

## Highway Christian Hospice

### Nondiscrimination Statement

**Policy:** Highway Christian Hospice does not discriminate in the hiring and/or management of employees, volunteers, or patients.

**Procedure:** Discrimination is Against the Law

Highway Christian Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Highway Christian Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Highway Christian Hospice also does not discriminate on the basis of religion, age, pregnancy, marital status, sexual orientation, military or veteran status, diagnosis, genetic information.

Highway Christian Hospice:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Kris Taranec, Office Manager

If you believe that Highway Christian Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kris Taranec, Office Manager  
67 E Weldon Ave. Suite 317; Phoenix, AZ 85012  
Telephone: 602-274-1952; Fax: 602-274-2338  
Email: hch1996@earthlink.net

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kris Taranec, Office Manager is available to help you.

Any person who files a charge of discrimination shall be protected from retaliation by Federal and Arizona law.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019,  
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Approved by:

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