limited is a registered consultancy / training firm with foot prints in 4 continents around the globe, situated in Lagos, Abuja & Port Harcourt, Nigeria. The firm was established in Aug. 2010, with its main activity being provision of Training and Business Consultancy services world-wide.

## A.1.1 Firm's PARTNERS

The firm governance board consists of five partners, namely:

- 1. Mr. Ade Ademokunla Mag. Partner Nig.
- 2. Mr. Ifeanyi Okunube Mag. Partner U.S.A
- 3. Dr. Moranti Falade Mag. Partner U.K
- 4. Dr. Wendy Atunramu Partner Canada
- 5. Mrs. Rekia Abdullahi Mag. Partner U.A.E

## A.1.2 Firm's legal registration

Certificate of Registration number:

RC: 907336

Tax Identification number:

(TIN): 14380961 - 0001

#### A.1.3 Firm's contacts

Physical Address: Plot 1, Ashabi Cole Str LagosPostal Address: P.O. Box 11150, Ikeja Lagos

Cell: +2348093960668 & +8325733985 (USA)

Email: info@resourceresult.com

Website: www.resourceresult.com

## A.1.4 Outsource Hotline Objectives:

• Proactive fraud prevention and detection.

- Code of conduct effective reporting
- Staff confidence in outsource hotline
- Cost / benefit comparative advantage
- World-class best-practices reporting

#### **A1.4 Hotline Reporting Strategies:**

Resource Result code of conduct hotline management would combine a hybrid strategy of 24/7 Phone-in hotline, dedicated E-mail and Ethics Mail box. We would conduct annual hotline awareness training at all business locations. RRL has the capability and capacity to conduct objective, independent, and professional investigation of all unethical malpractices arising from whistle-blowers.

## A.1.5 Leading Managing Partner Profile

Adewale Abdulfatah Ademokunla is a qualified professional in the field of risk management, IT controls and Finance. He is a Certified Risk Management Assurance Expert (CRMA), recognized by the Certified Fraud Examiners (CFE) U.S.A and Certified Internal Auditors (CIA) U.S.A. He is also a Master of Business Administration (MBA) degree holder, awarded by the LFGSM Chicago U.S.A.

He spent over 10 years of his career as a GRC consultant in the U.S.A, U.K, Asia, and Africa before establishing a consultancy firm. During his career as a GRC professional he was able to hold the top position in the Audit / Finance department as an Assistant Director in U.S.A.

#### A.3 RRL CORE COMPETENCIES

Generally, the core activity of the firm is consultancy services. Specifically, the following services are provided by the firm:

- 1. Whistle blower / Hot line management
- 2. Providing Risk Management Trainings
- 3. ERP's implementation assurance testing
- 4. Fraud investigation & control gaps design
- Operational, Fraud / Financial risk assessments & control gaps remediation
- 6. Workforce right-size risk management
- 7. Strategic shift /change risk management
- 8. Co & Outsource Internal Audit services
- 9. ERM Implementation & GRC management
- Advisory services on business process optimization and improvement s.

#### **A.4 Resource Result Accreditation**

Resource Result has over a decade of global practical experience in providing consultancy and trainings on risk management. The firm is accredited by CMD (Centre for management & Development) & ITF (Industrial Training Fund) in (Nigeria) and IIA & ACFE (USA) preparing candidates to sit for the CFE & CIA global certifications exams. The firm is an accredited Lagos State trainer by ESTAB.

## Why Outsource Ethics Hotline with RRL?

Resource Result is backed with experts, who have designed, developed and managed whistle blower / ethics hotline globally. We would conduct a value-added analysis of your current hotline, in order to prove your cost / benefit comparative gap analysis for free.

#### A.5 Our Experience

Resource Result Limited has conducted Consultancy services with these organizations:

- NNPC (Nigerian National Petroleum Corporation)
- NSE (Nigerian Stock Exchange)
- FBN (First Bank of Nigeria Internal Audit)
- NDIC (Nigerian Deposit Insurance Corp.)
- PanAfrican Capital Limited
- Globacom Nigeria. (Glo Telecom)
- MTN Nigeria
- Sterling Bank (Internal Audit)
- Dangote Group
- Lafarge Cement
- Cornerstone Insurance Plc
- Saham Unitrust Insurance Plc
- Oak Pension Limited
- Kabelmetal Nigeria Plc
- Flourmills Nigeria Plc
- Security Exchange Commission (SEC)
- FGN (Auditor General office of Nigeria)
- Lagos State Government (Accredited Trainer)
- Oyo State Government

## A.6 Our Associates & Faculty Members

- Ade Ademokunla, MBA, CFE, CIA, CSOE, CRMA (USA)
- Phil Bertram, CPA, CIA, CFE, CRMA (USA)
- Olusola Agbi, CCNA, CISSP, PMP, CISA, (Canada)
- Dr. Moranti Falade, MBA, ACA, ACMA, PHD (London)
- Dipo Bello, MBA, CPA, FCA (USA)
- Babatunde Adenola, FCA, CPA, ACMA (USA)
- Dr. Yewande Aturamu, PHD, (Canada)
- Olatunde Oladele, MBA, FCA, IFRS (Nigeria)
- Oluwafemi Shekoni, MBA, CITN, FCA

(Nigeria)

- Adamu Yusuf, MBF, ACA, AMNIM, ACSI (London)
- ➤ Ifeanyi Okunube, Bsc, CFE, CSOE (USA)
- Aminu Musa, Bsc, ACA, ACTI (Nigeria)
- Blackson O Bayewumi, Bsc, Msc, MNIM, MNES (Nigeria)

## PART B: Outsourced Code of Conduct / Hotline Value-Added Advantages

- Improve transparent and accountable of unethical behaviors at work place
- Reinforces confidence for Internal and external stakeholders whistle blowers
- Guarantees trust for staff whistle blowers, as a result of immunity for informants
- Outsource third party provider ensure objective and independent reporting
- Outsource third party provider guarantees absolute information confidentiality
- Outsource third party value-added and mid-size firm (RRL) comparative cost advantage
- Resource Result Ltd. (RRL) would leverage its global best-practices experience in whistle blower management
- Resource result has world-class infrastructure for whistle blower implementation

#### PART C:

#### Our Promise. What we would deliver.

- Design and develop comprehensive risk assessment of your organization
- Identify high risk areas for unethical / fraud practices
- Document and prioritize potential risks in order to align focus as appropriate
- Conduct new hotline awareness training on recurrent basis
- Provide dedicated phone lines that is operational 24/7
- Provide dedicated professional qualify staff with whistle blower management experience
- Provide dedicated e-mail address for e-reporting and documentation
- Provide mail locked boxes at organization strategic locations
- Document and develop monthly / emergency reporting as appropriate
- Conduct investigation after fraud / unethical practices reporting as required by management

## PART D:

#### **Whistle Blower Delivery Strategies**

- Update company policy on whistle blower / hotline management and reporting
- Staff / all other stake holders whistle blower awareness training
- New whistle blower infrastructure campaign to show management commitment
- Whistle blower current state gap survey and analysis per "As is" to "Should be"
- Whistle blower current cost-benefit comparative analysis per "Current cost" to "Potential Savings"

#### **PART E:**

#### **CONSULTANCY FEE, PACKAGE & PAYMENT TERMS**

## **E.1:** Consultancy Fee is Flexible & Negotiable

Our fee is flexible depending on consultancy scope, package and Resource Result Ltd. Responsibilities.

As a mid-size consultancy firm, we are budget friendly.

#### **E.2:** PAYMENT METHODOLOGIES

Payment can be made through the following methods:

- Cheque Addressed to "(RESOURCE RESULT LIMITED)"
- Direct Bank Transfer Deposit A/C number 0123150306 GT Bank.

## PART F: Next Level

- 1) Meeting of minds to be schedule
- 2) Value-Added deliveries Demo
- 3) Proposal acceptance letter
- 4) Letter of engagement
- 5) Pro-Bono trial run for 1 month. What have you to lose?

Use risk management

Use risk
management
information to
make optimal
business decisions

