

Privacy

1. About Your Privacy

This privacy statement sets out how we use and protect any information that you give us through our website or mobile applications. We are aware of your concern for privacy, and we want to give you the chance to know what information we collect about you and how you can limit the use of individually identifiable information beyond the purposes for which you might have intended them. At all times, however, we reserve the right to disclose information where required by law or to comply with valid legal processes (such as a search warrant, subpoena, or court order), to protect our rights or property. This includes the right to transfer the data in the event of a transfer of control of Symplmed or the sale of substantially all of our assets, or during emergencies when safety is at risk.

Please be sure to read this entire Privacy Statement before using or submitting information to this website. If you decide to continue using this website, then you agree with the terms of this Privacy Statement. Whenever you submit information via this website, you consent to the collection, use and disclosure of that information in accordance with this Privacy Statement. Your use of this website is also subject to the Terms of Use for this website, which is incorporated herein by reference.

2. Information we collect and how we use it

Personal Information

If you request company information through any of our websites or mobile applications, we will collect personally identifiable information, such as your name, address, phone number, e-mail address, survey information, website registrations, or any other information that might reasonably be used to identify you individually. We collect personally identifiable information from website visitors only when it is voluntarily provided. The personal data you provide is considered private and confidential. It will be collected by a third-party vendor that acts as a hosting service for our websites and mobile applications. This information may also be retained by an outside vendor for storage purposes. We will not sell, rent, or exchange your personally identifiable information with unaffiliated entities without your express consent to such transfer.

We may also collect information that you provide on registration forms used to process your requests for services and information, such as contact information (name, address, e-mail address), password, username or code, age, date of birth, gender, ethnicity, and medical condition. This registration information may also be gathered if you register for certain services via fax, mail, or mobile applications. We may use this information to send you a welcoming communication to verify your username and password, website or mobile application updates, special offers, notices regarding relevant medical conditions and treatment, or other information responsive to the data that you provide to us. Additionally, we may refer to your personally identifiable information to better understand your needs, to improve our websites and mobile applications and our services, or to send updates or notices about our company and the products we offer that we think may be of interest to you.

We may also combine the personally identifiable information you provide with other generally or publicly available information to help us identify your preferences or interests. We may use the information to improve the content of our websites and mobile applications or our products and services. Again, we do not sell, rent, or otherwise share with unaffiliated entities any personally identifiable information we collect unless you are first

notified and expressly consent to such transfer.

Non-Personally Identifiable Information

We also automatically collect information about your computer browser type and operating system, websites you visited before and after visiting our websites, standard server log information, Internet Protocol (IP) addresses, GPS location data, mobile phone service provider, and mobile phone operating system. We aggregate this information to understand how our visitors use our websites and mobile applications so that we can improve them and the services we offer. GPS location data does not typically identify individual users. We may also share this aggregated information with other companies affiliated with Symplmed and with other third parties. This information includes:

the total number of visits to our websites and mobile applications

the number of visitors to each page of our websites and mobile applications

the domain names of our visitors' internet service providers.

IP addresses may be used to diagnose problems with our server, report aggregate information, determine the fastest route for your computer to use in connecting to the website or mobile application, and administer and improve websites and mobile applications. Although the IP address and related information collected is stored in the server log files, no individual is authorized to access those files for any purpose other than system maintenance. We may also use this information to help improve our websites, mobile applications, and our services by better understanding our audience.

Children

Symplmed does not knowingly collect any personally identifiable information from children under 13 years old through this website. However, if you are the parent or the guardian of a child under 13, and you believe that the child has provided us with personally identifiable information, you should contact us to request that this information be deleted from our files. Anyone under 18 years old should seek their parent's or guardian's permission prior to using or disclosing any personal information on this website.

[3. How You Can Control and Update Data About You](#)

Updating Contact Information

We want to be sure that we keep only the most accurate and up-to-date information about you in our records. Therefore, whenever you believe that your contact information needs to be updated, you can contact us to correct or update your contact information. You may choose at any time to remove your name, telephone number, and postal and e-mail addresses from the list we use to send notices or updates and elect not to receive correspondence from us by contacting us.

Data Integrity and Security

We take reasonable steps to protect your personally identifiable information as you transmit your information from your computer to our websites and mobile applications, and to protect your information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. All information transmitted to our websites and mobile applications is secure to the extent possible using existing technology. You should keep in mind, however, that no Internet transmission is ever 100% secure or error free. In particular, communications sent to or from our websites and mobile applications may not be secure, and you should therefore take special care in deciding what information you share with us. Moreover, where you use passwords, ID numbers, or other special access

features on our websites or mobile applications, it is your responsibility to safeguard them.

Cookies

We use “cookies,” a standard technology that is used by many websites and mobile applications. A cookie is a small piece of data that is sent from a web server to a web browser or mobile application and stored locally on the user’s machine, although it is not an executable program. Cookies are managed by your browser. They enable us to track each time you revisit our sites. If you do not want us to be able to track your visits to our site, you can disable cookies by turning them off in your browser.

Our cookies do not acquire any personally identifiable information. We use cookies to gather general traffic pattern and site usage information. We believe this allows us to continually improve our site for our users. Symplmed will not sell, trade, lease, or reveal information that is obtained through cookies on your computer to any third-party.

Hyperlinks

This website may provide links to other websites as a service to our visitors. These are websites we believe may have helpful information. However, we do not endorse, and are not responsible for, the content of third-party websites. Nor does Symplmed have any control over information you may choose to provide to those websites. The privacy policy described here does not apply to third-party websites, even if they are linked to Symplmed’s websites. Other websites you visit may have their own privacy policies or no policy at all. Other websites might use personal information differently than our policy permits. We strongly encourage you to review the privacy policies of any website before providing any personal information.

Future Updates

If we make changes to this privacy policy, we will post new information on this page for your convenience. Please check this Privacy Statement regularly for any changes.

This Privacy Statement was last updated on September 15, 2015.