

Public Notice

SURFACE WATER TREATMENT TECHNIQUE

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The CITY OF CISCO PWS IS TX0670001, failed to meet the minimum treatment technique requirements for the month of JUNE 2021. Specifically, our water system had low disinfectant (Total Chlorine) residuals in more than 5% of the monthly samples for two consecutive months and Low Disinfectant (Free Chlorine) residual entering the distribution system for more than four consecutive hours.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Ronnie Johnson at 254-442-2111.