



Roadmap to easing restrictions (Stage 1)

Family, friends and community

Who is a member of my household?

Members of your household are the people who ordinarily reside in your home.

Do children count in the limits on number of people?

Children and infants are included in the total numbers where limits are indicated.

Is the distance restriction radial or by road?

The distance is calculated by radius.

Why are these restrictions different to those in other states and territories?

The states and territories all have different considerations and are at different stages in their response to COVID-19.

It was agreed at National Cabinet that the states and territories are responsible for implementing and rolling back restrictions for their own states and territories.

It is because Queenslanders have understood and cooperated with our restrictions and directives so well that we can now look to start gradually easing restrictions within our state.

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Gatherings

How many people can I have at a wedding?

Weddings can have a maximum attendance of 10 guests in addition to the celebrant and the couple, with social distancing and hygiene requirements in place. It is important, if you are unwell, that you do not go to a wedding.

How many people can I have at a funeral?

Funerals may be attended by a maximum of 20 mourners in addition to up to three funeral officials if the funeral is indoors, and a maximum of 30 mourners in addition to up to three funeral officials if the funeral is held outdoors. The social distancing and hygiene requirements must be observed. Queensland can provide exemptions in relation to attendance at funerals.. It is important that, if you are unwell, you do not go to the funeral.

Can I attend a religious service?

A private worship or small religious ceremony of up to 10 people is allowed, with social distancing observed. However, larger celebrations are not yet permitted and are still to be live streamed.



Why are funeral numbers different to wedding numbers?

Weddings are a beautiful cause for celebration and it's natural for couples to want as many of their loved ones to attend as possible. However, funerals are an important part of the grieving process and often help to provide a sense of closure. Unlike weddings, funerals cannot be postponed.

Can 400 people be in one park if it is 40 groups of 10?

Gatherings in public spaces must be limited to a maximum of 10 people within one group. You are not permitted to organise mass gatherings in a public space.

We also still encourage you to use common sense when attending small public gatherings and if a park, or any other outdoor public space is over-crowded, go somewhere else for the time being.

We ask that Queenslanders use common sense and good judgement, including maintaining plenty of distance between groups. Things to think about when deciding if a park is already too crowded include:

- Is there plenty of distance between each group (can you play ball between each group; can you talk easily without overhearing another group)?
- Is there an empty space for your group to sit comfortably, that is still a good distance from others?
- Is there somewhere less crowded we can go to, that isn't far from here to be on the safe side?

Home confinement & visitors

Why can I only have 5 visitors at home, but I can get together with 9 other people outdoors?

COVID-19 is more easily transmitted in a confined space (like your home) compared to an open space with consistent air flow. The five people is in addition to the members of the household who ordinarily reside in the house.

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If five people can come to my house, why can't two people stay overnight at a hotel in another region if it is still within 150km?

A maximum of five people can come to your home, but they cannot stay overnight. During stage 1, you may travel up to 150km for recreational day trips only. Temporary accommodation or staying overnight at a friend's house is not permitted.

How many visitors can I have at my house, at any one time?

From Sunday 10 May, up to five members from one household are permitted to visit another household. You should still practice social distancing and hygiene while visiting other households.

From 11.59pm Friday 15 May, you can have a maximum of five people visit your home. Those five people can be from up to five different households.

Do I continue to work from home, or am I allowed to go back to work at the office?

If your employer supports you working from home, we recommend you continue to do so. If you choose to return to the office, your employer might consider staggering rostered shifts to support physical distancing and hygiene requirements.



Can I have people from five different households at my home?

From 11.59pm Friday 15 May, you can have a maximum of five people visit your home. Those five people can be from up to five different households. Social distancing and hygiene requirements are still required and if you're unwell, please don't go and visit, or allow visitors to your home. Go and get tested.

Recreation

What is classified as 'your region'?

At this stage, your region is up to 150kms radius from where you live, ensuring you don't cross into an outback region or cross the state border.

If you live in an Outback region, your region is within 500kms radius from where you live, making sure you don't leave what is defined as an outback region or cross the state border.

Can I go camping?

No, camping is still not allowed in the first stage.

Can I have a picnic with my friends in the park?

Yes, you can participate in a recreational activity with up to ten people including yourself, ensuring social distancing is observed. You must stay within 150km of your home.

If I travel to a National Park, within 50km of my home, am I able to camp overnight?

No, you are not allowed to camp in camping grounds overnight or for multiple nights until stage 2

Are National Parks open?

Yes, national parks are open, but only for day trips.

Does this mean I can go to the beach?

If a beach is within 150kms of your home, you can go there, as long as you continue to follow social distancing and public gathering guidelines in the Direction.

If I am at a park and there are already 10 people in total there and someone else arrives and won't adhere to the rules what should I do?

You can attend the park if there are already 10 people in the park.

Gatherings in public spaces must be limited to a maximum of 10 people within one group. You are not permitted to organise mass gatherings in a public space.



We also still encourage you to use common sense when attending small public gatherings and if a park, or any other outdoor public space is over-crowded, go somewhere else for the time being.

We ask that Queenslanders use common sense and good judgement, including maintaining plenty of distance between groups. Things to think about when deciding if a park is already too crowded include:

- Is there plenty of distance between each group (can you play ball between each group; can you talk easily without overhearing another group)?
- Is there an empty space for your group to sit comfortably, that is still a good distance from others?
- Is there somewhere less crowded we can go to, that isn't far from here to be on the safe side?

What if I go to a beach or the park, and someone sits too close to me?

We're urging all Queenslanders to maintain a social distancing of 1.5 metres and one person per four square metres plus please use common sense. Queenslanders have been doing a great job so far.

What are recreational activities?

A recreation activity means an activity you do for fun, such as throwing a frisbee in the park, going for a walk or a bike ride, playing golf or tennis, driving a remote-control car or playing cards, going for a drive or ride on your motorbike, shopping for a book or new outfit, or having a picnic in the park.

Remember to practise social distancing and good hygiene; keep your gatherings at 10 people and stay within 150kms of your home (or 500km if you live in the outback).

If you're unwell, don't go out. If you have symptoms, get tested.

Travel

Can I drive to my holiday home and stay overnight in Stage 1?

No. During step 1, you are allowed to travel up to 150km for recreational day trips. This does not include staying overnight.

When will intrastate travel be allowed?/ When will travel be allowed from SEQ to regional tourism communities like Cairns, Townsville and Whitsundays?

Decisions on travel within Queensland will occur at a later date once we can see the impact of easing restrictions.

It is critical to ensure that we are restricting travel, where possible, to reduce the spread of infection between communities and keep Queenslanders safe.

Stay within 150km of where you live for now, or 500km if you like in the outback.

When will interstate travel be allowed? / When will the border between Qld and NSW be open? And other states and territories? / PM says he hopes interstate tourism will be back operating by the Winter school holidays – do you agree with this?

Decisions on reducing interstate travel will occur at a later date once we can see the impact of lifting restrictions.



It is critical to ensure that we are restricting travel, where possible, to reduce the spread of infection and keep our Queensland community safe.

When will international travel be allowed?

This will be determined by the Federal Government as they manage the international border.

Should I be limiting the time I spend out or can I spend the whole day away from home? For example, can I spend the whole day in the park?

Yes, you can spend the whole day out as long as you are following the guidelines within the direction. We're asking Queenslanders to practise social distancing, good hygiene and use common sense.

Sport/Exercise

Why can NRL start, but community sport can't start up again until Stage 2?

The NRL is classified as a workplace and the players, coaches and management of each team have put a plan in place that will mean NRL will be as safe as possible for players and the community.

We are asking community sporting clubs to work with us in a gradual return to community sport that ensures the risk of community transmission remains low.

While community sport provides multiple benefits, including increased health and wellbeing and a social outlet, this needs to be appropriately balanced to ensure players are not put at increased risk of being exposed to COVID-19.

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When will sporting groups know more detail about how restrictions are easing for particular sports?

The Queensland Government is working with key industry bodies and organisations to develop a set of guidelines and a process for consideration of COVID SAFE plans for the Chief Health Officer.

Following consultation, we are working to release the guidance material on Friday 15 May for community sporting bodies.

The Government will assist community sporting organisations to complete COVID SAFE return to play checklists, monitor implementation and respond to any community enquiries about the arrangements.

How many people can be at outdoor exercise equipment at any one time?

A maximum of 10 people can use outdoor exercise equipment at the same time. Use common sense when utilising outdoor exercise equipment. One person per piece of equipment and ensure you are keeping up with social distancing and hand hygiene.

Can I go to a community facility, such as a community centre, youth centre or PCYC's?

Community facilities are open to up to 10 people at one time, as per the easing of restrictions around public gatherings, ensuring physical distancing is observed and hygiene is maintained.



How many people can I go on a hike with?

A maximum of 10 people (including yourself), as per the public gathering advice, are allowed to go with you on your hike. Up to 10 people can participate in recreational activities together, within 150km of your home.

Can my children participate in after school sports?

Yes, non-contact community sport is permitted ensuring a maximum of 10 people are participating at any one time. However, indoor sport centres and venues remain closed.

*Example: boxing, human tackling, binding, wrestling or holding are **not** allowed.*

The physical distancing rule should be maintained, 1 person per 4 square metres, along with appropriate social distancing and enhanced hygiene measures are implemented.

The 10 person rule includes all players, coaches, spectators and any other person who attends the gathering.

Can I play soccer with my mates?

Yes, small group non-contact sporting activities are allowed to a maximum 10 people at any one time.

The physical distancing rule should be maintained, 1 person per 4 square metres, along with appropriate social distancing and enhanced hygiene measures are implemented.

The 10 person rule includes all players, coaches, spectators and any other person who attends the gathering.

Am I allowed to visit the local swimming pool?

Yes, communal swimming pools are open for recreation, training and rehabilitation purposes, ensuring the following rules:

- one person per lane per lap swimming
- a maximum of 10 swimmers per pool
- no spectators, except for up to one parent/carer per child, if necessary
- communal showers and change rooms are closed, toilets may remain open
- minimise the use of communal facilities
- shower with soap before and after swimming (at home, not at the pool)

How many people can attend a boot camp?

Up to 10 people are allowed to attend a boot camp with equipment disinfected between each use.

Participants must maintain the 4 square metres per person (two big steps away from other people) and are encouraged to bring their own equipment where possible (e.g. gym mat). It needs to occur outside.



Education

Should I attend my university/TAFE/technical classes in person?

Where possible, those students who have hands-on and/or skills-based learning for example laboratories, kitchens or workshops, can attend classes face-to-face, ensuring social distancing is observed. Please refer to your place of learning for more information about classes.

Business and economy

Hospitality

Do I have to get a meal at café, pub or restaurant to go out for drinks?

Yes. Restaurants, café's, pubs, registered and licenced clubs, RSL clubs and hotels can open for dining in, with a maximum of 10 attendees.

How long can I stay at a cafe or restaurant? (eg: is there a time limit?)

No, there is no time limit however, we do encourage you to be mindful that other patrons may be waiting and to not stay on the premises longer than you need to. We're asking for Queenslanders to use common sense and good judgement during this time.

How does the 10 person limit work for restaurants?

The limit is 10 patrons at a time, so restaurants can have multiple seatings. They must allow 4 square metres per customer.

Restaurants and cafés – how do I know it's safe?

Restaurants, cafes and other venues will all be allowed to open progressively as restrictions relax. Initially all restaurants and cafes will need to demonstrate they are COVID SAFE by completing a COVID SAFE checklist with Queensland Health.

Eased restrictions for restaurants and cafes have been carefully considered with Queenslanders' safety in mind. This is why there is a maximum of up to 10 people at any one time and one patron per 4 square metres.

If you are concerned about your favourite restaurant or café not maintaining appropriate physical distancing or disinfection, perhaps have a chat to the staff and find out what measures they have put in place. If you think a business has broken any rules, you can report them to PoliceLink or your local council.



Ordering takeaway is always a good option to support local business if you are still concerned or if you are more vulnerable to COVID-19.

What is a COVID SAFE business?

Queensland businesses are currently required to take action to manage COVID-19 in the workplace and should have a plan in place to demonstrate this. As this is an existing measure linked to current legislation we recommend that this plan - or a summary of it- is what should be displayed as evidence that a business is COVID SAFE.

https://www.worksafe.qld.gov.au/coronavirus/workplace-risk-management-b/_recache

For the industries that have been deemed as higher risk by the CHO (dining, beauty and nail salons) must complete a mandatory checklist before opening. This checklist would form part of their COVID plan and they should display this checklist as evidence that they are COVID SAFE.

Industries are also encouraged to create industry health plans to drive best practice in managing COVID for their industry.

Why are pubs and clubs allowed to open, but casinos can't?

Bars are unable to open in stage one. Due to the increased risk of transmission, from touching machines, chips, etc, and being unable to accommodate social distancing around tables, gaming rooms and floors cannot open.

Why can outback pubs re-open before SEQ pubs?

Rural and remote regions in Queensland have been fortunate to date in having minimal exposure to COVID-19. This in part is due to their geographical distance from the larger, more dense populations in South-East Queensland.

With much lower risk of community transmission in outback regions, some businesses may trial re-opening under strict provisions to ensure physical distancing, hand hygiene and frequent cleaning and disinfection.

Can food courts now open, if restaurants and cafes can?

Food courts are closed for seated patrons, however, food businesses within a food court can operate but only on a takeaway basis.

Do the limits for cafes and restaurants apply to both takeaway customers and people dining in?

The person limit applies to dining in at restaurants, cafes, pubs, clubs and hotels. Businesses/facilities providing takeaway food and drink must ensure social distancing measures are being implemented and monitored by staff (including contractors):

- keeping 1.5 metres between people;
- one person per 4 square metres – including those people ordering, waiting or
- collecting takeaway; and
- taking all reasonable steps to direct persons away from gathering to consume



- takeaway on, or near, the business/shop. For example, remove all tables and chairs.

Does the 10 max for café, restaurants and pubs apply to all sizes of venue?

A maximum of 10 persons are permitted in restaurants, cafes, pubs, clubs and hotels, not including the staff. The business must maintain physical distancing including 4 square metres per person, hand hygiene and frequent environmental cleaning and disinfection.

Can I dine in at a restaurant and/or café?

Yes, restaurants and cafés are permitted to seat patrons, up to a maximum of 10 people at one time, ensuring the business maintains physical distancing including 4 square metres per person, hand hygiene and frequent environmental cleaning and disinfection.

Takeaway service and delivery are still permitted.

Real estate

I am looking to purchase a house/apartment; can I attend an Auction house?

Yes, Auction Houses are permitted due to the easing of restrictions allowing public gatherings of up to 10 people, ensuring social distancing is observed.

Given the close interaction involved, agents are required to keep a record of names and contact details of each person to assist with contact tracing if required.

I work in the real estate industry; can I conduct an open house inspection on a property?

Yes, open house inspections are permitted due to the easing of restrictions allowing public gatherings of up to 10 people, ensuring social distancing is observed.

Given the close interaction involved, agents are required to keep a record of names and contact details of each person to assist with contact tracing if required.

The agent should ensure that physical distancing including 4 square metres per person, hand hygiene and frequent environmental cleaning and disinfection is maintained during an open house inspection.

COVID SAFE businesses

What is a COVID SAFE business?

Queensland businesses are currently required to take action to manage COVID-19 in the workplace and should have a plan in place to demonstrate this. As this is an existing measure linked to current legislation, we recommend that this plan — or a summary of it — is what should be displayed as evidence that a business is COVID SAFE.

<https://www.worksafe.qld.gov.au/coronavirus/workplace-risk-management-b/> [recache](#)



For the industries that have been deemed as higher risk by the CHO (dining, beauty and nail salons) they must complete a mandatory checklist. This checklist would form part of their COVID plan and they should display this signed and submitted checklist as evidence that they are COVID SAFE. Industries are also encouraged to create industry health plans to drive best practice in managing COVID-19 for their industry.

Can I take my inside business and make it outdoors?

If your business has the ability to operate outdoors, we encourage you to do so if it aligns with the current public health directions and restrictions. However, you should consider business registration, licence conditions and insurance details.

What about workplaces? What is the plan for people to return to work?

Employees should start to make a return to the workplace if it suits both the employer and employee. There may need to be a change in work rosters to allow for appropriate physical distancing, including one person per four square metres.

Workplaces should develop this as part of their broader COVID-19 planning.

Are staff included in the total number of people allowed in a facility?

No, the number of staff are not included in the total number of people allowed in a facility at any given time. It is recommended that people waiting for take-away food, wait outside. The number of patrons in the facility can be increased above the limit imposed for each stage if a COVID SAFE plan is approved by health authorities.

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Libraries

Can I borrow a book from the library?

Libraries are permitted to open in Stage 1. The decision to open your local library rests with local government. If a library is open only 10 people are allowed inside at any one time, ensuring social distancing and hygiene measures are maintained.

Can I go to an exhibition at the library?

If a library chooses to open, they are permitted to hold an exhibition, but a maximum of 10 people are only allowed to be inside at a time.

Hairdressers/Beauticians

Why can I get my hair cut but not go to a beautician?

You can see a hairdresser and a barber while adhering to the 4sqm rule. Beauticians and nail salons are also now permitted to open with a maximum of 10 people.



What are the new requirements for hairdressers and barber shops?

Hairdressers and barber shops are required to keep record of names and contact details of each client serviced, given close interactions and to assist in contact tracing if required.

Hairdressers and barber shops are to maintain baselines restrictions which includes social distancing and are encouraged to remain open if the business can adhere to the 4 square metre person density rule.

What does beauty therapy include?

Beauty therapy and nail salons at this time. Further businesses will be opened in the future including spas, tattoo parlours, and non-therapeutic massage parlours

Outback

What is classified as 'the outback'?

Outback Queensland regions are defined as the Local Government Areas listed here:

<https://www.covid19.qld.gov.au/government-actions/outback-queensland>

Can you go from the outback to a non-outback region?

There are areas that currently don't have confirmed cases of COVID-19 and we want to keep it that way. We don't want people from a high risk area moving into a low-risk area.

At this stage, your region is 150kms from where you live.

If you live in an outback region, your region is within 500kms from where you live.

Can regional areas with no cases have restrictions fast-tracked?

Queenslanders have done a great job in adhering to the restrictions in place to protect us all.

Collectively, we're flattening the curve sooner than anticipated, which means we can now commence lifting restrictions across the whole state. We now have a clear roadmap in place to lift restrictions in stages, however moving through each stage will require all Queenslanders to be patient and comply with the Directions so we don't undo the great work.

When will travel be allowed from SEQ to regional tourism communities like Cairns, Townsville and Whitsundays?

Subject to further planning and review, we'll be assessing statewide travel options for July onwards.

General

Why are restrictions being eased?

Queensland has done a great job flattening the curve, which means we can start to get back to business as usual whilst maintaining social distancing. We need to ease restrictions in phases and manage this sensibly.



What happens after stage 3?

After stage 3, following advice from National Cabinet and the Australian Health Protection Principal Committee, the Queensland Government will determine whether the all restrictions can be removed.

When will the next stage after 3 be announced?

It will be reassessed after a minimum of 4 weeks, along with other COVID SAFE check points to determine whether the restrictions can be eased.

What is a COVID SAFE check point? What does it involve?

While we're monitoring the situation all the time, the COVID SAFE check point is when the decision will be made on progressing to the next step in the roadmap. This involves:

- Minimum of four weeks between check points
- Data indicators tell us that a shift in restrictions would not cause an undue risk
- Testing is still widespread and correctly identifies if there is any community transmission
- Point source outbreaks are effectively contained by public health directions

What will happen if people don't follow the rules and cases go up again first?

Restrictions are being lifted because Queenslanders are doing a great job at listening to health advice and following the rules, however, there is the potential for our state to move backwards and tougher restrictions to be enforced if people take don't abide by the new restrictions.

How will this be policed?

Queensland Police will do whatever they can to enforce the lifting of these restrictions and to ensure Queenslanders are doing their part to slow the spread. Industry and business regulators will also play a role in ensuring organisations are compliant with restrictions.

Why is this list of restrictions being eased?

These restrictions are being eased due to the great work Queenslanders have been doing to date. The selected restrictions are being lifted based on recommendations determined by AHPCC and Queensland's Chief Health Officer.

Why can't some regions be exempted from restrictions entirely, given they have been COVID-19 free for weeks?

Easing restrictions in some parts of the state and not others, would require locking those areas down entirely – meaning no one could come in or out. That's not practical for a number of reasons. Queenslanders have done a great job in adhering to the restrictions in place to protect us all. Collectively, we're flattening the curve sooner than anticipated, which means we can now commence lifting restrictions across the whole state. We now have a clear roadmap in place to lift restrictions in stages, however moving through each stage will require all Queenslanders to be patient and comply with the Directions so we don't undo the great work.



Why are there four weeks between each stage?

An incubation period for COVID-19 is 14 days. Four weeks in between each stage allows for two incubation periods. In this time, we will be able to monitor and assess any new cases and make sure these don't exceed COVID SAFE check point thresholds for the next stage.

If a business isn't adhering to the rules, what do I do?

If you think a business has broken any rules, you can report them to PoliceLink or to their relevant industry regulator

Why do the numbers jump from 20 to 100 people between stage 2 and stage 3? Is this safe?

The maximum of 100 persons permitted in stage 3 is subject to further planning and review. Prior to entering any new stage, a COVID SAFE check will be conducted to assess impact before further easing of restrictions.

Do the easing of restrictions also apply to people who are more at risk?

We strongly urge all people aged 70 years and over, anybody 65 years and over with a chronic disease, and Indigenous people over 50 years with chronic disease to stay at home for their own protection where possible and continue take extra precautions to reduce their risk, like strictly adhering to social distancing and hygiene guidelines and avoiding situations where they may come into contact with a lot of people.

Do the easing of restrictions also apply to First Nations communities?

To help us protect the health of our First Nations communities, the current travel restrictions under the Federal Government's Biosecurity Act for remote and discrete Aboriginal and Torres Strait Islander communities will continue to stay in place.

If you leave the area, you may not be able to come back straight away. Before you come back in you will need to quarantine for 14 days and show no signs of COVID-19 or you will need to ask for special permission.

We all need to follow these directions to keep our communities safe.

What modelling exists?

The Commonwealth has released modelling about what the progression of the virus may look like in Australia. That modelling was considered when this plan was developed.

Will there be more cases?

It is likely we will see more cases. We have very clear monitoring systems in place. Our healthcare system is prepared and has capacity to handle any new cases. We need to take special care of people who are vulnerable to COVID-19, so that they avoid catching the virus. For example, special measures on visiting in residential aged care facilities.

The roadmap mentions COVID SAFE check points. Will data from the COVID SAFE app be used to assess these?

Unite against COVID-19



We're urging every Queenslanders to download the app to their phone. Data from the app will help us respond to any potential outbreak. That's the only purpose for which data can be supplied to Queensland Health experts.

