

# Boarding at the Family Pet Clinic

We are only able to offer boarding services at our Southampton Location!

534 Second Street Pike  
Southampton PA 18966

Phone (215)-357-2885

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Email [FPCvet@gmail.com](mailto:FPCvet@gmail.com)

Our goal is to make your pet's vacation fun and comfortable, so they will want to come back. We are a small but friendly boarding facility. We board for our clients only. All dogs must be up to date on yearly exams, Distemper, Rabies, and Bordetella vaccines, also heartworm tests, and fecal flotations. All cats must be up to date on yearly exams, Rabies, Distemper vaccines and fecal flotations. Everything needs to be up to date **PRIOR** to dropping off for boarding.

## Drop-off and Pick-up times

**Monday thru Thursday: 8:30am- 7:30pm**  
**Saturday: 8:30am to 11:30am. Or 4pm**

**Friday: 8:30am- 5:30pm**  
**Sunday: 9am or 4pm**

We charge by the day. On weekdays, if you drop off after or pick up before 4pm, you will not be charged for that day. On Saturday and Sunday, if you pick up at 9am you will not be charged for the day, but if you pick up at 4 pm you will be charged for the day. **If you drop off or pick up on a Sunday or a Holiday, you will be charged an additional \$11.50.** (This is a bonus for the staff that work the Sundays and holidays).

For weekend drop offs or pick ups please go to our back gate labeled "Weekend boarder pickup" and ring the doorbell. Please be prepared with an emergency phone number, your pet's food, medications, and instructions when dropping off. We encourage you to bring any food or chew toys or treats. Please label everything so they don't get lost. Anything you really don't want to lose, please leave at home. All of our runs and cages are completely emptied and scrubbed daily, all the towels and blankets are washed, making it easy for things to get bleached or lost. We provide litter pans, litter, bowls, blankets, and comforters here.

All boarders are exercised 4 times daily and fed at 8am and 4pm. We encourage all owners to bring your pet's regular food because switching your pet's diet can cause stomach upset and diarrhea. If you forget to bring it, we can always provide in house food (\$1.30/day). We have a refrigerator if your pet is on canned or home-cooked meals.

Our fees go from day to day and are determined by the weight of your pet and the time you drop them off and pick them up. If you have multiple pets, they may board together or in separate cages/runs. If your pet is on 2 or more medications, you will be charged an additional \$2.40/day. If your pet is diabetic, there is an additional \$3.40/day fee for giving twice-daily insulin. Please make sure you bring your own insulin and syringes. If your puppy is under 6-months old you will be charged an additional \$2.40/day for extra care. If you request an exam by a doctor, you will be charged accordingly for what is done. If your pet has any problems while boarding, they will be examined and treated as needed.

Services you may request: Bath/ Ear Cleaning/ Nail Clip/ Teeth Brushing/Technician or Doctor Appointments

Note: If your pet stays 10 days or more, they get a courtesy bath, nail clip, and ear cleaning

If you request teeth brushing you can bring your own toothbrush and toothpaste or purchase it here. Please remember we are not groomers but we always do our best. If you have a difficult pet, a doctor may need to do the nail clip and there may be an additional fee. All pets go home with a boarding report card. This will let you know how your pet did during their stay. The report includes notes from our kennel attendants and doctors (if you requested an exam).

Tours of our dog and cat kennels are offered during our normal business hours. Please schedule boarding as early as possible. We fill up quickly, especially during the summer and holidays. We sometimes have cancellations you can always put your name on our waiting list. If you have to cancel your reservations, please cancel in a timely fashion. If you do **not** cancel **prior to 48 hours** of drop off you will be charged a **cancellation fee**.

We love our boarders and they have a good time with us. Some regulars even seem to know each other! If you have any suggestions please let us know so we can help make you and your pet feel more comfortable while boarding.

Sincerely,

Kennel Supervisor: Maureen

Kennel Attendants: Chris, Tracey, Julie, Kaitlyn & Cristina