

Super Mike's Computer Service

Services and Rates — updated February 2016

Onsite Service – Onsite service is provided to customers in the south Denver area.

*There is a 1 hour minimum charge for onsite services.

Primary Service Area – We provide onsite service up to 20 miles from our location. The fee for an onsite service call is \$75. This fee covers the 1st hour of onsite support. Additional service time is billed at a discounted rate of \$50/hr.

If you are more than 20 miles from our location we would be happy to provide phone/remote support to resolve your computer problems.

Remote/Phone Support – We provide remote/phone support to anyone with a computer problem (internet connection required). This can be a great way to solve a small computer issue. This support is \$25 for each 30 minutes.

Flat rate services

New computer setup – Assist customer in selecting a new computer to purchase based on user needs. After you have purchased your computer we assist with setup and configuration. Moving files from old computer to new computer as well as program installations. The fee for this service is \$119 and includes 1.5hr of onsite setup.

Full Computer Rebuild – Reinstall of Windows OS/drivers, user programs, hardware setup, and assist with user data. We are basically reloading everything. This is the most expensive repair you can make on a computer and is intended as a long-term solution. Some parts may be required along with the service fees. This process takes between 4-6 hours but we cap the service fees at \$225. If your computer is 4+ years old your money might be better spent on something new.

www.supermikes.com