

23901 W Industrial Drive N

Plainfield, IL 60585

Business Line: 815-782-4444

Website: www.poundtown.dog

HOLIDAY RATES:

ADDITIONAL \$10 PER NIGHT / PER ANIMAL

CHECK IN TIME: MONDAY - FRIDAY 6:30 AM - 5:30 PM

SATURDAY & SUNDAY 8:30 AM - 11:30 PM & 4:30-6:30

CHECK OUT TIME: MONDAY – SUNDAY IS BY 10:00 AM

(LATE CHECKOUT CHARGED AN ADDITIONAL \$25, Check Out after 4:00pm is charged \$35)

1/2 Deposit are **REQUIRED** at time of booking OR YOUR RESERVATION IS not GARANTEED!

Deposits are NON-REFUNDABLE!

DOES YOUR PET NEED MEDICATION?

MEDICATIONS – NO PROBLEM, HOWEVER MEDICATION MUST BE CLEARLY LABELED WITH INSTRUCTIONS IN A ZIP LOCK BAGGY. Each medication should be placed in its OWN zip lock bag with written instructions.

If your dog requires injectable medication OR is special needs, (ie: requires diapers, wheel chairs etc.) there will be an extra charge of \$15 per day.

BOARDING CLIENTS

GUIDE TO YOUR PETS STAYCATION

Dog Daycare Clients will have use of play areas throughout their staycation. If not a current Daycare client, and you would like your dog to be included in daycare your dog will need to have an assessment the week prior to their staycation by attending our Daycare program to see if they are a candidate for our group play sessions. If they do not pass their assessment and need to be separated from group play your dog will get potty breaks and short exercise time either outside or in our inside play areas as often as possible. We can't guarantee the amount of time, this is totally dependent on the workday, how many clients we have and how many dogs needing to be kept separate. ALL dogs will get time out of their kennels for exercise inside and outside regardless of their ability to participate in group play, however dogs that "play well with others" will get the most time in play areas.

An appointment is needed to arrange an assessment, so please call in advance! Half Day assessments (4 hours) is \$25.

EVERY KENNEL has a 30"W 15"H 12"D Storage Cabinet Your pets belongings will need to fit in that space.

We ask that all personal items such as beds, blankets, and bowls are kept at home. Pound Town, Inc. Boarding & Daycare will provide beds (house kennels), cots (townhouse & apartment kennels) and blankets to all guest. We are **REQUIRED** for sanitary purposes to use stainless steel bowls for feeding therefore ask that you keep yours at home. WE CAN'T STORE THESE PERSONAL ITEMS!

DO NOT BRING A FULL BAG OF FOOD or STORAGE

CONTAINER. We do not have the ability to store this and food laying around in bags is a safety issue with 30+ dogs in house. Food MUST be placed in baggies and marked am/pm and the amount to feed. ALL BELONGINGS NEED TO FIT IN THEIR CABINET.

24/7 camera access in available if staying in a **HOUSE SUITE.** To access camera there is an additional charge of \$10 per day. Please let us know at time of booking so we can instruct you on which app to download on your smart phone. **WE DO NOT OFFER TECH SUPPORT**, YOU WILL NEED TO DOWNLOAD THE APP AND CREATE AN ACCOUNT IN ORDER TO USE THIS FEATURE.