

Dispatcher Training Classes

Customer Service and Professionalism for Communications Personnel

October 28, 2019 8:00am

New and Veteran Dispatchers, Supervisors and Managers!

Dealing with call taker burnout? Wondering why you chose this profession? Why you make a difference? Why the public is important? Do you need an attitude adjustment?

Then this class is for you!

POST Plan IV – Course Control #1107-30874-19001
Instructor Bonnie Stauffer, *Oceanside Police Department*

TO REGISTER OR FOR MORE INFORMATION:

For class registration or to view detailed class information, visit www.apsonline.org.

All classes are presented at the Marina Village Conference Center. The Marina Village Conference Center is located at 1936 Quivera Way on Mission Bay in sunny San Diego and offers the perfect setting to stimulate the productivity of training.

The San Diego Association of Public Safety Dispatchers considers requests from agencies who wish to host a presentation of any class. For more information, email training@sdapsd.org or call 619.342.7344



**San Diego Association of
Public Safety Dispatchers**

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