

CLIFF HOUSE SAFETY NAVIGATION

SANITATION

Our restaurant and public spaces are thoroughly sanitized by using UV light technology which kills bacteria and virus. Our guestrooms offer air purifiers to improve the quality of the air through the use of HEPA and carbon filters. Of course, the outdoor, fresh salty air easily available from most vantage points provides solstice for air quality. Sanitation stations, door sensors, and foot pedals are located throughout the resort to optimize hygiene practices and touchless technology. Needless to say, sanitation is paramount to maintaining the resort and has been elevated and heightened in all areas with new technology and additional staff to ensure safety throughout.

CLIFF HOUSE STAFF

Our goal is to have all staff members vaccinated and until so, they are monitored for temperature checks with infrared technology prior to each shift. All staff members have been trained on enhanced hygiene and safety protocols.

HOUSEKEEPING

Upon arrival, all accommodations will be “Certified Sanitized” (deep cleaned) using certified products for cleaning. In addition, air purifiers with HEPA filters have been installed in all guestrooms to improve air quality and ensure sanitation at all times. All air conditioning filters have been upgraded to high Merv ratings to ensure further safety. Hand sanitizer will be available in all guestrooms and at Maine Stations. High-touch items such as compendiums and in-room dining menus have been converted to online formats. All laundry is washed at high temperatures following CDC guidance with CDC approved products.

TOUCHLESS TECHNOLOGY

Your mobile phone number will serve as a conduit for communication to cater to your personalized needs. Text messaging will guide you throughout your journey. Dining reservations, in-room deliveries, refreshed linens and towels, rubbish removal, and all general requests will be communicated in text method.

RESORT DINING

Cliff House staff members in our dining venues are ServSafe Sanitation certified. Please check our website for hours of operations for Tiller Restaurant and Nubb's Lobster Shack. Reservations are requested in Tiller. In-Room Delivery and Tiller Takeaway will serve as an additional dining options. Enjoy a cup of morning coffee from Bald Head Coffee Co to start your day.

SPA, RECREATION, + POOLS

The Spa at Cliff House is open, offering the full menu of services, fitness center, and wellness classes. Services will require reservations to ensure limited group sizes in the retreats and sanctuary's. A new outdoor spa terrace and relaxation lounge has been added. Please contact the Spa for booking as far in advance to your stay as possible. One can enjoy our 2 miles of walking and many acres of the great outdoors. The Indoor, Family and Resort Pools are open along with our beautiful hot tubs. Our iconic firepit on the Overlook Terrace is open and available for s'more roasting.