

Reopening of cafes, restaurants and other food and drink facilities

Problem Statement

As a business tries to reopen, the responsibility for providing a safe environment for workers and customers falls on the business.

Capturing Staff Corona virus (COVID-19) Health Questionnaire before every shift for your staff in a safe manner without using a pen to record such information, therefore reducing the risk of spreading the virus amongst staff.

Capture the date and time at which the person attended the venue, and the table number/dining room in which they were seated in a safe manner without having to share pens that could spread the virus and potentially shutdown the business.

If using QR Code - compatibility with phone issues, customers' responsibility to scan and complete information.

Positioning

Skyconnects/doForms has developed several solutions that can be deployed in 24 hours or less. They are affordable, customisable and solve many of the problems facing companies today during the pandemic and well after it

1. Daily Staff Health Questionnaire
2. Customer details to help with contact tracing

These 2 solutions are being implemented by businesses to address employee safety, customer satisfaction and current operating conditions many of which may become a permanent part of how we do business in the future.

Completed forms are emailed back for easy retrieval by mobile number or date, no lost paperwork.

Questions to Ask

- How are you screening your employees today?
Taking their details via pen and paper that might get lost or misplaced.
- How are you capturing your customers first name, phone number, table number and dining area?
Taking their details via pen and paper that might get lost or misplaced.
- How much does it cost to set up the system?
During these difficult times, we will set the system up for FREE.
- How much does it cost per month per user?
Only \$49.95.
- How many users would I need?
Typically one user to run the application on either an iPad or mobile phone to capture the information.

Pain Points - help reduce your risk of heavy fines

- Customers having to use a pen and paper that is potentially touched by 20 people per sitting. Staff having to use a pen and paper that could be touched by all staff within the business.
- The business manager/owner collecting paper from customers and staff that could potentially pass on the virus to employees and shutting down your business.
- Potentially misplacing or losing the completed paperwork, if there is an outbreak, not being able to pass on the information to the relevant government bodies and risk a fine.

Employee Screening

Provide every worker with the ability to fill out a daily screening form that determines based on the answers if that employee should come to work.

- Low cost and can be performed at a safe distance.
- Keeps sick employees from even showing up on site.

Visit Registration

A simple registration form is provided for staff to record your customers details as stipulated by the Department of Health, with prompts for your staff to view regulation requirements for your business.

- Low cost and can be performed at a safe distance.
- Maintain customer records and remind staff of the requirements to help avoid receiving fines.

Help limit the spread of Coronavirus.

The image displays four screenshots of the SkyConnects app interface, illustrating the COVID-19 management tools. The first screenshot shows the 'COVID-19' dashboard with options for 'Staff Health Questionnaire' and 'Customer Details'. The second screenshot shows the 'Customer Details' form, which includes fields for 'First Name', 'Mobile Number', 'Entry Time', 'Table Number', and 'Seating Area', along with a signature field. The third screenshot shows the 'Visitor and Patron Contacts Log' table, which tracks 'First Name', 'Telephone Number', 'Arrival Time', 'Table Number', and 'Dining Room'. The fourth screenshot shows the 'Staff Coronavirus (COVID-19) Health Questionnaire', which includes a 'Date of work' field and a series of yes/no questions about symptoms like cough, sore throat, and loss of smell.