




Provider	Area Served	Types of Service	Website	Additional Information
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Dial-A-Ride & Senior Bus Transportation

 <p>HVCC DIAL-A-RIDE PROGRAM</p>	<p>East Hartford for Shopping, etc.</p> <p>East Hartford, Manchester, South Windsor and Glastonbury for medical trips</p>	<p>Door-to-Door wheelchair accessible van service for East Hartford residents who are at least 60 years old or a disabled adult</p>	<p>www.hvcchelps.org/transportation</p>	<p>(860) 870-7940 Registration and Reservations</p> <p>Mon – Friday 8:30 AM – 4:00 PM</p> <ul style="list-style-type: none"> • Saturday trips twice per month published in “The Gazette” • Medical Rides to East Hartford, Manchester, South Windsor and Glastonbury • Available for any purpose including medical appointments, shopping, Community Café, bingo and social and recreational appointments. Other trips are provided on a group basis. <p>Cost - Free Service provided by the Town of East Hartford</p>
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 <p>TOWN OF EAST HARTFORD SENIOR CENTER BUS</p>	<p>East Hartford</p>	<p>Door-to-door wheelchair accessible bus service for East Hartford residents, age 55 or older to the South End Senior Center</p>	<p>http://www.easthartfordct.gov/senior-services/pages/bus-trips</p>	<p>(860) 569- 5654</p> <ul style="list-style-type: none"> • Thursday & Friday Day Trips listed in the Golden Ager Newsletter <p>Riders must be able to completely tend to their mobility equipment and shopping bags.</p> <p>Cost - Free Service provided by the Town of East Hartford</p>
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Provider	Area Served	Types of Service	Website	Additional Information
Public Transportation				
	<p>Avon, Berlin, Bloomfield, Bristol, Burlington, Canton, East Granby, East Hartford, East Windsor, Enfield, Farmington, Glastonbury, Granby, Hartford, Manchester, Marlborough, New Britain, Newington, Plainville, Rocky Hill, Simsbury, South Windsor, Southington, Suffield, West Hartford, Wethersfield, Windsor Locks and Windsor</p>	<p>Daily Fixed & Express Route Bus Service</p>	<p style="text-align: center;">www.cttransit.com</p> <p style="text-align: center;">Click Here</p> <p style="text-align: center;">To see an instructional video on “How to Ride the Bus”</p> <p style="text-align: center;"></p> <p style="text-align: center;">Click here to get detailed public transportation directions</p> <p style="text-align: center;">Click here for an instructional video on how to use Google Transit Trip Planner</p> <p style="text-align: center;">Travel Training for persons who are apprehensive about using public transportation is provided by the Kennedy Center</p>	<p style="text-align: center;">Customer Service</p> <p>(860) 525-9181 (860) 727-8196 TTY/TDD</p> <p>Mon. - Sat. 6:30 AM to 6:30 PM Sundays 7:00 AM to 6:00 PM Holidays 7:00 AM to 6:00 PM</p> <p style="text-align: center;">Local Bus Service</p> <ul style="list-style-type: none"> • 82 Tolland Street/ Buckland Hills (weekdays) (weekends) (Map) • 83 Silver Lane (weekdays) (weekends) (Map) • 84 Tolland Street/Rockville (weekdays) (weekends) (Map) • 86 Burnside Ave/Mayberry Village (weekdays) (Map) • 87 Brewer Street (weekdays) (Saturdays) (Map) • 88 Burnside Ave (weekdays) (weekends) (Map) • 91 Forbes Street Crosstown (weekdays) (weekends) (Map) • 94 Park Avenue (weekdays) (weekends) (Map) • *95 Glastonbury (weekdays) (weekends) (Map) • 96 John Fitch Blvd (weekdays) (Saturdays) (Map) <p style="text-align: center;">Park & Ride Lot</p> <p>Route 5 @ Main Street (Route 15 Exit 30)</p> <p>Cost – Click Here or call 860-525-9181</p>

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Public Transportation



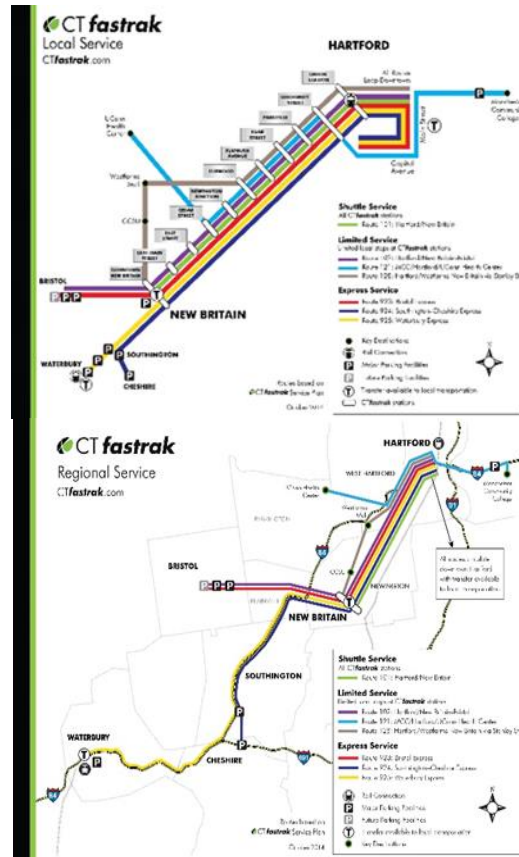
New Britain / Newington / West Hartford / Hartford with 68 routes (including Waterbury, Bristol & Southington) providing fast, convenient access to employment, shopping, educational, cultural and entertainment destinations throughout the region.

CTfastrak is a new Bus Rapid Transit system includes a 9.4-mile guideway dedicated to buses that will serve as the spine of the CTfastrak system. Modern bus rapid transit vehicles with the latest environmentally-friendly technologies, including WiFi and a five-mile multi-use trails that connects New Britain & Newington.

Pick up CTfastrak in downtown Hartford, East Hartford or Manchester

Daily service from 4:30 AM - 1:30 AM

www.ctfastrak.com





***** Effective Monday, May 18, 2015**
 New bus stop signs for CTfastrak Route 121 are being installed in East Hartford and Manchester. To provide faster service for our customers, CTfastrak buses operate "skip-stop" service. As a result, starting Monday, May 18, CTfastrak Route 121 will stop only at bus stops marked by the CTfastrak logo.

- 121 MCC / Hartford / UConn Health (Service between Manchester Community College, East Hartford, downtown Hartford, and UConn Health Center in Farmington via CTfastrak) ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 41 Hartford /New Britain ([weekdays](#)) ([weekends](#)) ([Map](#))
- 101 CTfastrak Hartford / New Britain (Between downtown Hartford and New Britain, stopping at all CTfastrak stations) ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 102 Hartford / New Britain / Bristol (Operates between downtown Hartford and Bristol, stopping at all CTfastrak stations) ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 128 Hartford / Westfarms-New Britain via Stanley Street ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 140 CCSU Shuttle ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 144 Wethersfield / Westfarms via Newington Center & Brittany Farms ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 153 Flatbush / Copaco via West Hartford Center ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 161 St. Francis Hospital / Hartford Hospital via State Capitol ([weekdays](#)) ([Saturdays](#)) ([Sundays](#)) ([Map](#))
- 923 Bristol Express ([weekdays](#)) ([Map](#))
- 924 Southington–Cheshire Express ([weekdays](#)) ([Map](#))
- 925 Waterbury Express (See 928 schedule for additional service to Waterbury) ([weekdays](#)) ([Map](#))
- 928 Southington-Cheshire-Waterbury Express ([weekdays](#)) ([Saturday](#)) ([Sundays](#)) ([Map](#))



Costs – [Click Here](#)





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Paratransit Transportation


	All of East Hartford and Hartford. Portions of Avon, Berlin, Bloomfield, Bristol, Cromwell, Ellington, Farmington, Glastonbury, Kensington, Manchester, Meriden, Middletown, New Britain, Newington, Plainville, Rocky Hill, South Windsor, Tolland, Vernon, West Hartford, Wethersfield, Windsor, and Windsor Locks	Facilitator of ADA Paratransit Transportation Services	<p>www.hartfordtransit.org/adaservice.html</p> <p>Click below for an online application https://www.ctada.com/</p>	<p>(860) 247-5329 Paratransit Services</p> <p>If you have already qualified for paratransit service and wish to book a ride call (860)724-5340 for First Transit</p> <p>NOTE: East Hartford residents do not pay for the rides as the Town of East Hartford covers the fees for its residents.</p> <p>Cost - Free for residents of East Hartford</p>  <p>See below for Yellow Cab Freedom Ride Voucher Program information under Taxi/Livery Service</p>
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Commuter Services







	Statewide	Commuter Resource	<p>www.ctrides.com</p> <p>www.nuride.com</p>	<p>(877) CTRIDES</p> <p>A commuter resource from the CT DOT. Information for carpooling, vanpooling, buses, trains, biking, walking & telecommuting.</p> <p>Join NuRide and get rewards.</p>
	Statewide	Ride Share Program	<p>www.vride.com</p>	<p>(800) 826-7433</p> <p>VRide (formally easystreet) is a commuter van service intended to help people who live or work close to each other to get to work easily by offering passenger vans for car/vanpool commuting. Fares are per seat.</p>





Provider	Area Served	Types of Service	Website	Additional Information
Alternative Transportation Providers				
 <p>AIDS Connecticut</p>	<p>Hartford, Tolland and Middlesex Counties</p>	<p>Bus Passes for Medical Appointments</p>	<p>www.aids-ct.org www.aids-ct.org/pdf/assistance/haf-caf.pdf</p>	<p>(860) 547-1771</p> <p>Ryan White Part A & B Transportation Programs are used to enable PWHIV/AIDS to access medical or support services. Cab fare will be provided only for clients who live East of the river.</p> <p>Clients who are on Medicaid are not eligible for this program.</p> <p>Cost – Free</p>
 <p>ALS Association Fighting Lou Gehrig's Disease</p>	<p>Statewide</p>	<p>Transportation to and from treatment for people who are receiving treatment for ALS with a dual cancer diagnosis</p>	<p>http://webct.alsa.org/site/PageServer?pagename=CT_homepage</p>	<p>(877) 257-2281</p> <p>ALS Association (Amyotrophic Lateral Sclerosis)</p> <p>Cost - Free</p>
 <p>ROAD TO RECOVERY</p>	<p>Greater Hartford area, including East Hartford, parts of Tolland and Middlesex Counties</p>	<p>Transportation to and from treatment for people who are receiving treatment for cancer related diseases and are unable to drive themselves.</p>	<p>www.cancer.org/treatment/supportprogramsservices/road-to-recovery</p>	<p>(800) 227-2345</p> <p>Three business days (72 hours) advance notice is requested. Patients must be able to get in and out of a car under their own power, and be able to walk unassisted to and from the vehicle, their residence, and the treatment facility.</p> <p>Cost - Free</p>
 <p>InterCommunity Community Behavioral Health Solutions</p>	<p>East Hartford, Glastonbury, Marlborough, Newington, Rocky Hill & Wethersfield</p>	<p>Transportation to new clients</p>	<p>www.intercommunityct.org</p>	<p>(860) 569-5900</p> <p>Local Mental Health Authority providing transportation to new clients for the first 30 days of service if necessary on a case-to-case basis. On-staff Travel Trainer for new public transportation users who receive services from InterCommunity.</p> <p>Cost – Free</p>




Provider	Area Served	Types of Service	Website	Additional Information
Alternative Transportation Providers				
	Greater Hartford area, including East Hartford, parts of Tolland and Middlesex Counties	Eligible individuals can have access to van or GHTD Ambassador Wheel Chair Services	http://lcs-ct.org/index.php/en/services	(860) 296-6400, Ext. 225 Serving all people living with HIV/AIDS. Transportation for clients to access primary medical care and/or psychosocial support services to clients who access Ryan White CORE and/or NON-CORE services. Cost – Free
 CT Chapter National Multiple Sclerosis Society	Statewide	Financial Assistance for Medical Transportation related to MS Medical Only	www.nationalmssociety.org	(800) 344-4867, Option 1 Monday-Friday (7am-5pm MT), or email them at contactusnmss@nmss.org Will provide financial assistance for up to one ride per fiscal year. Chapter will arrange transportation. Two weeks advance notice is required and must utilize public/paratransit transportation options first.
RELIGIOUS ORGANIZATIONS	Varies	Varies		Call your church, temple, mosque or other religious organization as members will sometimes provide rides to other members.
Veterans Transportation				
 DISABLED AMERICAN VETERANS (DAV-CT) TRANSPORTATION NETWORK	Greater Hartford area, including East Hartford, parts of Tolland and Middlesex Counties	Transportation to and from the Newington VA. Also Shuttle from Newington VA to West Haven VA, For veteran's only	www.dav.org/veterans/i-need-a-ride/	(860) 667-6759 Newington VA Medical Center A five day lead time is necessary. Rides from 7:00 AM – 1:00 PM Last ride leaves Newington at 1 PM Cost – Free
 VA TRANSPORTATION	New Britain to Newington VA Shuttle Bus	Transportation to VA Newington 555 Willard Ave Newington, CT and transfers to other VA locations	www.va.gov	(860) 667-6769 Monday – Friday 8:30 AM at 22 Colt Street, East Hartford Afternoon schedule to return No fee & first come, first served Cost - Free






Provider	Area Served	Types of Service	Website	Additional Information
Veterans Transportation Continued				
	National Program	Travel Reimbursement	<p>www.va.gov/HEALTHBENEFITS/vtp/beneficiary_travel.asp</p> <p>Click below to apply</p> <p>www.va.gov/vaforms/medical/pdf/vha-10-3542-fill.pdf</p>	<p>The Beneficiary Travel program provides eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated, "special mode" (ambulance, wheelchair van) transport for travel to and from VA health care, or VA authorized non-VA health care for which the Veteran is eligible. A Veteran may be eligible for Beneficiary travel services if the following criteria are met:</p> <ul style="list-style-type: none"> • you have a service-connected (SC) rating of 30 percent or more, or • you are traveling for treatment of a SC condition, or • you receive a VA pension, or your income does not exceed the maximum annual VA pension rate, or • your income does not exceed the maximum annual VA pension rate, or • you are traveling for a scheduled compensation or pension <p>You qualify for special mode transportation (Ambulance, Wheelchair Van, etc.) if:</p> <ul style="list-style-type: none"> • you meet one of the eligibility criteria listed above, and • your medical condition requires an ambulance or a specially equipped van as determined by a VA clinician, and • the travel is pre-authorized (authorization is not required for emergencies if a delay would be hazardous to life or health)

Provider	Area Served	Types of Service	Website	Additional Information
Medicaid Transportation				
	Statewide	Non-Emergency Medical Transportation for Medicaid recipients covered by HUSKY A, C or D Insurance	www.logisticare.com Click here to schedule or cancel a pick up online	(888) 248-9895 Hours Mon-Fri. 8:00 AM-5 PM For Medicaid members only. 70 + seniors and paratransit users that live beyond 3/4 miles from public transportation can apply for medical rides only. Advance reservations (3 days) are required and mileage restrictions apply.
Informational Transportation Resources				
	Statewide	Free information and referral service.	www.211ct.org	Dial 211 (toll-free) Free information and referral service. Knowledgeable, multilingual staff and get information, referrals or seek help in a crisis. 2-1-1 operates 24 hours a day, every day of the year. TDD access is available.
	Statewide	Free information and Referral Service	www.transitnet.info	Website for people with disabilities, older adults, caregivers, & providers who want to learn more about what transportation options are available for them in CT by providing transportation links, and contact information leading directly to individuals who can offer further assistance.
Online Trip Planners & Apps				
	Nationwide	Transit Trip Planner	www.google.com/transit Click here to see an instructional video on "How to use Google Transit Trip Planner"	Enter the specifics of where you want to go & Google Trip Planner lets you decide how to get there (car, walking, or by public transit).
	Worldwide	Transportation Trip Planner	www.rome2rio.com	Discover how to get anywhere by searching plane, train, bus, car and ferry routes.

Provider	Area Served	Types of Service	Website	Additional Information
Online Trip Planners & Apps Continued				
 TRANSIT APP	Over 100 Cities including CTTransit lines in Hartford, New Haven, Waterbury, New Britain, Meriden		<p>https://itunes.apple.com/app/the-transit-app/id498151501?ls=1&mt=8</p>  <p>https://play.google.com/store/apps/details?id=com.thetransitapp.droid&hl=en</p>	iPhone and Android Phone App for getting upcoming departure times for all nearby transit lines. Plan your trip, set reminders and get notifications about disruptions.
		Private Bus Transportation Planner	<p>www.wanderu.com</p>	Website searches Amtrak, Greyhound, Megabus, and hundreds of other bus and train companies to find the best deals and schedules. They also have a smartphone app available.
Public Transportation Travel Training				
	Statewide	Travel Training	<p>www.thekennedycenterinc.org/what-we-do/programs-services/mobility-services/travel-training.html</p> <p>See a video on the benefits of Travel Training</p>	(203) 365-8522 Program that teaches people with disabilities and seniors how to properly and safely use the local bus and rail system on a one-to-one basis.
Private Bus Service				
	To more than 2,400 service locations in North America	Wheelchair Lift Accessible Coach Buses	<p>www.greyhound.com</p> <p>5% discount for seniors</p> <p>20% discount for veterans</p>	(800) 231-2222 or Website Wheelchair Accessible Station Union Station One Union Place Hartford, CT
	Rides from Hartford to Amherst, MA Boston, MA Burlington, VT New Haven, CT New York, NY	Wheelchair Life Accessible Coach Buses	<p>http://us.megabus.com/</p>	(877) 462-6342 Customers with special requirements can now make reservations through the Megabus website. Just select yes when asked if there are any passengers travelling with special requirements and answer a few questions.

Provider	Area Served	Types of Service	Website	Additional Information
Private Bus Service Continued				
 <p>JOSHUA'S LIMOUSINE PROVIDING MORE THAN JUST A GREAT RIDE</p>	<p>Greater Hartford</p>	<p>Bus Service to Foxwoods Casino & Tanger Outlets</p>	<p>www.joshuaslimousine.com/take-the-bus.html</p>	<p>(866) 217-5674</p> <p>Pick up at Commuter Lot, Main Street, East Hartford at 8:05 AM and 2:15 PM Monday – Sunday & Friday/Saturday Nights at 6:40 PM.</p> <p>Return time 3:45 PM, 11:45 PM Monday – Sunday & Friday/Saturday Nights at 4:00 AM</p> <p>Cost – \$25.00 Cash Only Bus ticket includes a \$20 Bonus Slot Play and a \$10 Food Coupon or Free Festival Buffet</p>
	<p>Serves parts of Connecticut, Delaware, Maryland, Massachusetts, New Hampshire, New York, Pennsylvania, Rhode Island & Washington, DC</p>	<p>Wheelchair Lift Accessible Coach Buses</p>	<p>www.peterpanbus.com</p> <p>5% discount for seniors</p> <p>10% discount for veterans</p>	<p>(800) 343-9999 or Website</p> <p>Wheelchair Accessible Station</p> <p>Union Station One Union Place Hartford, CT</p>
Rail Service				
	<p>Nationwide</p>	<p>Passenger Train Service</p>	<p>www.amtrak.com</p> <p>Click here for information on senior, veteran's and persons with disabilities discounts tickets</p>	<p>(800) USA-RAIL or Website</p> <p>Wheelchair Accessible Station</p> <p>Hartford Station (HFD) One Union Place Hartford, CT</p>
Taxi/Livery Service				
	<p>Service from East Hartford to Greater Hartford Area</p>	<p>Folding Wheelchair Accessible Taxi</p>	<p>http://ace-taxi-service.com/</p>	<p>(860) 244-9999</p> <p>Must bring aide for wheelchair transfer</p>

Provider	Area Served	Types of Service	Website	Additional Information
Taxi/Livery Service Continued				
	Statewide	Personal Driver Service using your vehicle	www.amride.com	(855) 426-7433 Cost: \$30.95 per hour (mention Way To Go CT for this special pricing)
“LEAVE THE DRIVING TO US” TAXI SERVICE	Service to/from Wethersfield for towns in No. Central CT	Private Taxi Service – Folding Wheelchair Service Available	No Website	(860) 965-7863 30% Off Taxi Rates – Mention Way To Go CT. AARP Member Endorsed - Guaranteed on time all the time or the ride is free.
MANCHESTER CAB	Service from East Hartford to Hartford Area	Folding Wheelchair Accessible Taxi	No Website	(860) 643-1441 Must be able to transfer from chair to car
	Each trip must either BEGIN or END in: East Hartford, Berlin, Bloomfield, Farmington, East Windsor, Enfield, Hartford, Manchester, New Britain, Newington, Rocky Hill, Simsbury, South Windsor, Vernon, West Hartford, Wethersfield, Windsor and Windsor Locks	Taxi Service with 50 % Discount for pre-qualified ADA eligible passengers with pre-paid vouchers	www.theyellowcab.com/freedom-ride-program	(860) 247-5329 Greater Hartford Transit District Yellow Cab (860) 666-6666 Freedom Ride trips must originate and/or end in these towns listed in Area Served. Freedom Ride is a prepaid reduced fare voucher program, which offers a 50% discount from the normal taxicab rate, with a minimum purchase of \$25 initially. It is available to ADA eligible passengers who need transportation beyond the traditional ADA paratransit service area and hours of for same-day service.
	Hartford and Surrounding Towns	Wheelchair accessible transportation if necessary	www.theyellowcab.com	(860) 666-6666

Provider	Area Served	Types of Service	Website	Additional Information
Taxi/Livery Service Continued				
	Hartford and Surrounding Towns	No wheelchair accessible vehicles	www.uber.com Sign up using the following link and get your first ride free. https://www.uber.com/invite/uberWayToGoCT	Uber uses their smartphone application to connect passengers with drivers of vehicles for hire. Customers use the app to request rides and track their reserved vehicle's location.
Department of Motor Vehicles				
	Statewide	CT Dept. of Motor Vehicles	www.ct.gov/dmv	(860) 263-5700 60 State Street (Hub Office) Wethersfield, CT 06161 Tue., Wed., Fri. 7:45 AM- 4:00 PM Thursdays – 9:15 AM.- 5:30 PM Saturdays – 8:00 AM -12:30 PM
Vehicle Rentals				
		Wheelchair Accessible Vehicle Rentals	www.advancedwheels.com	(860) 653-8064 33 Bradley Park Road East Granby, CT 06026
		Wheelchair Accessible Vehicle Rentals	www.newenglandpremiervanrental.com	(866) 744-8267 Vehicle Delivery is available
		Hand Control Vehicle Rentals with advance notice	www.enterprise.com	(860) 289-8881 477 Connecticut Blvd #100A East Hartford, CT