



Because no two families are the same...

Parent Solutions

www.PS-CA.com

March 23, 2020

Re: Covid-19 – Parent Solutions’ Response

Dear Clients, Attorneys, and Collaborating Referral Sources,

Parent Solutions truly hopes you and your families are healthy and honoring the Shelter-in-place order. It is important for all of us to remain focused on getting through this time together. As clinicians our concerns about mental health and related services such as parenting are priority for us. We understand the court has stated to follow all court orders during the shelter-in-place orders, which was also recommended by the AFCC website. With that being said, Parent Solutions will remain open and provide services via phone and teleconference. We estimate our services being provided via teleconferencing for approximately 6-8 weeks. We want to ensure we are part of the solution to slow the spread of the COVID-19 virus and want everyone to be safe while having access to services.

Sessions will run as normal and on the same frequency. Please also be aware that we too are home with our families and are taking every measure to ensure confidentiality and privacy. We hope you will take the measures set forth in the consent form during the intake process. Our schedule may have to shift due to the sudden changes, but we will do our best to accommodate all schedules.

Each client will be assessed on their ability to participate in services via teleconference. Sessions via teleconferencing may be challenging for children under 7. However, if there is a child under the age of 7 years old, there will be attempts to maintain engagement. At minimum, our clinicians will work with the parents of the children, at least see the child via teleconference, and check in with them.

We will be using Zoom.com and Doxy.Me. They are HIPPA compliant platforms that allows the clinician and clients have sessions via face to face teleconference whether in a class or individually. The clinicians will send a link to copy into a browser on a phone or a computer. Most clients are familiar with these platforms and so are children.



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The services we will continue to provide are:

Individual therapy

Individual Co Parenting / Parallel Parenting

Individual Parent Education

Teleconferenced classes

Co parent therapy

Family therapy (to be assessed on situation and progress)

Parenting Without Violence

Reunification therapy (based on assessment)

Anger Management

16-week parenting without violence (class and individual)

Please let us know if there are any questions regarding the continuation of services.

Thank you kindly,

A handwritten signature in black ink, appearing to read "Felicia Eliazar".

Felicia Eliazar, LCSW, Director