

O'Connor Tract Co-Operative Water Co.
Serving Portions of Menlo Park and East Palo Alto
P.O. Box 1375
Palo Alto, California 94302-1375
Telephone (650) 321-2723
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www.oconnorwater.org

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O'Connor Water Company Water Conservation Regulations

- Hoses must be equipped with a shut-off valve for washing vehicles, sidewalks, walkways, or buildings.
- Broken or defective plumbing and irrigation systems must be repaired or replaced within a reasonable period.
- Recreational water features shall be covered when not in use.
- Ornamental fountains shall use only re-circulated or recycled water.
- Single-pass cooling systems on new construction shall not be allowed.
- Potable water shall not be applied in any manner to any driveway, sidewalk, or other hard surface except when necessary to address immediate health or safety concerns.
- Potable water shall not be used to water outdoor landscapes in a manner that causes runoff onto non-irrigated areas, walkways, roadways, parking lots, or other hard surfaces.
- Potable water cannot be applied to outdoor landscapes during and up to 48 hours after measurable rainfall.
- Potable water shall not be used to irrigate ornamental turf on public street medians.

If O'Connor Water receives a report of water waste at your property, you will be contacted to correct the problem. Repeated violations will result in customer's water service to be discontinued.

Rebates & Incentives

Rebates will be credited to water account upon presentation of receipt via mail or email.

1. \$100 rebate for replacing a 3.5 gallon per flush (GPF) toilet with a higher-efficiency one (1.28 GPF or less); \$50 rebate for replacing a 1.6 GPF toilet with a 1.2 GPF one.
2. \$8 rebate for replacing shower heads with higher-efficiency ones
3. \$5 rebate for hose shut-off nozzles.

Irrigation includes manual or automatic sprinklers, drip irrigation, soaker hoses or any running hose on the ground. Hand watering is allowed at other times as long as there is no runoff. Hand watering must be done by a person using a hose with a shut-off nozzle.

To report water waste, call or email 650-321-2723 oconnorwater@gmail.com. For more information on how to save water visit our website at www.oconnorwater.org/conservation.

Please note that the two days per week irrigation schedule and watering between certain hours of the day are no longer in effect.