

# **Mike Shorkend – Curriculum Vitae**

[mike@shorkend.com](mailto:mike@shorkend.com)

[www.shorkend.com](http://www.shorkend.com)

Tel: +972 52 4208743

Fax: +972 3 9772196

## ***Summary***

**Over 25 years experience with mainframe operating systems and infrastructure.**

### **Skills include**

- **Administration of MVS-OS/390-z/OS, CICS , IMS**
- **Software development in Assembler and C for mainframe platforms**
- **Technical support**
- **Marketing/Sales support**
- **Training**
- **Capacity Planning**
- **Technical management**

## ***Education and Training***

### **Academic Education**

1991 MSM(Master of Science in Management), Boston University/Ben Gurion University

1987 B.Sc. in Computer Sciences, Hebrew University, Jerusalem

### **Professional Training**

2013 SHARE

2012 SHARE

2011 SHARE

2010 SHARE

2009 Red Hat Linux

2009 Project Management

2008 SHARE

2007 SHARE

2004 Websphere for z/OS 5.0(IBM)

2003 J2EE Web App Development with WebLogic (John-Bryce)

2003 z/OS 1.3 and 1.4 update(IBM)

2000 Websphere Application Server Implementation(IBM)

2000 Unix System Services Implementation(IBM)

1999 Java (Interbit)

1999 TCP/IP implementation for OS/390 (IBM)

1999 MQ Series (Candle Corp.)

1997 TCP/IP (Logtel)

1992 SNA(Logtel)

1987-1989

Various courses in MVS system programming at IBM

1987

Malam systems: MVS system programming course. The training included 3 months of theory (approx. 400 hours) and 8 months of practical training

## ***Work Experience***

### 2005 –present – Independent Consultant

2011-present Isracard Credit Cards

Manager, Central Infrastructure

In this role, the management of two teams within the Infrastructure Department: System Mainframe and Linux and Storage

- Responsibilities include:
  - z/OS, zVM, Linux
  - All zEnterprise hardware (z114, z196, z10)
  - All the Enterprise storage: DS8700, XIV, Netapp, SAN network
  - Budgets, work plans, Capacity Planning, Vendor relations
  - Isracard Infrastructure Department deputy manager

2007-2011 Isracard Credit Cards

Manager, System Mainframe

- Responsibilities include:
  - Administration of a z/OS sysplex
  - Administration of z/VM + z/Linux
  - Storage
  - Communications

2005-2007

Consulting

- z/OS system programming
  - z9 Configuration and Implementation
  - WLM implementation
  - Sysplex planning and implementation
  - z/OS and z/OS.e installation and migration
- z/OS capacity planning
- z/OS training
  - JCL, TSO, ISPF, SMP/E
  - IMS/TM, IMS/DM
- Software development
  - TCPIP sockets, HLASM, IMS/OTMA
- Customers
  - EL AL Israel Airlines
  - BMC software
  - Israel Discount Bank
  - Isracard Credit Cards
  - Attunity
  - Blue Education
  - Jacada
  - Leumicard
  - Amman Systems

## 2003-2005 – Jacada LTD: Software Engineer

### *Mainframe activities*

- Installation and Customization of z/OS
- Installation of Linux under z/VM
- Installation and Customization of Websphere 5.0 for z/OS
- Development of J2EE connectors for CICS and IMS in Assembler and C.

## 1990-2003 SCP Systems: Mainframe system consultant

### **Major system projects**

- Tuning
- Capacity Planning
- Coding Installation exits
- Migration
- Planning, building and testing back-up and contingency programs
- Software product installation and customization
- Problem determination and solution
- Assisting and training of system programmers, operators, application programmers and end-users
- Writing procedures for business contingency, operations, application programmers and end-users
- Information Security
- Software selection and trial

### **Software Development**

- Assembler software for MVS, OS/390 and z/OS for the following Environments: BATCH, TSO, ISPF, IMS/TM, IMS/DM, CICS, APPC, TCP/IP, J2EE connectors, SAF
- REXX for ISPF and TSO
- Setting up software coding environments
- Documentation
- Technical support
- On-site support
- QA
- Planning
- Security

### **Technical Support**

- Support for Candle products
- Support for middleware products

### **Training**

Instruction of MVS, z/OS and IMS courses

### **Marketing**

Pre-sale support for software products: presentations, demo's, proof of concepts and software installation and customization

## Malam Systems – System Programmer 1987-1989

- JES2 and MVS system programming
- Performance tuning
- 3<sup>rd</sup> party software support

- *Skills*

**Environments:** MVS, OS/390,z/OS, Unix System Services(OMVS),JES2, TSO/ISPF, IMS/TM, CICS, Windows 9x/NT/2000/XP, UNIX, Linux, Websphere, Java , Sysplex

**Software Tools(z/OS):** ISPF, JCL, Omegamon, RACF, SMPE, HCD,IOA etc.

**Software Tools (Windows):** Microsoft Office, Service desk products

**Languages:** English and Hebrew – mother tongue level, French - basic

***Recent Presentations***

***Share 2013: An implementation of Linux on z at Isracard***

***Share 2013: BCP user experience at Isracard***

***General***

Born in 1961. Emigrated to Israel from the UK in 1970. Dual Israeli/British nationality. 3 years mandatory military service(1980-1983) as a combat medic.