

Terms and conditions

Limitation of liability:

We cannot be held responsible for temporary interruptions of electricity, telephone, water or cable service, internet, noise or any other unforeseen situation outside our control. In addition, we are not responsible for any of the services offered by Le Maitre Golf Course such as the pool, hot tub, tennis courts and playhouse.

You also agree to release Guy Menard and Karen Ogle of any responsibility from any claims made as a result of personal injury, sickness or death, loss or damage, however caused, to person or property or family or guests during and after the time of occupancy.

Please carefully review these Terms and Conditions as you will be asked to sign and return a copy with your deposit.

Check-in / Check-out:

- Arrival: 16 h 00
- Departure: 11 h 00

Housekeeping:

Our property will be completely cleaned with fresh linens upon your arrival. We expect our guests to properly maintain the property during their stay. Upon departure, we ask our guests to leave the house in an orderly condition:

- Dishes washed and put back in cabinets
- Counter top and dining table cleaned
- Garbage and recycling put in the containers at the road
- Floors to be swept

Extra housekeeping charges may apply if a unit is left in an excessively messy state and will be taken off the security deposit. We can arrange for a daily or mid-week clean for any stay, subject to availabilities at an additional cost.

Please note that it is very important that the check-out time of 11h00. The cleaning company may charge a penalty of \$20.00 per 15 minutes if they are unable to clean the property after 11h00 due to late checkout. Any late charges by the cleaning company will be deducted from the security deposit.

Number of persons using the accommodation:

The maximum number of occupants is 10. When making your reservation you must let us know the exact number of people staying in the unit and notify us of any changes. We reserve the right to refuse or discontinue service to a customer who does not comply with this policy without monetary compensation.

Security Deposit

The customer is responsible during his stay for all losses, damages, accident and negligence that are caused by him or members of his group and his guests during the rental period.

A security deposit ranging from \$ 500 to \$ 1000 is payable two weeks before arrival and will be retained to cover all or part of the expenses related to these incidents. An inspection at the end of the rental will be made by the owner or his representative and the security deposit will be returned to the customer when no damages or unclean conditions have been found. If there are no damages or unclean conditions, the deposit will be returned to the tenant no later than one week after the departure date. If there are damages or unclean conditions, the security deposit (if any remains) will be returned to the tenant after work and / or cleaning have been completed. Only the judgment of the inspector is considered and accepted by the parties.

We strongly encourage you to check the property on arrival and communicate existing damage if any. This will avoid possible misunderstandings!

Parking

Cars must be parked in the entrance of each unit. There is room for three cars parked in front of the property. It is strictly forbidden to park on the lawn and in the street. Additional parking is available at the Club House and the back of the tennis court which is located in front of our property. In addition, only a car or motorcycle are permitted; snowmobiles, tent trailer, boat trailers, boats, machinery or equipment of any kind cannot be stored in parking lots.

Pets:

Unfortunately no pets are permitted in the property. There is a possible penalty of at least \$100 for cleaning fees resulting from having a pet in the property. In addition, any damages caused by pets are the responsibility of the renter and the security deposit will be used to pay for possible damages.

Non-Smoking:

Our property is entirely non-smoking. There is a possible penalty of at least 100 \$ for cleaning fees resulting in smoking in the property. Smoking outside is permitted, however we ask your collaboration to control where you dispose your butts.

Noise Policy

Please respect the tranquility of your surroundings. In order to preserve the peace and serenity of this area, we ask your thoughtful consideration, specifically between the hours of 10:00 p.m. and 10:00 a.m. This is particularly important when you are entertaining outdoors as our neighbours are close by and sound travels easily. "Partying" and loud noises are not tolerated. If we receive noise complaints against you, you may be evicted and you may also lose your security deposit.

Outdoors Fires:

The municipality of Mont-Tremblant prohibits open fires. However, you can use the common outdoor fireplace located near the La Diable river next to the beach. Make sure you use the space provided for this purpose and keep fires small.

Fireworks:

The fireworks cause forest fires, IT IS STRICTLY FORBIDDEN to ignite fireworks on our property or any of the grounds of Le Maitre Golf Course. Any customer violating this rule will be evicted without compensation.

Kayak

Our kayak is located close to the La Diable river next to the beach. You can use it but you are responsible for locking it after use and you are responsible for any damages.

Visit of non-desired forest animals in our property.

Our residence is likely to be visited by forest animals nearby such as deer. Many people do not realize the importance of being vigilant. We cannot be held responsible for the visit or harm caused by these unwanted visitors. Some basic tips:

- Do not leave food outside.
- Garbage bags in sealed containers.
- Close doors behind you as squirrels or mice are always looking for shelter and food.
- Never go hiking alone.

Payment Policy

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We accept and prefer credit card payment via PayPal. Fee of 3% will be added to payment when using PayPal. Payment by direct deposit and bank transfer are accepted.

Deposit Policy

To confirm your reservation we require a non- refundable 50% deposit at time of booking. The balance is payable 14 days before your arrival date.

Rates / Fees

All rates are in Canadian dollars and vary depending on length of stay as indicated on the fee schedule of the property. The rate is valid up to a maximum number of people by occupation. An additional \$ 25.00 per person per night will be applicable to the total price if the number of occupants exceeds the maximum number allowed and will be subject to approval before booking.

Price and exchange rates are subject to change without notice. Taxes are 5% (Goods and Services Tax - GST) and 9.975 % (Quebec Sales Tax - QST).

Cancellation Policy

For a reservation canceled more than 14 days before arrival, the booking deposit is nonrefundable but transferable to another booking with us. For cancellations made 14 days or less before arrival, the total amount is not refundable or transferable but the security deposit will be returned. Please note that any reservation that is deferred is subject to availability and prices in effect.

Policy on Minimum rental age

The minimum age to book is 25 years (unless accompanied by a parent). A higher security deposit may be required at time of booking.

I, _____, have read and accepted the Terms and Conditions outlined above.

Signature : _____

Date : _____