

20948.



Please complete this page and then return in envelope provided.

Customer name: Mrs. Jan HALE

Date 15-06-15.

Address: 94 The Bank

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

✓

fasteddie@tiscali.co.uk

17th. December, 2013

Dear Julie,

I felt the need to write to thank your company, its product & the sub-contractors you employ. Every part of this installation has gone smoothly & to our satisfaction so far.

I would recommend your company & its product to anyone & should you want me to, I would be delighted to do so.

I cannot think of any major purchase we have made which has gone entirely to schedule & which has left us feeling that we have spent our money wisely.

Yours sincerely,

Eddie
Burman.

21034



Please complete this page and then return in envelope provided.

Customer name: B BARBER

Date 15/7/15

Address: 6 CROSS GREEN

—
—

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant		✓	
Technical Surveyor		✓	
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:



21049
PV + Solar
Cache

Please complete this page and then return in envelope provided.

Customer name: C YOUNGS

Date 28th September 2015

Address: 2 TENNIS COURT COTTAGES

Your email Address:

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			YES

Feed back & comments:

Good feedback, all the people we dealt with ~~dealt~~ were very good.

Many thanks

R Youngs.

21011



Please complete this page and then return in envelope provided.

Customer name: Mr. Colin. Stuart-Leonard Date 12-10-2015

Address: 24 Lower Road

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:



21059 PV

Please complete this page and then return in envelope provided.

Customer name: MR REG COX

Date 10-9-15

Address: 4 PRISONAGE WAY

Your email Address

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
X Sales Consultant		✓	
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:



21035

Please complete this page and then return in envelope provided.

Customer name: F J WELCH

Date 18/8/15

Address: SPRING LODGE SPRING HILL

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			/
Technical Surveyor			/
Installation Team			
Office Staff			/
Product			/
Recommend us?			/

Feed back & comments:

The men were very clean and tidy and worked very well together
and I think Product will be very good



Please complete this page and then return in envelope provided.

Customer name: Siobhan & Ian Parker Date Aug 30th 15
 Address: Manor Cottage

Your email Add

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor		✓	
Installation Team			✓
Office Staff		✓	
Product			
Recommend us?			✓

Feed back & comments:

It felt a bit fast until all our information was passed on to the relevant parties.
 • order NOT placed at the surveyor came the same day as the consultant.
 Julie phoned the next day to arrange something.
 overall very satisfied definitely recommend to others.



Please complete this page and then return in envelope provided.

Customer name: Ros Ashwell

Date 24/8/15

Address: 36 LANGHAM

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:



Please complete this page and then return in envelope provided.

Customer name: Mr. A. CAUSER.

Date 13/8/15.

Address: 67 MIDDLE WATCH

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant		✓	
Technical Surveyor		✓	
Installation Team		✓	
Office Staff			✓
Product			✓
Recommend us?		YES.	

Feed back & comments:



Please complete this page and then return in envelope provided.

Customer name: SUSAN HULL

Date 31/07/2015

Address: ORCHARD HOUSE

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Re sales consultant: we did feel that we were being rushed into the installation. We felt we hadn't been told how short a time we had between signing the order form and it being a complete commitment. Every other aspect has been excellent.



Please complete this page and then return in envelope provided.

Customer name: PAUL DOLBEY

Date 14 JULY 2015

Address: 9 WOODSIDE ROAD

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

PEOPLE ARE INTERESTED IN SOLAR PANEL INSTALLATION
 HOUSE ELECT. METER READING BACKWARDS. BUT GAS TO CHANGE 13 JULY 2015

*Scanned
14/7/15*



Please complete this page and then return in envelope provided.

Customer name: MR & MRS S. COOPER

Date 30.6.15

Address: SUFFOLK BARN

Your email Address

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Extremely pleased with all aspects of service especially installation team.

Thank you.

Scanned.

21009



Please complete this page and then return in envelope provided.

Customer name: MR A J B CLARKE

Date 4 | 7 | 2015

Address: 25 HINES LANE

Your email Address:

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Thank your Installation engineer for his
Conciencious work under difficult conditions

Scanned
8/7/15



Please complete this page and then return in envelope provided.

Customer name: MRS A JEFFERY

Date 2/7/15

Address: 63 High St

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant		✓	
Technical Surveyor		✓	
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Speedy installation by pleasant and considerate personnel.

Scanned
6/7/15



20990

Please complete this page and then return in envelope provided.

Customer name: Mr + Mrs. S. MITCHELL Date 25-6-15

Address: 'Langtrath' Bamern Road,

 Your email Address:

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Installation Team Ashley, Chris and Henry were first class, professional, helpful and tidy. Worked hard for AES.
 Pressure gauge is faulty? on water tank, advised contact from Chris to replace.
 Awaiting date for removal of old oil tank.
 Otherwise job complete. Thank you.



Please complete this page and then return in envelope provided.

Customer name: G. CRABBE

Date 8/6/2015

Address: GODOLPHIN HOUSE, CRAWLEY END

Your email Address

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant		✓	
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Scanned
11/6/15
File



21007

PN

Please complete this page and then return in envelope provided.

Customer name: MISS EILEEN ROSE

Date 23/6/15

Address: 15 St Albans Rd

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

Looks very good on roof - better than I'd envisaged.

Looking forward to a refund on elec at end of year.

Many thanks

Eileen Rose



21006

PN

Please complete this page and then return in envelope provided.

Customer name: DAVID MANA

Date 20-06-15

Address: 5 MOOR ROAD

Your email Address

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			—
Installation Team			✓
Office Staff			✓
Product			✓
Recommend us?			YES

Feed back & comments:

Sales consultant turned up at appointed time and was knowledgeable about solar panels.
 Installation team fitted system efficiently without leaving any mess and very polite.

✓



Please complete this page and then return in envelope provided.

Customer name: MRS. A.M. HUGHES Date _____

Address: THE ROWANS

Your email Address: _____

AES Questionnaire

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			✓
Technical Surveyor			✓
Installation Team		✓	
Office Staff			✓
Product			✓
Recommend us?			✓

Feed back & comments:

