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The new manikin that provides real-time visual feedback on CPR technique. Highly recommended, but not required.

LEARN MORE

Training Support Center
support@redcrosstraining.org

[Go here](#) and select "Click to Chat" to chat with a Specialist

Hours of Operation
M-F 7:30am - 10pm ET, Sat 7:30am - 8pm ET

The New Red Cross Learning Center Is Here

The new Red Cross Learning Center starts transitioning in waves in November and December. We think you'll love the new features and navigation, which are simpler to use and will help streamline how you manage your training business:

- One place to manage all of your training
- Easy and quick access to all course material as well as your certifications and their expiration dates
- One-stop-shop for blended learning: set-up, track, and close courses all in one place
- Simplified course record entry

Please look for emails from the Red Cross so that you are aware of your transition date. And [click here](#) to read the "What You Need to Know" document so that your transition is seamless.

iConnection Archives
Available on Instructor's Corner



View Now



New Red Cross Learning Center Sneak Peek Available on Instructor's Corner!

The sneak peek includes a preparation checklist as well as videos providing a look forward. Visit [Instructor's Corner](#) now!

What Should I Focus on First When I Log in to the Red Cross Learning Center

The new Red Cross Learning Center includes various tools and resources to help you to quickly get started. Highlighted below are important tools and resources that you should view once you login.

Launch the Orientation Class.

Each instructor and/or partner administrator should see an Instructor Catalog or Partner Catalog available on the bottom, right of their home page. Click the catalog to view the Orientation Class. This is an optional, online course that provides an orientation to the new Learning Center, as well as, highlight changes to processes of how courses are administered and entered as well as new or changed processes.

[Read more.](#)

Release of 2020 Annual Training Provider Course and Price List

The Red Cross continues to invest in our training, equipment, processes, structures and systems to provide you with best-in-class programs and services based on the latest scientific evidence to help save lives.

Even with all the new systems and programs we have introduced, the Red Cross is minimizing the price increase to the extent possible. The 2020 Annual Provider Course and Price List is now available in the Resources section of Instructor's Corner (instructorcorner.org). All courses will have a \$1 increase to the AP/LTP price in 2020, which is 50% less than the previous price increases.

[Read more.](#)

Learn-To-Swim Aquatic Facility Program Enrollment

As the end of the year approaches we are excited to announce that the 2020 Learn-To-Swim Aquatic Facility Program enrollment is right around the corner!

Registration in the 2020 Aquatic Facility Program will continue to give Authorized Providers and Licensed Training Providers the right to teach the American Red Cross Learn-to-Swim program for the 2020 calendar year. The kit will include:

- An allotment of Learn-to-Swim completion cards
- A Red Cross Store coupon
- Information on a "soon to be released" online water safety course

[Read more.](#)

More Ways to Engage

On 11/21, Instructors will be able to sign up to join an Instructor User Group through the Red Cross First Aid App. The group will be used to gather feedback and new ideas on future changes to the program and app. The app is available free for download on the Google Play Store and App Store. [Click here](#) to download.

Certification Extension for EMR, BSI, and BWR Instructors and Instructor Trainers

Individuals with the following instructor/instructor trainer ratings (scheduled to expire this year) have received an extension on their instructor and instructor trainer certifications through 4/30/2020:

- Emergency Medical Response Instructor
- Emergency Medical Response Instructor Trainer
- Basic Swim Instructor
- Basic Water Rescue Instructor
- Basic Water Rescue Instructor Trainer

[Read more.](#)

New Advanced Life Support and Pediatric Life Support Emergency Code Cards

Advanced Life Support and Pediatric Advanced Life Support Emergency Code Cards will be available on the [Red Cross Store](#) on or about November 26, 2019.

Stock #	Product	Price
755027	Advanced Life Support Emergency Code Cards (set/9)	\$25.00
755043	Pediatric Advanced Life Support Emergency Code Cards (set/10)	\$25.00

[Read more.](#)

Lifesaving Awards

The month of October recently wrapped, and we are so proud to have awarded and presented countless individuals and teams. So many people have taken the time to share their stories or the stories of someone they know who saved a life. The impact that these honorees have made on lives in their community are hard to put into words. We do know one thing, we are proud to have had the opportunity to honor them. The old adage of a picture speaks louder than words certainly holds true; honorees, the people whose lives were saved, and Red Crossers are captured in time, sharing an unforgettable moment that neither of them will forget.

Read the latest issue of the [Lifesaving Awards Newsletter](#).